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August 13, 2020

Mr. Hal J. Roesch II
Commander-in-Chief
Veterans of Foreign Wars
406 W. 34th Street
Kansas City, MO 64111

Dear Mr. Roesch:

I am writing to request any information you may be willing to share regarding impacts to our nation's veterans as a result of recent changes at the U.S. Postal Service directed by Postmaster General DeJoy.

I recently launched an investigation into operational changes the Postmaster General directed in July that have adversely affected mail delivery for Americans in Michigan and across the country. These changes include elimination of extra mail transportation trips, reduction of overtime, and reduction of equipment at mail processing plants and have slowed down mail delivery and compromised service for veterans, small businesses, rural communities, seniors, and millions of Americans who rely on the mail for medicines, essential goods, voting, correspondence, and for their livelihoods.

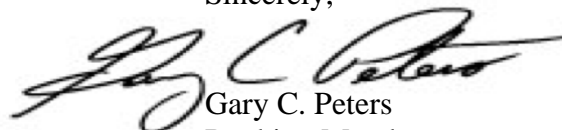
Since I launched this investigation, I have received hundreds of troubling accounts from veterans impacted by delivery delays and other service problems. Veterans who rely on the Postal Service to deliver prescriptions have reported experiencing weeks-long waits for critical medication. Other veterans have reported financial harm caused by late fees incurred because bills and payments sent by mail took far longer to arrive in July and August than they had prior to these changes.

I have called on the Postmaster General to reverse the harmful operational changes that have restricted mail movement and limited carriers' ability to timely deliver mail. Because the Postmaster General has failed to adequately explain the changes he directed and how they are affecting service, I am seeking information directly from individuals and organizations about any problems they are experiencing with mail delivery since these operational changes were ordered in July.

As an organization dedicated to serving and advocating for our nation's veterans, I am seeking your input as I continue to investigate the full extent to which recent changes have compromised mail service for millions of Americans who rely on the critical lifeline provided by the mail.

I welcome any information you can share about recent unexpected mail problems experienced by the veterans you serve.

Sincerely,



Gary C. Peters
Ranking Member