THOMAS R. CARPER, DELAWARE, CHAIRMAN

CARL LEVIN, MICHIGAN
MARK L. PRYOR, ARKANSAS
MARY L. LANDRIEU, LOUISIANA
CLAIRE McCASKILL, MISSOURI
JON TESTER, MONTANA
MARK BEGICH, ALASKA
TAMMY BALDWIN, WISCONSIN
HEIDI HEITKAMP, NORTH DAKOTA

TOM COBURN, OKLAHOMA
JOHN McCAIN, ARIZONA
RON JOHNSON, WISCONSIN
ROB PORTMAN, OHIO
RAND PAUL, KENTUCKY
MICHAEL B. ENZI, WYOMING
KELLY AYOTTE, NEW HAMPSHIRE

GABRIELLE A. BATKIN, STAFF DIRECTOR
KEITH B. ASHDOWN, MINORITY STAFF DIRECTOR

United States Senate

COMMITTEE ON
HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS
WASHINGTON, DC 20510–6250

July 30, 2014

Acting Secretary Sloan D. Gibson
U.S. Department of Veterans Affairs
810 Vermont Avenue, N.W.
Washington, D.C. 20420

Dear Acting Secretary Gibson:

On March 31, 2014, I wrote to the Department of Veterans Affairs (VA) to request additional information to further assist the Subcommittee with its investigation into VA's accreditation of individuals to provide counsel and services to veterans. I requested the following information and any related documents:

(1) Copies of complaints that VA has received regarding its accreditation program in the past five years, including complaints about specific accredited professionals, and

(2) Details of any actions that VA has taken related to these complaints.

As of the date of this letter, VA has failed to provide the documents as requested. On May 6, 2014, VA provided a summary of the complaints and on June 12, 2014, VA offered to provide copies of the complaints with all identifying information redacted. My office agreed to accept copies of these complaints with the complainant veterans' names and addresses redacted and, for cases that are still pending, redaction of the names and street addresses of the service providers who are being investigated, leaving their city and states unredacted. To date, VA has not provided the requested information, despite repeated e-mails and phone calls with VA staff. VA has also failed to provide any legitimate reason why this information cannot be provided as requested.

VA's failure to provide copies of these complaints is interfering with the Subcommittee's legitimate oversight. I request that you provide this information as soon as possible, but in no case later than **September 30, 2014**.

The jurisdiction of the Subcommittee on Financial and Contracting Oversight is set forth in Senate Rule XXV clause 1(k); Senate Resolution 445 section 101 (108th Congress); and Senate Resolution 64 (113th Congress).

Please contact Cathy Yu with Senator McCaskill's Subcommittee staff at (202) 224-9383 with any questions. Please send any correspondence relating to this request to the Subcommittee's clerk at Kelsey_Stroud@hsgac.senate.gov.

Sincerely,

Claire McCaskill
Chairman
Subcommittee on Financial and Contracting Oversight

cc: Ron Johnson
Ranking Member
Subcommittee on Financial and
Contracting Oversight