

Request Demo
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SIRIS 2

VIRTUAL SIRIS

<http://www.datto.com/siris-virtual>



Thousands of businesses like yours rely on **Datto S** their data is secure and always available. SIRIS go backup to provide true business continuity. Count on business running, even in the face of computer h malware, or natural disasters.

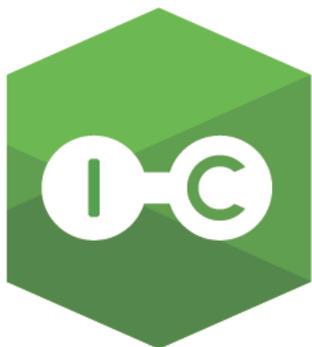
PRODUCT FEATURES



Dramatically reduce downtime

Datto's instant virtualization dramatically reduces downtime. If a server fails for any reason, a virtual version of that server is instantly, automatically created right on the SIRIS device, and your business applications shift to running on the virtual server in as little as six seconds. If the problem is more widespread, your entire network can be up and running in the Datto Cloud in a matter of minutes. It's almost like it never happened.

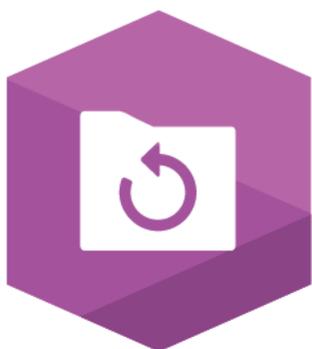
[Learn more \(/technologies/instant-virtualization\)](/technologies/instant-virtualization)



Back up only what changes

Taking a full backup of your entire system takes time. That's why SIRIS doesn't make you do it every day. Instead, SIRIS takes one full backup when you first install it, and after that, only backs up the data that has changed. These incremental backups are then automatically applied to the last backup, so at any time a full, current backup is ready for fast recovery. This also means there's no need for you to keep storing the oldest backups. Save time and save storage space with SIRIS.

[Learn more \(/technologies/inverse-chain-technology\)](/technologies/inverse-chain-technology)



Understand your data

If you'd like to see what specific files have been modified, created or deleted between backup points, SIRIS makes it easy. Quickly find when specific files were lost or emails were deleted with Datto's Backup Insights technology.

[Learn more \(/technologies/backup-insights\)](/technologies/backup-insights)



Rest assured your data is recovery ready

Just because a backup operation has completed doesn't necessarily mean your applications are recoverable. Network errors or data corruption can happen in any system, but Datto makes sure your backups are good and your applications are ready to recover, every time. Get visual proof that your systems are protected, with Screenshot Backup Verification.

[Learn more \(/technologies/screenshot-verification\)](/technologies/screenshot-verification)



Seamlessly share & protect files

Datto gives you secure file sync and share capabilities with **ownCloud** on SIRIS. Share and access files stored on your SIRIS device from anywhere, using desktop or mobile devices.

[Learn more \(/technologies/owncloud\)](/technologies/owncloud)



Protect your entire organization

Whether you run the Windows or Linux operating system, or some of both, Datto SIRIS has you covered. Enjoy powerful business continuity capabilities and benefits, regardless of your computing platform.

Turn your own hardware into SIRIS

If you'd like the benefits of SIRIS without buying a new device, try GENISIS. A simple USB is all it takes to turn the server you already have into a fully functional SIRIS device.

[Learn about **GENISIS** \(/genisis\)](/genisis)

TECH SPECS

500GB-60TB Local Storage Capacity (Per Unit)

Solid-State OS Drives on All Models

IPMI Standard on Rackmount Units

Raid 1 - Raid 10 Storage Configuration

3 Year Hardware Warranty

Hot-Swappable Drive Bays for Easy Field Upgrades

Available 2x2.4 Ghz Xeon Six Core Processor

End-to-End Encryption

Unlimited Server, Workstation and Desktop Licensing

RELATED CONTENT

David's Soundview Catering: A CryptoLocker Success Story
(</resources/davids-soundview-catering-a-cryptolocker-success-story>)

Learn how **Datto SIRIS** saved a company's server from CryptoLocker and recovered in under an hour.



[Redacted]

Invoice

Date	Invoice #
5/31/2013	7942

PAID
05/01/2013

Bill To:

Marcum LLP
 Marcum LLP Partner

[Redacted]

Project	P.O. No.	Terms	Due Date
		Due on receipt	5/31/2013
Description	Units	Rate	Amount
PowerEdge R620 PowerEdge R620 Intel Xeon E5-2630 2.30GHz, 15M Cache, 7.2GT/s QPI, Turbo, 6C, 95W, Max Mem 1333MHz Intel Xeon E5-2630 2.30GHz, 15M Cache, 7.2GT/s QPI, Turbo, 6C, 95W (4) 16GB RDIMM, 1333 MT/s, Low Volt, Dual Rank, x4 Data Width Additional Riser with x16 PCIe Slot for x8, 2 PCIe Chassis with 2 Processors No Operating System iDRAC7 Enterprise Broadcom 5720 QP 1Gb Network Daughter Card Chassis with up to 8 Hard Drives and 2 PCIe Slots (Requires Additional Riser) Bezel - 4/8 Drive Chassis Power Saving Dell Active Power Controller RAID 10 for H710P/H710/H310 (4-10 HDDs in pairs) PERC H710 Integrated RAID Controller, 512MB NV Cache (8) 300GB 10K RPM SAS 6Gbps 2.5in Hot-plug Hard Drive DVD ROM, SATA, Internal ReadyRails Sliding Rails Without Cable Management Arm Dual, Hot-plug, Redundant Power Supply (1+1), 750W (2) NEMA 5-15P to C13 Wall Plug, 125 Volt, 15 AMP, 10 Feet (3m), Power Cord 3 Year ProSupport 4HR 7x24 Onsite: Non Mission Critical	1	7,958.40	7,958.40T
Shipping Server	1	40.00	40.00
PowerConnect 2824, 24 1GbE Ports, 2 Ports with SFP option, Web Managed Switch includes Lifetime Warranty repair. Choose Dell ProSupport for advanced technical support.	2	342.75	685.50T

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

Any disputes should be reported within 15 days of the invoice date or all charges will be deemed as acceptable by the client. In the event of non-payment, the client will also be responsible for collection and attorney fees incurred in collections efforts.

Please direct all billing inquiries and requests to the accounting department

[Redacted] : [Redacted]

Subtotal
+ Sales Tax (0.0%)
Total
- Payments/Credits
Balance Due



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
5/31/2013	7942

PAID
05/01/2013

Bill To:

Marcum LLP
 Marcum LLP Partner

[Redacted]

Project	P.O. No.	Terms	Due Date
		Due on receipt	5/31/2013
Description	Units	Rate	Amount
Datto SIRIS S2000 S2000 Storage Capacity - 2TB Storage Configuration - 3X 1TB RAID 5 Processor - 3.0 Ghz Intel i7Quad Core System Memory - 24GB Form Factor - 2U Rackmount Number of Simultaneous VM's - 5-9	1	3,399.00	3,399.00T
Shipping Peripherals	1	99.00	99.00
Fortinet FortiGate 80C Security Appliance FORTIGATE 80C WITH 1YR 24X7 COMPREHENSIVE SUPPORT BDL 6 x 10/100Base-TX LAN, 2 x 10/100/1000Base-T WAN, 1 x 10/100Base-TX DMZ - 1 x Expansion Slot	2	1,246.00	2,492.00T

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

Any disputes should be reported within 15 days of the invoice date or all charges will be deemed as acceptable by the client. In the event of non-payment, the client will also be responsible for collection and attorney fees incurred in collections efforts.

Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$14,673.90
+ Sales Tax (0.0%)	\$0.00
Total	\$14,673.90
- Payments/Credits	-\$14,673.90
Balance Due	\$0.00

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ABOUT DATTO

Industry Leader

Datto is an innovative provider of comprehensive backup, recovery and business continuity solutions used by thousands of managed service providers worldwide. Datto's 140+ PB purpose-built cloud and family of software and hardware devices provide Total Data Protection everywhere business data lives. Whether your data is on-prem in a physical or virtual server, or in the cloud via SaaS applications, only Datto offers end-to-end recoverability and single-vendor accountability.

Datto's innovative technologies include Instant Virtualization, Screenshot Backup Verification™, Inverse Chain Technology™, Backup Insights™, and end-to-end encryption. All Datto solutions are supported by 24/7/365 in-house technical support (/support) and selected products offer time-based cloud data retention, for predictable billing and budget management.

The Datto product line consists of the Datto SIRIS Family (/siris), Datto ALTO Family (/alto), Datto Backupify Family (/backupify), Datto DNA Router (/dna), and Datto NAS (/nas).

Founded in 2007 by Austin McChord, Datto is privately held and profitable. In 2013, General Catalyst Partners invested \$25M in growth capital, and in 2015 McChord was named to the Forbes “30 under 30” ranking of top young entrepreneurs.

Seamless Integration

Datto partners with the best technology providers in the industry to deliver the most robust and seamless BDR and business continuity solutions available, including: AutoTask, ConnectWise, Kaseya, AVG and StorageCraft.

Explore Datto's Solutions
(/compare)

EXECUTIVE LEADERSHIP



SIRIS

datto

The Only Backup and Disaster Recovery Solution That Offers Instant On- and Off-Site Virtualization, Backup Verification and True Business Continuity

THE SIRIS DIFFERENCE

SIRIS utilizes a new technology that dramatically simplifies the backup and recovery process. By employing inverse chain technology, SIRIS eliminates the traditional backup chain, taking data directly from the server and turning it into virtual machines (.vmdk files) that can be booted instantly from a remote web interface. This new way of storing data allows for instant

on- and off-site recovery and can prevent businesses from having to experience costly downtime in the event of a catastrophe. Following every backup, a test virtualization is performed and confirmation is sent via email. SIRIS is a true business continuity solution that provides companies with an insurance policy against loss of data and downtime.

SCREENSHOT VERIFICATION OF BACKUP

SIRIS contains another industry-first feature: verification of backup, bootability and hardware independent restore. After a backup, the image file is test booted and a screenshot of the booted VM is emailed as confirmation that the backup occurred, that it's bootable and can be recovered instantly. Flexible scheduling for screenshot verifications allows you to set the parameters for the frequency of screenshot verifications, which can happen as often as every hour. When the automated verification occurs, the screenshot is emailed as part

of your backup report. These screenshots are not only a useful resource to confirm data integrity, but also reveal server damage or corruption before it is readily apparent to users.

