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United States Senate

COMMITTEE ON
HOMELAND SECURITY AND GOVERNMENTAL AFFAIRS
WASHINGTON, DC 20510-6250

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November 16, 2023

VIA ELECTRONIC MAIL ([REDACTED])

Mr. Michael Rapino
Chief Executive Officer and President
Live Nation Entertainment, Inc.
9348 Civic Center Drive
Beverly Hills, CA 90210

Dear Mr. Rapino:

The Senate Permanent Subcommittee on Investigations (“PSI” or the “Subcommittee”) has issued the enclosed subpoena to Live Nation Entertainment, Inc. (“Live Nation/Ticketmaster”) in connection with its inquiry into Live Nation/Ticketmaster’s business practices, including the prices and fees for tickets to live events sold by Live Nation/Ticketmaster. PSI first wrote to Live Nation/Ticketmaster on March 24, 2023, seeking documents and information in connection with this inquiry. Despite nearly eight months and extensive efforts to obtain voluntary compliance, Live Nation/Ticketmaster has failed to fully comply with PSI’s requests, including refusing to produce certain documents critical to the Subcommittee’s inquiry. Furthermore, the Subcommittee has identified additional categories of documents necessary to complete its inquiry. As a result, the enclosed subpoena also seeks records related to Live Nation/Ticketmaster’s failure to combat artificially inflated demand fueled by bots in multiple, high-profile incidents, which resulted in consumers being charged exorbitant ticket prices.

The subpoena is issued pursuant to PSI’s authority under Senate Resolution 59 (118th Cong.), rule XXVI of the Standing Rules of the Senate, and Rule 2 of the Rules of Procedure. It requires you to provide all documents listed in Schedule A by December 18, 2023. The Subcommittee requests that Live Nation/Ticketmaster provide responsive materials as soon as possible or in rolling productions. To avoid unnecessary delays in connection with this production, I ask that you review the attached *Procedures for Transmitting Documents to the Permanent Subcommittee on Investigations*.

Mr. Michael Rapino
November 16, 2023
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Sincerely,

A handwritten signature in blue ink, reading "Richard Blumenthal". The signature is fluid and cursive, with the first name "Richard" and last name "Blumenthal" clearly legible.

Richard Blumenthal
Chairman
Permanent Subcommittee on Investigations

cc: The Honorable Ron Johnson
Ranking Member

Attachment