

United States Senate
WASHINGTON, DC 20510

November 24, 2020

Mr. Jack Dorsey
Chief Executive Officer
Twitter
355 Market Street, Suite 900
San Francisco, CA 94103

Dear Mr. Dorsey,

On January 5, 2021, the state of Georgia will hold a runoff election for two Senate seats – an election that will determine the control of the United States Senate. Twitter must expect an onslaught of the malign tactics of voter suppression and delegitimization seen in the Presidential election, and cannot backslide or regress in its moral and civic responsibility to protect our democracy. We write to request information about the content moderation practices, civic integrity policies, and improvements that Twitter will have in place for the Georgia runoff election.

During Tuesday’s Senate Judiciary Committee hearing, you committed to implement robust content moderation measures in the Georgia runoff and to provide information about the specific plans and steps that Twitter will take for the runoff. These measures must build on the playbook used in the Presidential election: fact-checks, labels, restrictions on algorithmic amplification for misinformation, additional context on trending topics, and limits on the sharing of content that violates civic integrity policies. You also committed to studying the effectiveness of these measures in order to make them more robust. Twitter should learn from its efforts and improve on them before the runoff, particularly given your analysis found that labeling disputed and potentially misleading election claims still allowed them to spread at a significant rate. Finally, you committed to improve content moderation efforts and resources for Spanish-speaking communities, which were deluged with misinformation, before the election.

The runoff has already started: Georgians right now are registering to vote and registrars are beginning to mail absentee ballots. However, social media has been inundated with disinformation and smear campaigns designed to undermine the results of the general election and prevent a runoff, including a malign torrent of falsehoods from the President and his allies. Given the in-progress election and your commitments on Tuesday, we respectfully request information about what steps you will take, as well as answers to the following questions by November 30th

- 1.) Are you currently implementing all of the same content moderation measures used during the Presidential election? If not, what steps are you currently not taking, and

when will you begin to apply them for the Georgia runoff?

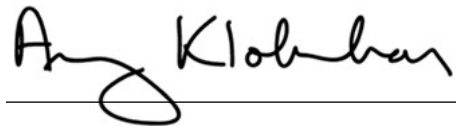
- 2.) What additional measures do you plan to take, above and beyond those implemented for the November 2020 general election, to reduce the spread of misinformation and content that violates your civic integrity policies before the Georgia runoff election?
- 3.) Will you retain at least the same number of salaried content moderators focused on the United States for the Georgia runoff?
- 4.) What steps will you take, and what resources will you commit, to address Spanish-language misinformation, and what organizations will you collaborate with to improve your efforts to support these communities?

Thank you for your attention to these important issues. We look forward to your response.

Sincerely,



RICHARD BLUMENTHAL
United States Senate



AMY KLOBUCHAR
United States Senate



BERNARD SANDERS
United States Senate



MAZIE K. HIRONO
United States Senate



GARY C. PETERS
United States Senate