Supported Operating Systems for Screenshot Verifications:

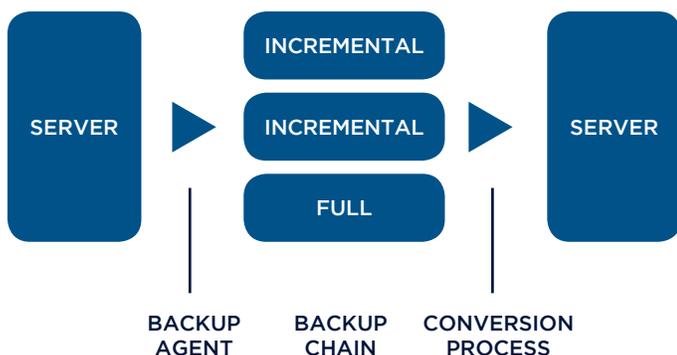
Windows XP, Server 2003, Windows Vista, Server 2008, Windows 7

BREAK FREE FROM THE CHAIN

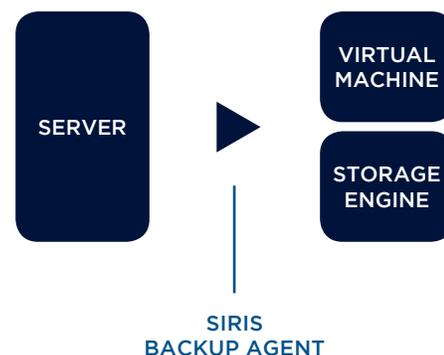
The SIRIS backup process eliminates the area where problems arise in the traditional backup process: the backup chain. SIRIS takes your data and converts it directly into a .vmdk file each time a backup occurs. Your most recent backup image is always the full (base) image and does not rely on past incrementals

to restore data. Since each backup is a virtual machine, there is no need for a conversion process to occur before performing a restore. Finally, inverse chain technology means data is always available immediately. Users never have to worry about an incremental being damaged or a complicated roll up process.

TRADITIONAL BACKUP PROCESS



SIRIS SIMPLIFIED BACKUP PROCESS



SIRIS SPECIFICATIONS

	S250	S500	S1000	S2000	S3000	S5000	S10000	S20000	S40000
Storage Capacity	250GB	500GB	1TB	2TB	3TB	5TB	10TB	20TB	40TB
Storage configuration	1 x 500GB HD	1 x 1TB HD	2 x 1TB RAID 1	3 x 1TB RAID 5	6 x 1TB RAID 10	10 x 1TB RAID 10	12 x 1TB RAID 6	12 x 2TB RAID 6	28 x 2TB RAID 10
Processor	2.8 Ghz 64 Bit AMD Quad core	2.8 Ghz 64 Bit AMD Quad core	2.8 Ghz 64 Bit AMD Quad core	2.8 Ghz 64 Bit Intel Quad core	2.8 Ghz 64 Bit Intel Quad core	2 x 2.4 Ghz 64 Bit Xeon Quad core			
System Memory	6GB	8GB	8GB	12GB	16GB	24GB	36GB	48GB	96GB
Gigabit Ethernet	2	2	2	2	4	4	4	4	4
Form Factor	Micro ATX Tower	Micro ATX Tower	Micro ATX Tower	2U Rackmount	2U Rackmount	3U Rackmount	3U Rackmount	3U Rackmount	4U Rackmount

REMOTE WEB MANAGEMENT INTERFACE

SIRIS is designed to be fully managed both locally and over the web via Datto's secure web interface. The interface provides easy access and control over the full range of SIRIS' new features and diagnostics. There is no need to RDP into a server or core.

INSTANT LOCAL VIRTUALIZATION

Because SIRIS backup files are .vmdk files, they can be booted instantly for virtualization on the local appliance for rapid on-site restore. In addition, the backups can be virtualized outside of the SIRIS device through the web management interface.

IDEAL TESTING ENVIRONMENT

The SIRIS virtualized environment is the ideal testbed for patches and new applications. In this virtual environment, you can identify conflicts or problems without impacting production resources. This is also a useful tool for employee training.

INSTANT OFF-SITE VIRTUALIZATION

SIRIS is the only solution available that offers instant off-site virtualization. SIRIS transmits redundant .vmdk backups to two secure bi-coastal data centers located in the US. The offsite .vmdk files are ready to be booted or mounted at anytime, so no time is spent waiting for file conversion. The process is entirely automated and takes only a moment.

LOADED WITH FEATURES

- 5 Minute Setup
- Certificate-Based Authentication
- Powerful Scheduling
- Enhanced Security
- Detailed Reporting
- Improved Deduplication
- Local Compression
- Multiple Domain Support
- Completely New Backup Engine
- Automatic Retry/Repair of Failed Backups
- Improved Network Transfer Performance
- Lower CPU Overhead
- Disk I/O Scheduling
- Licensing Controls
- Linux System Backups & Instant Virtualization

datto

101 Merritt 7
Norwalk, CT 06851

www.dattobackup.com

Sales: 203-665-6423
Support: 877-455-6015

sales@dattobackup.com

datto

product comparison

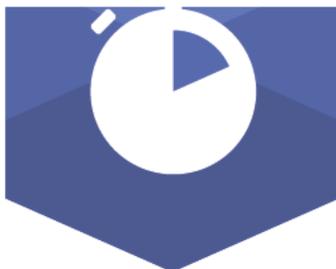


Features	G Series	Viridian	SIRIS	Aurora
ON-SITE BACKUP	●	●	●	●
OFF-SITE BACKUP AT 2 DATA CENTERS	●	●	●	●
FREE US BASED TECHNICAL SUPPORT	●	●	●	●
3 YEAR HARDWARE WARRANTY	●	●	●	●
NO RECOVERY FEES	●	●	●	●
FTP ACCESS TO OFF-SITE DATA	●	●	●	●
POINT TO POINT REPLICATION	OPTIONAL	OPTIONAL	OPTIONAL	OPTIONAL
BARE METAL RESTORE CAPABILITIES	OPTIONAL	●	●	●
SECURE LINUX BASED OS	●	●	●	●
DATA DEDUPLICATION	●	●	●	●
ZFS SNAPSHOTS		●	●	●
ON-SITE VIRTUALIZATION		●	●	●
OFF-SITE VIRTUALIZATION		●	●	●
INSTANT ON-SITE VIRTUALIZATION			●	●
MESSAGE-LEVEL EXCHANGE RECOVERY			●	●
ADVANCED OFF-SITE IMAGE VERIFICATION			●	●
SCREEN SHOT VERIFICATION OF BACKUPS			●	
INSTANT OFF-SITE VIRTUALIZATION			●	
LIVE REPLAY				●
GRANULAR SHAREPOINT RECOVERY				●
GRANULAR SQL OBJECT RECOVERY				●
ADVANCED FILE-LEVEL RESTORE				●



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Instant Virtualization



(inverse-chain-technology)



(backup-insights)



(hybrid-cloud)



(image-based-backup)



(instant-virtualization)



(screenshot-verification)



(owncloud)

Instant Virtualization

Virtualization refers to the process of creating a virtual version of something, whether it's a server, storage device, network or application. The "virtual" version acts completely separate from the physical device.

With Datto, backups can be virtualized either locally on the Datto appliance or remotely in Datto’s secure cloud, in mere seconds, with the click of a button. The advanced web interface allows for configuration of CPU and memory resources. Network resources can also be configured dynamically, allowing for changes to be made without restarting the virtual machine. Even while virtualized, systems can continue a normal backup schedule to both the Datto appliance and Datto’s secure cloud. Business continuity has never been as easy or as reliable.

The advantages to Instant Virtualization are many. Should a business experience server failure, or the like, its systems may be virtualized instantly to the Datto device or the secure Datto cloud, to avoid data loss. With the systems now virtualized in the Cloud, the business may operate “business as usual” and have the time and resources to fix its server issue without compromising any data or incurring any downtime.

Instant Virtualization is available with Datto SIRIS 2 (/siris).



From InfoGrate Executive
Sent time 04/17/2013 08:13:58 PM
To PRN Executive 2
Subject Fwd: Going Forward - Con't
Attachments Mailbox Sizes.bmp

InfoGrate Executive

Begin forwarded message:

From: Clinton Staff Server Lead Technical Advisor
To: InfoGrate Executive
Subject: Re: Going Forward - Con't

Here are the answers:

Clinton Staff

In order to finalize the agreement and project details, we will be getting a bunch of these questions:

- How many BlackBerrys? Between 20 and 25 (things change often) but no more than 25 that is our max license count
- Are they using Blackberry 10s? No
- How many domains? 2 email domains presidentclinton.com<<http://presidentclinton.com>> and clintonemail.com<<http://clintonemail.com>>. The active directory domain is clinton.local
- How will we access the existing exchange infrastructure for migration purposes? Unclear if onsite will work. We have a ASA 5000 series that we could use to give VPN access. While transfer may be slower it will give 24/7 access to the engineers.
- What version of Exchange are they running now? 2007? yes as part of SBS server. It is service pack3
- Can we get remote access in advance to do a Discovery? I don't see why not, but I am not the decision maker on that one.
- How big are their mailboxes? I know two are big, but we need to start to get to exact details. --Attached is a screen shot of all the mailbox sizes (output of the exchange console). I have cropped out the mailbox names for security purposes,

We have rough planning answers to all of these, but we need to get to the final true access and details with patches, versions etc.

Should we give them access or how are they going to get the data for conversion? I don't understand this question.

InfoGrate E

On Tue, Apr 16, 2013 at 4:49 PM, InfoGrate Executive wrote:

Clinton Staff

In order to finalize the agreement and project details, we will be getting a bunch of these questions:

- How many BlackBerrys?
- Are they using Blackberry 10s?
- How many domains?
- How will we access the existing exchange infrastructure for migration purposes?
- What version of Exchange are they running now? 2007?
- Can we get remote access in advance to do a Discovery?
- How big are their mailboxes? I know two are big, but we need to start to get to exact details.

We have rough planning answers to all of these, but we need to get to the final true access and details with patches, versions etc.

Should we give them access or how are they going to get the data for conversion?

InfoGrate E

From: [redacted] Clinton Staff Server Sponsor
Sent: Tuesday, April 16, 2013 4:25 PM
To: InfoGrate Executive
Cc: Clinton Staff Server Lead Techni [redacted] Clinton Staff Server Lead Cod [redacted] Marcum LLP Partner

Subject: Re: Going Forward - Con't

same as [redacted] Marcum LLP Pa but adding her to confirm that.

Clinton S

On Tue, Apr 16, 2013 at 4:18 PM, InfoGrate Executive [redacted] wrote:
Super. What is the billing address for that. Perfect.

From: [redacted] Clinton Staff Server Sponsor
Sent: Tuesday, April 16, 2013 3:33 PM
To: InfoGrate Executive
Cc: Clinton Staff Server Lead Techni [redacted] Clinton Staff Server Lead Cod [redacted] State Dept Spec [redacted]
Subject: Re: Going Forward - Con't

yes CESC (which stands for Clinton Executive Services Corporation)

On Tue, Apr 16, 2013 at 2:36 PM, InfoGrate Executive [redacted] wrote:
Do they have a family office name. Sometimes families have a family office company- like you do for the foundation. I was hoping they had a family office that was a LLC or Inc that we could use that did not have their name in it. How do they pay non foundation staff- directly in their name? Do they have a trust?

From: [redacted] Clinton Staff Server Sponsor
Sent: Tuesday, April 16, 2013 2:33 PM
To: InfoGrate Executive
Cc: Clinton Staff Server Lead Techni [redacted] Clinton Staff Server Lead Cod [redacted] State Dept Spec [redacted]
Subject: Re: Going Forward - Con't

I think that has to be them, doesn't it?

Clinton S

On Tue, Apr 16, 2013 at 2:18 PM, InfoGrate Executive [redacted] wrote:
Her name? I can use her address. This is the person that has the legal rights to the facility and hardware.

From: [redacted] Clinton Staff Server Sponsor
Sent: Tuesday, April 16, 2013 2:18 PM
To: InfoGrate Executive
Cc: Clinton Staff Server Lead Techni [redacted] Clinton Staff Server Lead Cod [redacted] State Dept Spec [redacted]
Subject: Re: Going Forward - Con't

Marcum LLP Pa

On Tue, Apr 16, 2013 at 2:11 PM, InfoGrate Executive [redacted] wrote:
I am generating the PO for the hardware order.

