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# United States Senate

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HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS  
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March 19, 2024

## VIA EMAIL

Mr. Edward H. Bastian  
Chief Executive Officer  
Delta Air Lines, Inc.  
1030 Delta Boulevard  
Atlanta, Georgia 30354

Dear Mr. Bastian:

On November 19, 2023, the Permanent Subcommittee on Investigations (“PSI” or “Subcommittee”) requested information and records from Delta Air Lines (“Delta”) as part of an inquiry into how fees imposed on goods and services affect American consumers, including how airlines charge fees for specific options and services apart from the advertised price of airfare (“ancillary fees”). PSI’s request sought eight categories of information and records related to Delta’s ancillary fees and asked that responsive materials be produced by December 11, 2023. In the nearly four months that have elapsed since, the overall pace and sufficiency of productions from Delta in response to PSI’s requests have fallen below the Subcommittee’s expectations and raise serious questions about Delta’s willingness to cooperate with the Subcommittee’s inquiry on a voluntary basis.

I write to inform you that the Subcommittee expects Delta’s full and timely response to the requests detailed in my November 19 letter. Unless Delta provides the outstanding information and records by April 2, 2024, the Subcommittee will have no choice but to consider alternate means to obtain the information needed to conduct its inquiry. In addition, to assist the Subcommittee’s understanding of how Delta implements and discloses ancillary fees, please make Delta’s Senior Vice President of Business Development and Financial Planning available for a transcribed interview with Subcommittee staff by no later than April 26, 2024.

Sincerely,



Richard Blumenthal  
Chairman  
Permanent Subcommittee on Investigations

cc: The Honorable Ron Johnson  
Ranking Member