I am generating the agreement for the co-location agreement. It should be in your name, so if you wanted to fire Platte and keep the servers at the facility you can do that.

We want the client to be the owner of this, so these have to be generated in the clients name and address.

Obviously, it would not be the clients full name or home address. What name and billing address do you want me to use so I can get these generated and make them the owner.

InfoGrate E

From: [redacted] Clinton Staff Server Sponsor
Sent: Tuesday, April 16, 2013 2:04 PM
To: InfoGrate Executive
Cc: Clinton Staff Server Lead Techni [redacted] Clinton Staff Server Lead Cod [redacted] State Dept Spec [redacted]

Subject: Re: Going Forward - Con't

HUH?

On Tue, Apr 16, 2013 at 11:08 AM, InfoGrate Executive wrote:
Who do you want to be on the po and colo agreements. To generate them we need the name. Do you want the one that we use for my SOW? It is good as it is initials. Like the server domain, we want this to be fairly generic and not obvious to draw any attention to it (more so for the colo agreement)

Also, what address should we use for it.

Sent from my iPad

On Apr 15, 2013, at 5:02 PM, Clinton Staff Server Lead Technical Advisor wrote:
My conf call is going long, will join shortly.

Sorry.

On Fri, Apr 12, 2013 at 12:23 PM, Clinton Staff Server Lead Coordinator wrote:
yes

From: State Dept Special Assistant
Sent: Friday, April 12, 2013 12:23 PM
To: Clinton Staff Server Lead Co, Clinton Staff Server Sponsor, Clinton Staff Server Lead Technical Ad
Cc: InfoGrate Executive
Subject: Re: Going Forward - Con't

4:00 doesn't work for Clinton Staff S Can you do 5:00? Should only be about 30 minutes

-----Original Message-----

From: Clinton Staff Server Lead Co
To: Clinton Staff Server Sponsor, CESC Lead, Clinton Staff Server Lead Technical Advisor
Cc: InfoGrate Executive, State Dept Spe

Sent: Fri, Apr 12, 2013 11:41 am
Subject: RE: Going Forward - Con't
I can do 4 but absolutely have to be off the phone and out the door by 6 (Trustee dinner)
From: Clinton Staff Server Spo

Sent: Friday, April 12, 2013 11:35 AM
To: Clinton Staff Server Lead Technical Ad
Cc: InfoGrate Executive, State Dept Special Assistant, Clinton Staff Server Lead Co
Subject: Re: Going Forward - Con't

Can we al do 5pm - I can do that too.

Clinton S
On Apr 12, 2013, at 11:30 AM, Clinton Staff Server Lead Techn wrote:
Sorry, Monday at 4pm does not work for me, I have 5pm -6pm

Clinton Staff
On Apr 12, 2013, at 8:28 AM, Clinton Staff Server spo wrote:
Clinton Staff - can you do this time?

cdm
On Apr 12, 2013, at 7:25 AM, InfoGrate Executive wrote:
Works for me. Monday 4pm.

InfoGrate Executive
On Apr 12, 2013, at 5:19 AM, Clinton Staff Server Sponso wrote:
Dear InfoGrate Ex and Clinton Staff:

Thanks for connecting, here is where I believe we are:

1. we are moving forward with Platte.
2. InfoGrate E, you are going to negotiate with Platte and are going to send something re finalizing the contract, formal due diligence, SLA and third party security system. As you need specific information in that process, as of our hand-off call, you will be reaching to Clinton S and Clinton Staff (on technical matters) -- I will be copied for continuity we will transition this process to accountable party which will be Clinton S who will have to oversee implementation.

3. We will have a virtual server as best practice to separate iphone and bb – the office can continue their discipline to support one or the other device and this additional virtual server does not impact their operational options in that regard.

4. you are moving to an 8 digit validation for iphones (to the extent they are supported by one of the offices on the servers)

5. you are doing the additional authentications you suggested - the one I would flag is on the email recipient one that you tried with me where I have to put in the phrase to get the email - I see the value but also experienced the slowness and challenge (tried it on amtrak) - i can tell you i would delete the message and send the person a message saying i can't open it - sorry. So I would not add that as a required feature for folks emails - would do it as an option if it doesn't already exist as one on their email. I might do that for her emails as folks will always be desirous to take whatever steps they need to open it - but it begs the question of does she have to send a first one giving them the password? and can her emails automatically be that way or would she have to encrypt them each time she sends them? and could she send some not encrypted? In general, the user experience, while not bad, is enough of a hassle that I question its value as folks will work around it.

6. we don't need additional hours from Platte to be negotiated for availability for HRC devices, [redacted] and I will work this through separately.

7. on the server name, I get that it will have testyy or something but won't someone be able to tell after they see clintonemail, owjc, presidentclinton and hillaryclintonoffice all pointing there that this is the server?

8. if this is it, let's find a time now for monday so [redacted] can join and we can go forward. I am going to start the bidding FOR MONDAY CALL FOR 30 MINUTES AT 4pm. - please advise if that works.

Thank you all.

best..

[redacted]

On Thu, Apr 11, 2013 at 6:04 PM, [redacted] InfoGrate Executive

[redacted] wrote:

Below are your answers.4

From: [redacted] Clinton Staff Server Spc

Sent: Thursday, April 11, 2013 9:12 AM

To: [redacted] InfoGrate Executive

Cc: [redacted] Clinton Staff Server Lead Techn

Subject: GOING FORWARD

Dear [redacted] (and [redacted])

I am following up - I left you both message this am.

First, I want to make sure we pull the trigger and go forward.

Second, I need a briefing on the notes from the call before (see my questions below).

Third, I want to introduce [redacted] to taking over and pushing this forward as she will be accountable for the implementation.

I would love to try to do all that today so let please give me a call when you have a moment at [redacted] >.

Thank you both so much.

See notes below.

[redacted]

On Apr 3, 2013, at 7:04 PM, [redacted] InfoGrate Executive

[redacted] wrote:

Hi:

Ok- here is what we talked about and agreed on for your approval.

We need to support both the blackberry and ipad which increase maintenance as another virtual server is required. Is that right? [BOTH NEED TO BE SUPPORTED BUT I AM UNCLEAR RE WHY THAT REQUIRES ANOTHER SERVER.]

it is another virtual server, not physical server. it is best to not have the BB and Iphone on the same one. Best practice. Don't play as well in the same sandbox. We could try it, but not recommended.

Will clients be ok with use of the good application on the ipad and iphones. We strongly recommend it. [WE NEED TO HAVE A PERSON IN DC AND ONE IN NYC TO SUPPORT THE CLIENT ON THEIR DEVICES - NAMELY HRC ON HER BB AND IPAD - SO THAT WHEN IT IS NOT WORKING, SHE CAN CALL AT ANYTIME AND GET HELP, OR THEY CAN COME OVER AT REASONABLE TIMES AND FIX THEM - SHOULD WE DO THAT BY RETAINER WITH AN INDIVIDUALS AS OPPOSED TO AS PART OF ANY DEVICE/DESKTOP SOLUTION SUPPORT? WHAT IS THE DESKTOP/DEVICE SOLUTION SUPPORT BEING RECOMMENDED?]

I think [redacted] had a person in NY that he thought would work. I did not know about DC for physcail requirements. We can do a person in NY then we keep it separate and then they can always call Platte for issues. I just wont worry as much about the SLA and hours as they will be the second line of defense/

8 digit password on iphones [ARE WE SWITCHING FOLKS TO IPHONES? BECAUSE THE OFFICE AS I RECALL USES BB AND I WOULD BE INCLINED TO KEEP THAT DISCIPLINE]

yup to you. Also, we need to consider the ipad with email too. HRC used an ipad with email right?

change the server domain name [DOES THIS MEAN EVERYONE SHE JUST GAVE A NEW EMAIL TO HAS TO GET ANOTHER EMAIL FOR HER? AND IS THAT TRUE FOR ALL OF THE OWJC OFFICE TOO? CAN THEY HAVE DIFFERENT DOMAIN NAMES ON SAME SERVER - E.G., KEEP PRESIDENT CLINTON AND OWJC; CHANGE HERS TO SOMETHING - LIKELY HRCO.COM<<http://HRCO.COM>><<http://HRCO.COM>> IF THAT IS AVAILABLE OR SOMTHING; AND DON'T FORGET WE HAVE CHELSEA WHO USES CHELSEA OFFICE SO NEED TO UNDERSTAND WHAT IS BEING RECOMMENDED IN DOMAIN CHANGE REFERENCE HERE]

ideally I recommend something for the server and then lots of email domain addresses can point to the server address. So we make the server address something like testyyy or something nobody cares about. Then email address can have pretty ones that you redirect to the server one basically.

can users use secure email...needs explanation, but basically do not make much or any work for them, but it does for the users reading their emails from them. [NOT FOLLOWING]

we should talk about this. It requires nothing for a user sending an email but some work for the person getting the email. I will send you an email from me- see this image. In the upper right, you see Send Secure. I will send you and email by clicking that vs send. You get a note saying that you have an email, but it does not give you the email. I have to give you a password to get the email. It means that if your gmail account was hacked, they would not get my doctors report or pictures or whatever it was I sent you. It is "technically" not in your email system.

<image001.png>

2 level authentication for admin

2 level authentication for all outside the us

1 firewall, 2 not required

dual processor

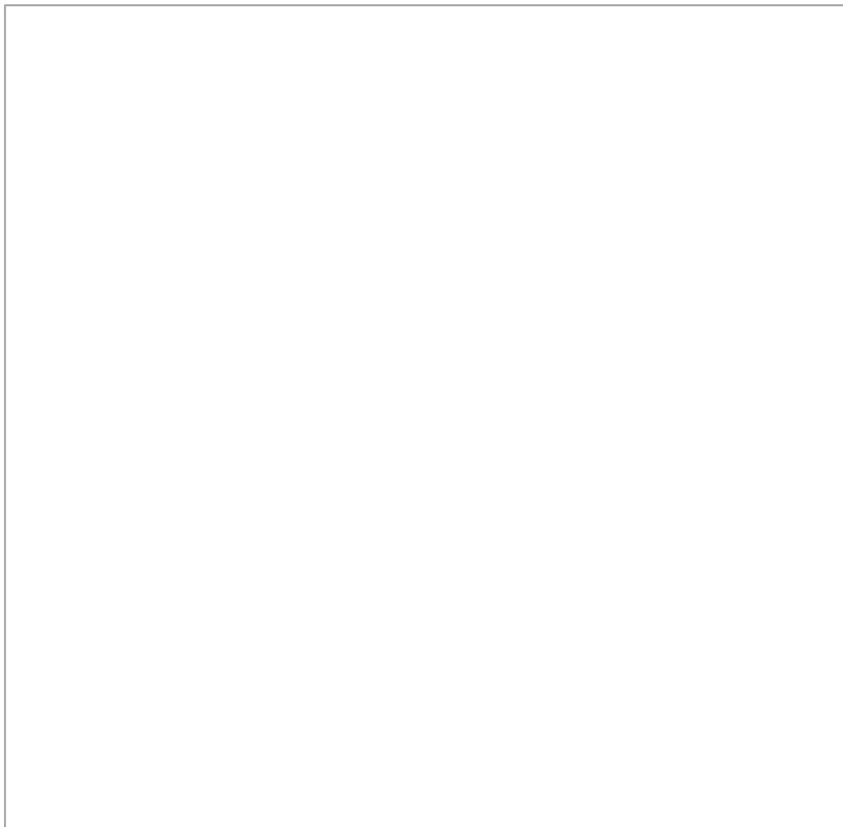
use of cloud jacket or alike for security monitoring and ids with extra ability to control and block

no desktop support- that will be local or reconsidered later [SEE MY COMMENTS ABOVE]

I think [redacted] has a person. I know lots of folks locally that are able to help, and Platte can help too. This depends on if we are talking about email only or full desktops and printers and firewalls. I spoke to [redacted] about it. Too hard to write in email. Happy to talk tomorrow afternoon.

Negotiate the table I sent you to be a bit tighter/stricter

keep desktop/mobile email access support at normal levels since they won't be the first line of defense [HOW DOES THIS CONNECT WITH TWO ABOVE?]



TotalItemSize	ItemCount
395380452B	5149
4549781546B	155619
8107372380B	166524
3213379478B	100693
315461443B	7814
3018206870B	26168
9311151B	1228
1604100726B	36633
1356985792B	28528
675B	4
1727039198B	42436
293254491B	4318
9148375884B	215601
27836B	6
8691417034B	226915
741851441B	21950
9689725462B	103419
1462376070B	19817
0B	0
2767596377B	30338
2035565658B	31164
563950170B	1565
146144785B	268
524865605B	1837
369231B	402
13195449269B	231719
695764328B	7389



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
6/15/2013	33427

PAID
07/05/2013

Bill To:

CESC
 Marcum LLP c/d Marcum LLP Partner
 [Redacted]
 [Redacted]

Project		P.O. No.	Terms	Due Date
			Net 15	6/30/2013
Serviced	Description	Units	Rate	Amount
6/12/2013	Task Title: Project Planning Project Name: CESC Datacenter migration 2013 Summary Notes: 6/12/2013 - [Redacted]/PRN (8:00a - 9:30a) - 1.5 hours * Data center call with [Redacted] (client service manager) to go over datacenter info, shipping requirements, physical access rules etc * Complete project plan excel sheet, sent to [Redacted] and CESC team for review and updates Resource Name: [Redacted] Project Manager 2 T20130607.0001	1.5	125.00	187.50
6/12/2013	Task Title: Preconfigure hardware Project Name: CESC Datacenter migration 2013 Summary Notes: 6.12.13 [Redacted]/PRN (1:30p - 5:00p) 3.5hrs Project * Received all the networking hardware and began unboxing all of it. * Setup the FW's in 'Active-Active' mode for HA. * Configured all the new management access on the FW's. * Configured the switches for all ports and appropriate usage. * Created separate networks for management and production. * Created a new VPN connection to their existing location. * Will configure the remaining network steps tomorrow. Resource Name: [Redacted] Project Manager 1 T20130612.0039	3.5	125.00	437.50

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

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Please direct all billing inquiries and requests to the Accounting Department

[Redacted] :: [Redacted]

Subtotal
Sales Tax (0.0%)
Total
Payments/Credits
Balance Due *



Platte River Networks

[Redacted]
[Redacted]
[Redacted]

Invoice

Date	Invoice #
6/15/2013	33427

PAID
07/05/2013

Bill To:

CESC
Marcum LLP c/o Marcum LLP Partner
[Redacted]
[Redacted]

Project		P.O. No.	Terms	Due Date
			Net 15	6/30/2013
Serviced	Description	Units	Rate	Amount
6/13/2013	Task Title: Preconfigure hardware Project Name: CESC Datacenter migration 2013 Summary Notes: 6.13.13 [Redacted]/PRN (11:00a - 5:00p) 6hrs Project * Arrived back at the office and picked up where we left off yesterday. * Was able to get the site to site VPN up from the FortiGate to the Cisco. * We are having an issue with one way traffic though. * Took some time, and was able to get it working both ways. * Server has arrived, began setting that up too. * Installed ESXi 5.1 and configure the networking. * Once complete, was able to copy ISO's to the local datastore. * Deployed a new vCenter appliance and configured accordingly. * Configured all vCenter settings for the new environment. * Created a new Server 2008R2 VM and converted it to a template. * Deployed a new server from the template and made our management server for our work over the next few weeks. * Was able to test the connection over the VPN successfully. * Will continue tomorrow. Resource Name: [Redacted] Project Manager 1 T20130612.0039	6	125.00	750.00

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

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[Redacted] :: [Redacted]

Subtotal
Sales Tax (0.0%)
Total
Payments/Credits
Balance Due *



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
6/15/2013	33427

PAID
07/05/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]
 [Redacted]

Project		P.O. No.	Terms	Due Date
			Net 15	6/30/2013
Serviced	Description	Units	Rate	Amount
6/14/2013	Task Title: Preconfigure hardware Project Name: CESC Datacenter migration 2013 Summary Notes: 6.14.13 [Redacted]/PRN (8:00a - 3:30p) 7.5hrs Project * Logged into the system and configured all temporary remote access for our use. * Installed our basic monitoring software. * Deployed 2 new servers (domain controller and exchange server). * [Redacted] will install the application and promote the DC. * Plugged in the Datto device and got it online for [Redacted] to configure. * Finished the networking configuration and tested the failover functionality. * Worked with [Redacted] on timing and next steps. * Configured the iDRAC card for remote control. * Configured SNMP for all networking devices and the ESXi host. * Setup alerts for monitoring, so we know what is happening during the migration. * Worked with the team on timing and scheduling. * Booked flight/hotel/car accordingly. Resource Name: [Redacted] Project Manager 1 T20130612.0039	7.5	125.00	937.50

Thank you for your business!

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Please direct all billing inquiries and requests to the Accounting Department

[Redacted] :: [Redacted]

Subtotal	\$2,312.50
Sales Tax (0.0%)	\$0.00
Total	\$2,312.50
Payments/Credits	-\$2,312.50
Balance Due *	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
6/22/2013	33488

PAID
07/05/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]
 [Redacted]

Project		P.O. No.	Terms	Due Date
			Net 15	7/7/2013
Serviced	Description	Units	Rate	Amount
6/17/2013	Task Title: Preconfigure hardware Project Name: CESC Datacenter migration 2013 Summary Notes: 6/17/2013 - [Redacted]/PRN (7:00a - 12:00p) - 5 hours - Project * Worked on the following tasks: Preconfigure servers, conference calls with CESC team, work with [Redacted] on planning for VPN, cutover, and server co-existence phases Resource Name: [Redacted] PRN Project Manager 2 T20130612.0039	5	125.00	625.00
6/17/2013	Task Title: Preconfigure hardware Project Name: CESC Datacenter migration 2013 Summary Notes: 6.17.13 [Redacted] PRN Proj/PRN (9:00a - 5:00p) 8hrs Project * Arrived at the office and continued work on the server setup. * Configured additional networking security and redundancy. * Now that we have the servers on the domain, we can cut the temporary VPN. * Once removed, we put the same 192.168.42.0/24 network on the firewalls to host. * Created the new vlan on the firewalls as well as both switches. * Verified connectivity and will wait to configure firewall rules until we are in the datacenter. * Changed IP's on all servers and equipment to match that of the .42.x network. * Reattached the Datto device to these IP's and setup the new backups. * Verified all was ready for delivery, and shut everything down. Resource Name: [Redacted] PRN Project Manager 1 T20130612.0039	8	125.00	1,000.00

Thank you for your business!

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[Redacted] :: [Redacted]

Subtotal
Sales Tax (0.0%)
Total
Payments/Credits
Balance Due *



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
6/22/2013	33488

PAID
07/05/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]
 [Redacted]

Project	P.O. No.	Terms	Due Date	
		Net 15	7/7/2013	
Serviced	Description	Units	Rate	Amount
6/18/2013	Task Title: Preconfigure hardware Project Name: CESC Datacenter migration 2013 Summary Notes: 6.18.13 [Redacted]/PRN (8:30a - 11:30a) 3hrs Project * Shutdown the remaining network equipment and packaged up for delivery. * Gathered cables and boxed everything up together. * Drop shipped them for overnight delivery. * Will track the package to ensure delivery to the datacenter. Resource Name: [Redacted] Project Manager 1 T20130612.0039	3	125.00	375.00
6/20/2013	Task Title: Project Planning Project Name: CESC Datacenter migration 2013 Summary Notes: 6/20/2013 - [Redacted]/PRN (9:00a - 9:30a) - .5 hours - Project * Planning call with [Redacted] and [Redacted] about project overview, expected challenges, task list, etc Resource Name: [Redacted] Project Manager 2 T20130607.0001	0.5	125.00	62.50

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

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[Redacted] :: [Redacted]

Subtotal	\$2,062.50
Sales Tax (0.0%)	\$0.00
Total	\$2,062.50
Payments/Credits	-\$2,062.50
Balance Due *	\$0.00

From: PRN Executive 3
Sent time: 06/06/2013 12:59:59 PM
To: PRN Executive 2
Cc: CRC
Subject: RE: CESC

Ok??? I'll just build the contract based on normal pricing.

From: PRN Executive 2
Sent: Thursday, June 06, 2013 11:59 AM
To: PRN Executive 3
Cc: CRC
Subject: Re: CESC

Whatever u told me it would be
100? Cannot remember

Sent from my iPad

On Jun 6, 2013, at 10:57 AM, PRN Executive 3 wrote:

There will still be a monthly fee. What are they expecting on that?

From: PRN Executive 2
Sent: Thursday, June 06, 2013 11:56 AM
To: PRN Executive 3
Cc: CRC
Subject: Re: CESC

Using datto but only onsite
Turning off cloud
They do not want it

Sent from my iPad

On Jun 6, 2013, at 10:50 AM, PRN Executive 3 wrote:

PRN Execu – I know you are out. I just need a quick answer. What's the story with the Datto for CESC? Are we going to be pushing backups to the cloud? Did we present a monthly price to them? I can't find anything and Datto wants to know before they finalize the order.

PRN Executive 3 | [REDACTED]
PLATTE RIVER NETWORKS
IT SERVICES FOR BUSINESS

From: PRN Project Manager 2
Sent time: 01/26/2015 12:51:57 PM
To: PRN Staff 1 PRN Executive 3 PRN Staff 2
Cc: Procurement
Subject: RE: Datto

What is the proper channel for this? Should stuff like this go to Datto Staff Doesn't seem like the realm of a tech support ticket

From: PRN Staff 1
Sent: Monday, January 26, 2015 1:51 PM
To: PRN Project Manager 2, PRN Executive 3, PRN Staff 2
Cc: Procurement
Subject: RE: Datto

Ok, I'm showing that there is not a cap. We may want to get clarification.

Billing Policy:	Private Cloud
Included offsite(before overage):	Unlimited
Total Cloud:	1.5 TB



From: PRN Project Manager 2
Sent: Monday, January 26, 2015 11:48 AM
To: PRN Staff 1 PRN Executive 3 PRN Staff 2
Cc: Procurement
Subject: RE: Datto

They had privacy concerns of course. The cloud storage is still through Datto, I think the private cloud feature just puts it in a different datacenter or something?

From: PRN Staff 1
Sent: Monday, January 26, 2015 1:47 PM
To: PRN Project Manager 2, PRN Executive 3, PRN Staff 2
Cc: Procurement
Subject: RE: Datto

CESC is on Private Cloud. The don't use Datto's storage space. There is not a cap on Datto's end. Do they have another provider?



From: PRN Project Manager 2
Sent: Monday, January 26, 2015 11:37 AM
To: PRN Executive 3, PRN Staff 2
Cc: Procurement, PRN Staff 1
Subject: RE: Datto

Offsite retention at CESC is only 2 months

From: PRN Executive 3
Sent: Monday, January 26, 2015 1:35 PM
To: PRN Project Manager 2; PRN Staff 2
Cc: Procurement
Subject: RE: Datto

You may want to reach out to PRN Staff 1. I believe that when this happens there is an old "full" that needs to be trimmed off the cloud backup. It may require a support ticket.

From: PRN Project Manager 2
Sent: Monday, January 26, 2015 11:33 AM
To: PRN Staff 2
Cc: Procurement
Subject: RE: Datto

What is the cap on CESC? I show 1.5 TB offsite, and it's listed as green in the Datto console

From: PRN Staff 2
Sent: Monday, January 26, 2015 1:31 PM
To: PRN Project Manager 2
Cc: Procurement
Subject: Datto

Have you made any changes to CESC and PRN Staff 2 They are both over.

PRN Staff 2





Platte River Networks

[Redacted]

Invoice

Date	Invoice #
7/1/2013	IS.1307006

PAID
07/20/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 15	7/16/2013

Serviced	Description
7/1/2013	Datto Month of Private Cloud Service (auto-recurring) [Jul 01, 2013 - Jul 31, 2013]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$249.00
Sales Tax (0.0%)	\$0.00
Total	\$249.00
Payments/Credits	-\$249.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
8/5/2013	IB.1308057

PAID
09/16/2013

Bill To:

CESC
Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	9/4/2013

Serviced	Description
8/1/2013	Help Desk NOC-HD12 24x7 [Aug 01, 2013 - Aug 31, 2013]
8/1/2013	LPI NOC Support L2 Device [Aug 01, 2013 - Aug 31, 2013]
8/1/2013	LPI NOC Support L2 Server [Aug 01, 2013 - Aug 31, 2013]
8/1/2013	LPI NOC Support L2 Virtual Server [Aug 01, 2013 - Aug 31, 2013]
8/1/2013	Managed Services Maintenance [Aug 01, 2013 - Aug 31, 2013]
8/1/2013	Datto Month of Private Cloud Service (auto-recurring) [Aug 01, 2013 - Aug 31, 2013]
8/1/2013	Intuition Alert Management [Aug 01, 2013 - Aug 31, 2013]

Thank you for your business!

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
9/4/2013	IB.1309050

PAID
11/02/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	10/4/2013

Serviced	Description
9/1/2013	Help Desk NOC-HD12 24x7 [Sep 01, 2013 - Sep 30, 2013]
9/1/2013	LPI NOC Support L2 Device [Sep 01, 2013 - Sep 30, 2013]
9/1/2013	LPI NOC Support L2 Server [Sep 01, 2013 - Sep 30, 2013]
9/1/2013	LPI NOC Support L2 Virtual Server [Sep 01, 2013 - Sep 30, 2013]
9/1/2013	Managed Services Maintenance [Sep 01, 2013 - Sep 30, 2013]
9/1/2013	Datto Month of Private Cloud Service (auto-recurring) [Sep 01, 2013 - Sep 30, 2013]
9/1/2013	Intuition Alert Management [Sep 01, 2013 - Sep 30, 2013]

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
10/3/2013	IB.1310031

PAID
10/15/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	11/2/2013

Serviced	Description
10/1/2013	Help Desk NOC-HD12 24x7 [Oct 01, 2013 - Oct 31, 2013]
10/1/2013	LPI NOC Support L2 Device [Oct 01, 2013 - Oct 31, 2013]
10/1/2013	LPI NOC Support L2 Server [Oct 01, 2013 - Oct 31, 2013]
10/1/2013	LPI NOC Support L2 Virtual Server [Oct 01, 2013 - Oct 31, 2013]
10/1/2013	Managed Services Maintenance [Oct 01, 2013 - Oct 31, 2013]
10/1/2013	Datto Month of Private Cloud Service (auto-recurring) [Oct 01, 2013 - Oct 31, 2013]
10/1/2013	Intuition Alert Management [Oct 01, 2013 - Oct 31, 2013]

Thank you for your business!

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
11/5/2013	IB.1311027

PAID
11/23/2013

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	12/5/2013

Serviced	Description
11/1/2013	Help Desk NOC-HD12 24x7 [11/01/2013 - 11/30/2013]
11/1/2013	Managed Services Maintenance [11/01/2013 - 11/30/2013]
11/1/2013	Intuition Alert Management [11/01/2013 - 11/30/2013]
11/1/2013	LPI NOC Support L2 Server [11/01/2013 - 11/30/2013]
11/1/2013	LPI NOC Support L2 Device [11/01/2013 - 11/30/2013]
11/1/2013	LPI NOC Support L2 Virtual Server [11/01/2013 - 11/30/2013]
11/1/2013	Datto Month of Private Cloud Service (auto-recurring) [11/01/2013 - 11/30/2013]

Thank you for your business!

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
12/4/2013	IB.1312009

PAID
01/01/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	1/3/2014

Serviced	Description
12/1/2013	Help Desk NOC-HD12 24x7 [12/01/2013 - 12/31/2013]
12/1/2013	LPI NOC Support L2 Device [12/01/2013 - 12/31/2013]
12/1/2013	LPI NOC Support L2 Server [12/01/2013 - 12/31/2013]
12/1/2013	LPI NOC Support L2 Virtual Server [12/01/2013 - 12/31/2013]
12/1/2013	Managed Services Maintenance [12/01/2013 - 12/31/2013]
12/1/2013	Datto Month of Private Cloud Service (auto-recurring) [12/01/2013 - 12/31/2013]
12/1/2013	Intuition Alert Management [12/01/2013 - 12/31/2013]

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
1/6/2014	IB.1401012

PAID
01/21/2014

Bill To:

CESC
Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	2/5/2014

Serviced	Description
1/1/2014	Help Desk NOC-HD12 24x7 [01/01/2014 - 01/31/2014]
1/1/2014	LPI NOC Support L2 Device [01/01/2014 - 01/31/2014]
1/1/2014	LPI NOC Support L2 Server [01/01/2014 - 01/31/2014]
1/1/2014	LPI NOC Support L2 Virtual Server [01/01/2014 - 01/31/2014]
1/1/2014	Managed Services Maintenance [01/01/2014 - 01/31/2014]
1/1/2014	Datto Month of Private Cloud Service (auto-recurring) [01/01/2014 - 01/31/2014]
1/1/2014	Intuition Alert Management [01/01/2014 - 01/31/2014]

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

Any disputes should be reported to Platte River Networks within 15 days of the invoice date or all charges will be deemed as acceptable by the client. In the event of non-payment, the client will also be responsible for collection and attorney fees incurred in associated collections efforts.

Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
2/3/2014	IB.1402022

PAID
02/18/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	3/5/2014

Serviced	Description
2/1/2014	Help Desk NOC-HD12 24x7 [02/01/2014 - 02/28/2014]
2/1/2014	LPI NOC Support L2 Device [02/01/2014 - 02/28/2014]
2/1/2014	LPI NOC Support L2 Server [02/01/2014 - 02/28/2014]
2/1/2014	LPI NOC Support L2 Virtual Server [02/01/2014 - 02/28/2014]
2/1/2014	Managed Services Maintenance [02/01/2014 - 02/28/2014]
2/1/2014	Datto Month of Private Cloud Service (auto-recurring) [02/01/2014 - 02/28/2014]
2/1/2014	Intuition Alert Management [02/01/2014 - 02/28/2014]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
3/3/2014	IB.1403010

PAID
03/15/2014

Bill To:

CESC
Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	4/2/2014

Serviced	Description
3/1/2014	Help Desk NOC-HD12 24x7 [03/01/2014 - 03/31/2014]
3/1/2014	LPI NOC Support L2 Device [03/01/2014 - 03/31/2014]
3/1/2014	LPI NOC Support L2 Server [03/01/2014 - 03/31/2014]
3/1/2014	LPI NOC Support L2 Virtual Server [03/01/2014 - 03/31/2014]
3/1/2014	Managed Services Maintenance [03/01/2014 - 03/31/2014]
3/1/2014	Datto Month of Private Cloud Service (auto-recurring) [03/01/2014 - 03/31/2014]
3/1/2014	Intuition Alert Management [03/01/2014 - 03/31/2014]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department

[Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
4/1/2014	IB.1404011

PAID
04/12/2014

Bill To:

CESC
 Marcum LLP c/c Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	5/1/2014

Serviced	Description
4/1/2014	Help Desk NOC-HD12 24x7 [04/01/2014 - 04/30/2014]
4/1/2014	LPI NOC Support L2 Device [04/01/2014 - 04/30/2014]
4/1/2014	LPI NOC Support L2 Server [04/01/2014 - 04/30/2014]
4/1/2014	LPI NOC Support L2 Virtual Server [04/01/2014 - 04/30/2014]
4/1/2014	Managed Services Maintenance [04/01/2014 - 04/30/2014]
4/1/2014	Datto Month of Private Cloud Service (auto-recurring) [04/01/2014 - 04/30/2014]
4/1/2014	Intuition Alert Management [04/01/2014 - 04/30/2014]

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
5/1/2014	IB.1405011

PAID
05/12/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	5/31/2014

Serviced	Description
5/1/2014	Help Desk NOC-HD12 24x7 [05/01/2014 - 05/31/2014]
5/1/2014	LPI NOC Support L2 Device [05/01/2014 - 05/31/2014]
5/1/2014	LPI NOC Support L2 Server [05/01/2014 - 05/31/2014]
5/1/2014	LPI NOC Support L2 Virtual Server [05/01/2014 - 05/31/2014]
5/1/2014	Managed Services Maintenance [05/01/2014 - 05/31/2014]
5/1/2014	Datto Month of Private Cloud Service (auto-recurring) [05/01/2014 - 05/31/2014]
5/1/2014	Intuition Alert Management [05/01/2014 - 05/31/2014]

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
6/1/2014	IB.1406011

PAID
06/16/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	7/1/2014

Serviced	Description
6/1/2014	Help Desk NOC-HD12 24x7 [06/01/2014 - 06/30/2014]
6/1/2014	LPI NOC Support L2 Device [06/01/2014 - 06/30/2014]
6/1/2014	LPI NOC Support L2 Server [06/01/2014 - 06/30/2014]
6/1/2014	LPI NOC Support L2 Virtual Server [06/01/2014 - 06/30/2014]
6/1/2014	Managed Services Maintenance [06/01/2014 - 06/30/2014]
6/1/2014	Datto Month of Private Cloud Service (auto-recurring) [06/01/2014 - 06/30/2014]
6/1/2014	Intuition Alert Management [06/01/2014 - 06/30/2014]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department
 [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
7/1/2014	IB.1407012

PAID
07/14/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	7/31/2014

Serviced	Description
7/1/2014	Help Desk NOC-HD12 24x7 [07/01/2014 - 07/31/2014]
7/1/2014	LPI NOC Support L2 Device [07/01/2014 - 07/31/2014]
7/1/2014	LPI NOC Support L2 Server [07/01/2014 - 07/31/2014]
7/1/2014	LPI NOC Support L2 Virtual Server [07/01/2014 - 07/31/2014]
7/1/2014	Managed Services Maintenance [07/01/2014 - 07/31/2014]
7/1/2014	Datto Month of Private Cloud Service (auto-recurring) [07/01/2014 - 07/31/2014]
7/1/2014	Intuition Alert Management [07/01/2014 - 07/31/2014]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department
 [Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
8/4/2014	IB.1408012

PAID
08/18/2014

Bill To:

CESC
Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	9/3/2014

Serviced	Description
8/1/2014	Help Desk NOC-HD12 24x7 [08/01/2014 - 08/31/2014]
8/1/2014	LPI NOC Support L2 Device [08/01/2014 - 08/31/2014]
8/1/2014	LPI NOC Support L2 Server [08/01/2014 - 08/31/2014]
8/1/2014	LPI NOC Support L2 Virtual Server [08/01/2014 - 08/31/2014]
8/1/2014	Managed Services Maintenance [08/01/2014 - 08/31/2014]
8/1/2014	Datto Month of Private Cloud Service (auto-recurring) [08/01/2014 - 08/31/2014]
8/1/2014	Intuition Alert Management [08/01/2014 - 08/31/2014]

Thank you for your business!

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
9/3/2014	IB.1409013

PAID
09/13/2014

Bill To:

CESC
Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	10/3/2014

Serviced	Description
9/1/2014	Help Desk NOC-HD12 24x7 [09/01/2014 - 09/30/2014]
9/1/2014	LPI NOC Support L2 Device [09/01/2014 - 09/30/2014]
9/1/2014	LPI NOC Support L2 Server [09/01/2014 - 09/30/2014]
9/1/2014	LPI NOC Support L2 Virtual Server [09/01/2014 - 09/30/2014]
9/1/2014	Managed Services Maintenance [09/01/2014 - 09/30/2014]
9/1/2014	Datto Month of Private Cloud Service (auto-recurring) [09/01/2014 - 09/30/2014]
9/1/2014	Intuition Alert Management [09/01/2014 - 09/30/2014]

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
10/1/2014	IB.1410015

PAID
10/18/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner
 [Redacted]

Terms	Due Date
Net 30	10/31/2014

Serviced	Description
10/1/2014	Help Desk NOC-HD12 24x7 [10/01/2014 - 10/31/2014]
10/1/2014	LPI NOC Support L2 Device [10/01/2014 - 10/31/2014]
10/1/2014	LPI NOC Support L2 Server [10/01/2014 - 10/31/2014]
10/1/2014	LPI NOC Support L2 Virtual Server [10/01/2014 - 10/31/2014]
10/1/2014	Datto Month of Private Cloud Service (auto-recurring) [10/01/2014 - 10/31/2014]
10/1/2014	Managed Services Maintenance [10/01/2014 - 10/31/2014]
10/1/2014	Intuition Alert Management [10/01/2014 - 10/31/2014]

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[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
11/3/2014	IB.1411016

PAID
11/17/2014

Bill To:

CESC
 Marcum LLP c/o Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	12/3/2014

Serviced	Description
11/1/2014	Help Desk NOC-HD12 24x7 [11/01/2014 - 11/30/2014]
11/1/2014	LPI NOC Support L2 Device [11/01/2014 - 11/30/2014]
11/1/2014	LPI NOC Support L2 Server [11/01/2014 - 11/30/2014]
11/1/2014	LPI NOC Support L2 Virtual Server [11/01/2014 - 11/30/2014]
11/1/2014	Datto Month of Private Cloud Service (auto-recurring) [11/01/2014 - 11/30/2014]
11/1/2014	Managed Services Maintenance [11/01/2014 - 11/30/2014]
11/1/2014	Intuition Alert Management [11/01/2014 - 11/30/2014]

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
12/2/2014	IB.1412015

PAID
01/27/2015

Bill To:

Marcum LLP
Marcum LLP Partner

[Redacted]

Terms	Due Date
Net 30	1/1/2015

Serviced	Description
12/1/2014	Help Desk NOC-HD12 24x7 [12/01/2014 - 12/31/2014]
12/1/2014	LPI NOC Support L2 Device [12/01/2014 - 12/31/2014]
12/1/2014	LPI NOC Support L2 Server [12/01/2014 - 12/31/2014]
12/1/2014	LPI NOC Support L2 Virtual Server [12/01/2014 - 12/31/2014]
12/1/2014	Datto Month of Private Cloud Service (auto-recurring) [12/01/2014 - 12/31/2014]
12/1/2014	Managed Services Maintenance [12/01/2014 - 12/31/2014]
12/1/2014	Intuition Alert Management [12/01/2014 - 12/31/2014]

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[REDACTED]
[REDACTED]

Invoice

Date	Invoice #
1/6/2015	IB.1501015

PAID
01/27/2015

Bill To:

Marcum LLP
Marcum LLP Partner

[REDACTED]
[REDACTED]

Terms	Due Date
Net 30	2/5/2015

Serviced	Description
1/1/2015	Help Desk NOC-HD12 24x7 [01/01/2015 - 01/31/2015]
1/1/2015	LPI NOC Support L2 Device [01/01/2015 - 01/31/2015]
1/1/2015	LPI NOC Support L2 Server [01/01/2015 - 01/31/2015]
1/1/2015	LPI NOC Support L2 Virtual Server [01/01/2015 - 01/31/2015]
1/1/2015	Datto Month of Private Cloud Service (auto-recurring) [01/01/2015 - 01/31/2015]
1/1/2015	Managed Services Maintenance [01/01/2015 - 01/31/2015]
1/1/2015	Intuition Alert Management [01/01/2015 - 01/31/2015]

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Please direct all billing inquiries and requests to the accounting department

[REDACTED] :: [REDACTED]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
2/2/2015	IB.1502014

PAID
02/09/2015

Bill To:

CESC

[Redacted]

Terms	Due Date
Net 30	3/4/2015

Serviced	Description
2/1/2015	Help Desk NOC-HD12 24x7 [02/01/2015 - 02/28/2015]
2/1/2015	LPI NOC Support L2 Device [02/01/2015 - 02/28/2015]
2/1/2015	LPI NOC Support L2 Server [02/01/2015 - 02/28/2015]
2/1/2015	LPI NOC Support L2 Virtual Server [02/01/2015 - 02/28/2015]
2/1/2015	Datto Month of Private Cloud Service (auto-recurring) [02/01/2015 - 02/28/2015]
2/1/2015	Managed Services Maintenance [02/01/2015 - 02/28/2015]
2/1/2015	Intuition Alert Management [02/01/2015 - 02/28/2015]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department

[Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
3/3/2015	IB.1503016

PAID
03/12/2015

Bill To:

CESC

[Redacted]

Terms	Due Date
Net 30	4/2/2015

Serviced	Description
3/1/2015	Help Desk NOC-HD12 24x7 [03/01/2015 - 03/31/2015]
3/1/2015	LPI NOC Support L2 Device [03/01/2015 - 03/31/2015]
3/1/2015	LPI NOC Support L2 Server [03/01/2015 - 03/31/2015]
3/1/2015	LPI NOC Support L2 Virtual Server [03/01/2015 - 03/31/2015]
3/1/2015	Datto Month of Private Cloud Service (auto-recurring) [03/01/2015 - 03/31/2015]
3/1/2015	Managed Services Maintenance [03/01/2015 - 03/31/2015]
3/1/2015	Intuition Alert Management [03/01/2015 - 03/31/2015]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[Redacted]

Invoice

Date	Invoice #
4/1/2015	IB.1504014

PAID
04/09/2015

Bill To:

CESC

[Redacted]

Terms	Due Date
Net 30	5/1/2015

Serviced	Description
4/1/2015	Help Desk NOC-HD12 24x7 [04/01/2015 - 04/30/2015]
4/1/2015	LPI NOC Support L2 Device [04/01/2015 - 04/30/2015]
4/1/2015	LPI NOC Support L2 Server [04/01/2015 - 04/30/2015]
4/1/2015	LPI NOC Support L2 Virtual Server [04/01/2015 - 04/30/2015]
4/1/2015	Datto Month of Private Cloud Service (auto-recurring) [04/01/2015 - 04/30/2015]
4/1/2015	Managed Services Maintenance [04/01/2015 - 04/30/2015]
4/1/2015	Intuition Alert Management [04/01/2015 - 04/30/2015]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department

[Redacted] :: [Redacted]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[REDACTED]
[REDACTED]

Invoice

Date	Invoice #
5/1/2015	IB.1505016

PAID
05/11/2015

Bill To:

CESC
[REDACTED]

Terms	Due Date
Net 30	5/31/2015

Serviced	Description
5/1/2015	Help Desk NOC-HD12 24x7 [05/01/2015 - 05/31/2015]
5/1/2015	LPI NOC Support L2 Device [05/01/2015 - 05/31/2015]
5/1/2015	LPI NOC Support L2 Server [05/01/2015 - 05/31/2015]
5/1/2015	LPI NOC Support L2 Virtual Server [05/01/2015 - 05/31/2015]
5/1/2015	Datto Month of Private Cloud Service (auto-recurring) [05/01/2015 - 05/31/2015]
5/1/2015	Managed Services Maintenance [05/01/2015 - 05/31/2015]
5/1/2015	Intuition Alert Management [05/01/2015 - 05/31/2015]

Thank you for your business!

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Please direct all billing inquiries and requests to the accounting department
[REDACTED] :: [REDACTED]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[REDACTED]
[REDACTED]

Invoice

Date	Invoice #
6/1/2015	IB.1506014

PAID
06/09/2015

Bill To:

CESC
[REDACTED]

Terms	Due Date
Net 30	7/1/2015

Serviced	Description
6/1/2015	Help Desk NOC-HD12 24x7 [06/01/2015 - 06/30/2015]
6/1/2015	LPI NOC Support L2 Device [06/01/2015 - 06/30/2015]
6/1/2015	LPI NOC Support L2 Server [06/01/2015 - 06/30/2015]
6/1/2015	LPI NOC Support L2 Virtual Server [06/01/2015 - 06/30/2015]
6/1/2015	Datto Month of Private Cloud Service (auto-recurring) [06/01/2015 - 06/30/2015]
6/1/2015	Managed Services Maintenance [06/01/2015 - 06/30/2015]
6/1/2015	Intuition Alert Management [06/01/2015 - 06/30/2015]

Thank you for your business!

Your prompt payment is appreciated. A late fee of \$25.00 and a monthly finance charge of 1 1/2% (18% annually) may be assessed for invoices not paid within terms.

Any disputes should be reported to Platte River Networks within 15 days of the invoice date or all charges will be deemed as acceptable by the client. In the event of non-payment, the client will also be responsible for collection and attorney fees incurred in associated collections efforts.

Please direct all billing inquiries and requests to the accounting department
[REDACTED] :: [REDACTED]

Subtotal	\$2,744.00
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Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[REDACTED]
[REDACTED]

Invoice

Date	Invoice #
7/1/2015	IB.1507017

PAID
07/13/2015

Bill To:

CESC
[REDACTED]

Terms	Due Date
Net 30	7/31/2015

Serviced	Description
7/1/2015	Help Desk NOC-HD12 24x7 [07/01/2015 - 07/31/2015]
7/1/2015	LPI NOC Support L2 Device [07/01/2015 - 07/31/2015]
7/1/2015	LPI NOC Support L2 Server [07/01/2015 - 07/31/2015]
7/1/2015	LPI NOC Support L2 Virtual Server [07/01/2015 - 07/31/2015]
7/1/2015	Datto Month of Private Cloud Service (auto-recurring) [07/01/2015 - 07/31/2015]
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7/1/2015	Intuition Alert Management [07/01/2015 - 07/31/2015]

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[REDACTED] :: [REDACTED]

Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00



Platte River Networks

[REDACTED]
[REDACTED]

Invoice

Date	Invoice #
8/1/2015	IB.1508019

PAID
08/10/2015

Bill To:

CESC
[REDACTED]

Terms	Due Date
Net 30	8/31/2015

Serviced	Description
8/1/2015	Help Desk NOC-HD12 24x7 [08/01/2015 - 08/31/2015]
8/1/2015	LPI NOC Support L2 Device [08/01/2015 - 08/31/2015]
8/1/2015	LPI NOC Support L2 Server [08/01/2015 - 08/31/2015]
8/1/2015	LPI NOC Support L2 Virtual Server [08/01/2015 - 08/31/2015]
8/1/2015	Datto Month of Private Cloud Service (auto-recurring) [08/01/2015 - 08/31/2015]
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Subtotal	\$2,744.00
Sales Tax (0.0%)	\$0.00
Total	\$2,744.00
Payments/Credits	-\$2,744.00
Balance Due	\$0.00

From: PRN Executive 3
Sent time: 06/06/2013 01:08:45 PM
To: PRN Manager 2
Subject: FW: SIRIS 2000
Attachments: DattoInvoice482547.pdf

From: Datto Staff
Sent: Thursday, June 06, 2013 12:07 PM
To: PRN Executive 3
Subject: Re: SIRIS 2000

Here is a copy of the invoice. Let me know if you have any questions. Thanks.

On Thu, Jun 6, 2013 at 2:01 PM, Datto Staff wrote:

Sounds good. Consider it done.

On Thu, Jun 6, 2013 at 2:01 PM, PRN Executive 3 wrote:

They are going private cloud on this one. Can you order it up please? PO#7942-6276

From: Datto Staff
Sent: Thursday, June 06, 2013 11:56 AM

To: PRN Executive 3
Subject: Re: SIRIS 2000

I have the invoice put together so I am ready whenever you are. Take your time.

On Thu, Jun 6, 2013 at 1:55 PM, PRN Executive 3 wrote:

Asked... hang tight, sales guy is in Mexico.

From: Datto Staff
Sent: Thursday, June 06, 2013 11:40 AM

To: PRN Executive 3
Subject: Re: SIRIS 2000

If you could find out for me before I order that would be good. Finance doesn't want to have to worry about any crediting down the road.

On Thu, Jun 6, 2013 at 1:35 PM, [REDACTED] PRN Executive 3 wrote:

Just place it... although sales didn't tell me if they were considering private cloud as an alternative. Can that be decided later?

From: [REDACTED] Datto Staff
Sent: Thursday, June 06, 2013 11:35 AM
To: [REDACTED] PRN Executive 3
Subject: Re: SIRIS 2000

Not a problem. a problem. Would you like me to place it or send you the quote first?

On Thu, Jun 6, 2013 at 12:47 PM, [REDACTED] PRN Executive 3 wrote:

[REDACTED] Datto Staff – need you to order me up an S2000 and have it shipped to our office here in Denver ([REDACTED]). Can you make that happen for me?

End User:

CESC

Marcum LLP c/[REDACTED] Marcum LLP Partner

[REDACTED]

[REDACTED]

(P) [REDACTED]

[REDACTED]

Let me know if you need anything additionally from me.

[REDACTED] PRN Executive 3

[REDACTED]

PLATTE RIVER NETWORKS

IT SERVICES FOR BUSINESS

--

Best regards,

Datto Staff

Datto Inc.

Phone:

Support:

E-Mail:

Web: www.dattobackup.com

<http://www.bdrfacts.com/compare.html> **BDR Comparison**

--

Best regards,

Datto Staff

Datto Inc.

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Datto Staff

Datto Inc.

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E-Mail:

Web: www.dattobackup.com

<http://www.bdrfacts.com/compare.html> **BDR Comparison**

Invoice Number: 482547 confirmed:6/6/2013

PO: 7942-6276

Ordered By: PRN Executive 3 - PlatteRiver

Phone: 3032551941 sales rep: Datto Staff

ATTN: PRN Executive 3
Platte River Networks

Item	Quantity	Price	Subtotal
Siris 2000 BDR Device	1	2,999.00	3,198.00
Included Licenses	Unlimited	0.00	
S2000 - Month of Private Cloud Service (auto-recurring)	1	199.00	

Retail Device Cost: \$2,999.00
Service Cost Total: \$199.00
FedEx Ground \$68.16
Total: \$3,266.16

Payment Info
Card Name: PRN Manager 2
Card Type: [REDACTED]
Card Num: [REDACTED]

Status: The customers Credit Card has not yet been charged

Notes: This is an S2000 with a month of private cloud service. If you have any questions, ask Datto.

From: PRN Project Manager 2
Sent time: 08/01/2013 11:58:10 AM
To: PRN Staff 2
Cc: PRN Executive 3; PRN Executive 4
Subject: RE: server replacement

I thought we specifically had Datto options without offsite backup? That's what we got for CESC I believe

From: PRN Staff 2
Sent: Thursday, August 01, 2013 12:53 PM
To: PRN Project Manager 2
Cc: PRN Executive 4
Subject: RE: server replacement

They all have to have offsite, if they don't it will void all warranty and support. Maybe go with another backup solution? A Synology perhaps?

PRN Staff 2
PLATTE RIVER NETWORKS
IT SERVICES FOR BUSINESS

From: PRN Project Manager 2
Sent: Thursday, August 01, 2013 10:51 AM
To: PRN Staff 2
Cc: PRN Executive 4
Subject: RE: server replacement

Looks good, can we just change the Datto to one of the units that doesn't have the offsite backup? I don't think they're going to go for the 300/mo pricetag

From: PRN Staff 2
Sent: Thursday, August 01, 2013 12:45 PM
To: PRN Project Manager 2; CRC; PRN Executive 4
Subject: RE: server replacement

This was done back in May. Take a look at the quotes and let me know what changes need to be made before I update it please.

PRN Staff 2
PLATTE RIVER NETWORKS
IT SERVICES FOR BUSINESS

From: PRN Project Manager 2
Sent: Thursday, August 01, 2013 10:38 AM
To: CRC; PRN Executive 4
Subject: server replacement

Can we get this quoted? I think we started but then stopped at some point

From: PRN Project Manager 2
Sent time: 08/06/2015 04:01:07 PM
To: PRN Executive 3; PRN Executive 1
Subject: RE: Private cloud

They're syncing with something at Datto. There's an offsite sync server IP listed on the main status page of 8.34.165.155 which is an IP belonging to Datto:

Device Information:

Device Serial	002590AFDEBE	Version (Device / SpeedSync)	2.790.1 / 2.063	Off-Site Sync Speed
Device IP Address	192.168.42.20	Last Checkin (Click to Force)	9 Minutes Ago	LAN Link Speed
Total Protected Data	336.40 GB	Off-Site Server	8.34.165.155	Number of Agents

Local Storage Usage:

Local Free	1,348.79 GB
Offsite Transfer Files	0.00 GB
CESC-EXCH01	361.89 GB
CLNTINETBB	64.98 GB
CESC-DC01	48.09 GB

Replication Status:

CLNTINETBB	Last synced: 4:02am Thursday 8/6
CESC-DC01	Last synced: 4:01pm Thursday 8/6
CESC-EXCH01	Last synced: 6:02pm Wednesday

From: PRN Project Manager 2
Sent: Thursday, August 6, 2015 16:53
To: PRN Executive 3; PRN Executive 1
Subject: RE: Private cloud

Why do I show cloud recovery points on their datto then?

From: PRN Executive 3
Sent: Thursday, August 6, 2015 16:50
To: PRN Project Manager 2; PRN Executive 1
Subject: RE: Private cloud

I can although I think it is pretty clear that it is simply backing up the environment and not replicating anywhere.

From: PRN Project Manager 2
Sent: Thursday, August 6, 2015 2:49 PM
To: PRN Executive 3; PRN Executive 1
Subject: RE: Private cloud

PRN E, do you just want to give him the serial # of the CESC datto so he can pull it up and see how it's set up ?

From: Datto Staff
Sent: Thursday, August 6, 2015 16:47
To: PRN Executive 3
Cc: PRN Executive 1; PRN Project Manager 2
Subject: Re: Private cloud

That is not something different. With the Siris device the private cloud means that the data is not going to our data center. This can occur in one of two ways. First, you can just keep the local functionality of the device like you guys have done. The second way would be to not use the cloud but point the data to the private cloud. The difference

between option 1 and 2 is that you are buying Datto Hardware to put in your cloud and point the Siris to. You are also paying a monthly on that second piece of hardware.

Best regards,

Datto Staff

Datto, Inc
Direct Line:

www.datto.com



Join the conversation!

On Thu, Aug 6, 2015 at 4:33 PM, PRN Executive 3 > wrote:

Datto - we have a device on "private cloud" but no node. When we made the purchase, it was under the understanding that we didn't want to backup to Datto's datacenter. Is that something different?

PRN E

From: Datto Staff
Sent: Thursday, August 6, 2015 2:20 PM
To: PRN Executive 3
Cc: PRN Executive 1, PRN Project Manager 2
Subject: Re: Private cloud

So the Private Cloud is a way for you to create your own cloud with some data center infrastructure that you guys may use. You have the ability to purchase Nodes from Datto, and set them up in your cloud to back up to and create your own private cloud infrastructure. You must purchase the node through us, and the nodes are used to perform the offsite functionality of the Siris device. So you have the local virtualization through the Siris and the offsite through the Node.

The benefit of this is that you are not required to pay for the cloud storage. You pay the local only price for the Siris which is a reduced monthly, and you pay the monthly for the node (A small monthly service). The way the nodes work well is if you purchase multiple large nodes (96 TB) and you pay one low monthly on each of those and then you back up many Siris devices to those nodes with reduced monthlies. It is a good way to save on the monthly cost. The thing you have to keep in mind is that you are responsible for the monitoring and management of the Nodes.

Attached you can find both a pricing sheet as well as a Node Overview. Take a look and let me know if this provides you guys with the answers that you need. If not, I am more than happy to provide some additional insight for you. Let me know. Thanks.

Best regards,

Datto Staff

Datto, Inc
Direct Line:

www.datto.com

datto

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On Thu, Aug 6, 2015 at 4:10 PM, **PRN Executive 3** wrote:

Datto St – can you give **PRN Execut**, **PRN Pr** and I a brief overview on the private cloud offering? Maybe a decent datasheet or one page sales brochure?

PRN Ex

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For more information please visit <http://www.mimecast.com>

From: PRN Project Manager 2
Sent time: 08/06/2015 04:44:34 PM
To: PRN Executive 1
Cc: PRN Executive 3, PRN Executive 4
Subject: RE: Private cloud

The offsite and local retention are both set to 60 days on all of the agents

From: PRN Executive 1
Sent: Thursday, August 6, 2015 17:41
To: Datto Staff, PRN Project Manager 2
Cc: PRN Executive 3, PRN Executive 4
Subject: RE: Private cloud

Datto Staff

This is a problem. This data should not be stored in the Datto Cloud, but because the backup data exists, we cannot delete it, so the first step for us is to have it moved to the Private Cloud. Can you tell me how much retention we have on this customer for this backup?

PRN Executive 1

PLATTE RIVER NETWORKS

| PLATTERIVER.COM

From: Datto Staff
Sent: Thursday, August 6, 2015 3:24 PM
To: PRN Project Manager 2
Cc: PRN Executive 3, PRN Executive 1
Subject: Re: Private cloud

So for some reason this device does appear to be syncing with the Datto Cloud. Now it does not look like you have been billed for this but it does look like it has data in our cloud. Is this a device that you have on private cloud to cut down on costs, or do you have them on private cloud because of compliancy requirements? It appears that although this device is set to private cloud, there is a syncing schedule set for this device, and for some unknown reason, the device is following the syncing schedule rule as opposed to the private cloud rule. This is a problem, and I want to have my team look into this issue if we can. If you are doing this for a cost cutting perspective, I would ask that we keep this device the way it is so I can have development look into the issue. If you are doing this for compliance purposes, I want to make sure we put you in the confines of your requirements so we can work at deleting this data. Let me know, and we can adjust accordingly. Thanks.

Best regards,

Datto Staff

Datto, Inc.

Direct Line:

www.datto.com



Join the conversation!

On Thu, Aug 6, 2015 at 5:08 PM, PRN Project Manager 2 wrote:

Datto Staff - The console of the unit in question says that its offsite sync server is 8.34.165.155, which is a Datto IP address

From: PRN Executive 3
Sent: Thursday, August 6, 2015 17:05
To: Datto Staff
Cc: PRN Executive 1, PRN Project Manager 2
Subject: RE: Private cloud

Datto Staff - any idea why would be seeing cloud recovery points on S/N: 002590AFDEBE?

PRN Executive 3

From: Datto Staff
Sent: Thursday, August 6, 2015 2:51 PM
To: PRN Executive 3
Cc: PRN Executive 1, PRN Project Manager 2
Subject: Re: Private cloud

No problem, let me know if any other questions come up.

Best regards,

Datto Staff

Datto, Inc.
Direct Line: [REDACTED]

www.datto.com



Join the conversation!

On Thu, Aug 6, 2015 at 4:49 PM, [REDACTED] PRN Executive 3 wrote:

I think that makes sense. Thanks for the insight.

From: [REDACTED] Datto Staff
Sent: Thursday, August 6, 2015 2:47 PM

To: [REDACTED] PRN Executive 3
Cc: [REDACTED] PRN Executive 1 [REDACTED] PRN Project Manager 2
Subject: Re: Private cloud

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Datto, Inc.
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www.datto.com

datto

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You Do Business

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Join the conversation!

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[REDACTED] Datto Staff – we have a device on “private cloud” but no node. When we made the purchase, it was under the understanding that we didn’t want to backup to Datto’s datacenter. Is that something different?

[REDACTED] PRN Executive 3

From: [REDACTED] Datto Staff
Sent: Thursday, August 6, 2015 2:20 PM
To: [REDACTED] PRN Executive 3
Cc: [REDACTED] PRN Executive 1, [REDACTED] PRN Project Manager 2
Subject: Re: Private cloud

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Direct Line: [REDACTED]



Join the conversation!

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Datto Staff – can you give **PRN Executive**, **PRN Proj** and I a brief overview on the private cloud offering? Maybe a decent datasheet or one page sales brochure?

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For more information please visit <http://www.mimecast.com>

From: PRN Project Manager 2
Sent time: 08/07/2015 04:12:09 PM
To: PRN Executive 1 PRN Executive 2
Cc: PRN Executive 3 PRN Executive 4
Subject: RE: Private cloud

I spoke with Datto Staff. We still have a lot of unknowns, and we won't be able to answer the main question (how did this happen?) until sometime next week, as Datto Staff is going to have to work with their development department to figure out what happened.

The important parts of the call:

The unit was ordered correctly as far as PRN is concerned – Datto Staff pulled up the original email chain with PRN Exec from June 2013, and it's clear that we asked specifically for no offsite sync.

Offsite sync appears to have been in place from the beginning

Since the device should not be syncing at all to the cloud, Datto Staff is not sure of the implications of disabling the offsite sync. It might retain the last 60 days of restore points, it might delete them as they age past the 60 day limit, or it might just wipe them all

Datto Staff also stated that we could get the data out of the cloud while still staying compliant with the "don't delete anything" directive by doing a reverse RoundTrip. They'd load the cloud restore points onto a USB Drive/NAS, ship it to us (or wherever), then wipe them from the cloud. The data would still be preserved, but it wouldn't be in the hands of a third party any longer

Datto Staff said he would reach out to us on Monday to let us know when we could expect a more thorough explanation from the development team.

Please let me know if anyone else has other questions to pass along.

PRN Proj

From: PRN Executive 1
Sent: Friday, August 7, 2015 16:23
To: Datto Staff
Cc: PRN Executive 3, PRN Project Manager 2, PRN Executive 4
Subject: RE: Private cloud

Datto Staff

PRN Proj will be contacting you to discuss.

PRN Executive 1

[REDACTED]

PLATTE RIVER NETWORKS

[REDACTED]

[REDACTED] | PLATTERIVER.COM

From: [REDACTED] Datto Staff
Sent: Thursday, August 06, 2015 4:21 PM
To: [REDACTED] PRN Executive 1
Cc: [REDACTED] PRN Executive 3 [REDACTED] PRN Project Manager 2 [REDACTED] PRN Executive 4
Subject: RE: Private cloud

Sounds good. A call would be the right forum to address any and all questions as well as get to the bottom of what might have happened here. Let me know when works for you and we can get something on the books.

Best, [REDACTED] ^{Datto Staff}

On Aug 6, 2015 6:18 PM, [REDACTED] PRN Executive 1 wrote:

Sorry [REDACTED] ^{Datto Staff} I'm still trying to wrap my head around this (I was thinking private cloud was separate storage at your facility, but realized it's a separate piece of hardware "the node" that is either the customers or could be a node PRN has). Probably makes sense to get on a call. Let me get back to you.

[REDACTED] PRN Executive 1

[REDACTED]

PLATTE RIVER NETWORKS

[REDACTED]

[REDACTED] | PLATTERIVER.COM

From: [REDACTED] Datto Staff
Sent: Thursday, August 6, 2015 4:11 PM
To: [REDACTED] PRN Executive 1
Cc: [REDACTED] PRN Executive 3 [REDACTED] PRN Executive 4 [REDACTED] PRN Project Manager 2
Subject: RE: Private cloud

I am not sure I am following what you are asking. Can we connect for a call tomorrow to go over this. Do you have any free time?

Best, [REDACTED] ^{Datto Staff}

On Aug 6, 2015 5:41 PM, [REDACTED] PRN Executive 1 wrote:

[REDACTED] ^{Datto Staff}

This is a problem. This data should not be stored in the Datto Cloud, but because the backup data exists, we cannot delete it, so the first step for us is to have it moved to the Private Cloud. Can you tell me how much retention we have on this customer for this backup?

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Best regards,

Datto Staff

Datto, Inc.
Direct Line: [REDACTED]

www.datto.com



Join the conversation!

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Join the conversation!

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From: [Redacted] Datto Staff

Sent: Thursday, August 6, 2015 2:47 PM

To: PRN Executive 3

Cc: PRN Executive 1; PRN Project Manager 2

Subject: Re: Private cloud

That is not something different. With the Siris device the private cloud means that the data is not going to our data center. This can occur in one of two ways. First, you can just keep the local functionality of the device like you guys have done. The second way would be to not use the cloud but point the data to the private cloud. The difference between option 1 and 2 is that you are buying Datto Hardware to put in your cloud and point the Siris to. You are also paying a monthly on that second piece of hardware.

Best regards,

Datto Staff
[Redacted]

Datto, Inc.
Direct Line: [Redacted]

www.datto.com



Join the conversation!

On Thu, Aug 6, 2015 at 4:33 PM, [Redacted] PRN Executive 3 wrote:

[Redacted] Datto Staff – we have a device on “private cloud” but no node. When we made the purchase, it was under the understanding that we didn’t want to backup to Datto’s datacenter. Is that something different?

[Redacted] PRN Exec

From: [Redacted] Datto Staff

Sent: Thursday, August 6, 2015 2:20 PM

To: PRN Executive 3

Cc: PRN Executive 1; PRN Project Manager 2

Subject: Re: Private cloud

So the Private Cloud is a way for you to create your own cloud with some data center infrastructure that you guys

may use. You have the ability to purchase Nodes from Datto, and set them up in your cloud to back up to and create your own private cloud infrastructure. You must purchase the node through us, and the nodes are used to perform the offsite functionality of the Siris device. So you have the local virtualization through the Siris and the offsite through the Node.

The benefit of this is that you are not required to pay for the cloud storage. You pay the local only price for the Siris which is a reduced monthly, and you pay the monthly for the node (A small monthly service). The way the nodes work well is if you purchase multiple large nodes (96 TB) and you pay one low monthly on each of those and then you back up many Siris devices to those nodes with reduced monthlies. It is a good way to save on the monthly cost. The thing you have to keep in mind is that you are responsible for the monitoring and management of the Nodes.

Attached you can find both a pricing sheet as well as a Node Overview. Take a look and let me know if this provides you guys with the answers that you need. If not, I am more than happy to provide some additional insight for you. Let me know. Thanks.

Best regards,

Datto Staff

Datto, Inc.

Direct Line: [REDACTED]

www.datto.com



Join the conversation!

On Thu, Aug 6, 2015 at 4:10 PM, [REDACTED] **PRN Executive 3** wrote:

[REDACTED] – can you give [REDACTED] [REDACTED] and I a brief overview on the private cloud offering? Maybe a decent datasheet or one page sales brochure?

[REDACTED]

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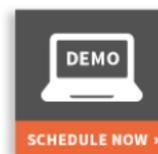
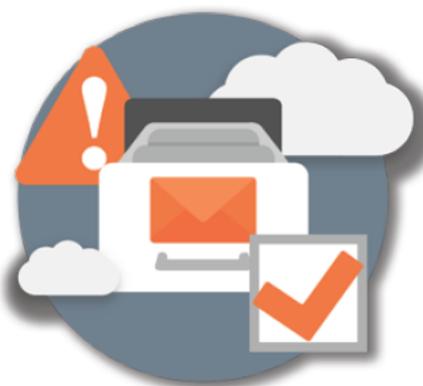
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Archiving, Risk & Compliance

Keep corporate data safe for instant search and retrieval



The Challenge

With employees keeping an ever-increasing number of messages and attachments in their archive, storing this data is both costly and difficult to manage. Applying retention policies for regulatory and legal compliance to departments, groups and even individual mailboxes is essential. In the event of litigation, email is often relied on for evidence so you will need to respond quickly without dedicating precious IT resources.

Email archives are a primary record of business communication and a highly valuable corporate information asset – data that needs to be accessible and searchable, not locked away in a vault.

Mimecast **Solution**

Mimecast Enterprise Information Archiving provides the secure, perpetual storage and policy management necessary with the predictable costs and scalability of a true cloud architecture. With an industry-leading 7 second search SLA, archived information is instantly accessible, making it easy for employees or administrators to find a single email or to support a larger e-discovery case.

Mimecast solves important archiving challenges by:

- **ARCHIVING EMAIL IN THE CLOUD**
- **RESPONDING QUICKLY TO LITIGATION REQUESTS**
- **RETAINING IMPORTANT COMPANY FILES**
- **ARCHIVING LYNC IM CONVERSATIONS**

A single, unified archive in the Mimecast cloud delivers scalability, rapid information access and data assurance — without the spiraling expense of hardware and software typical of legacy on-premises solutions.

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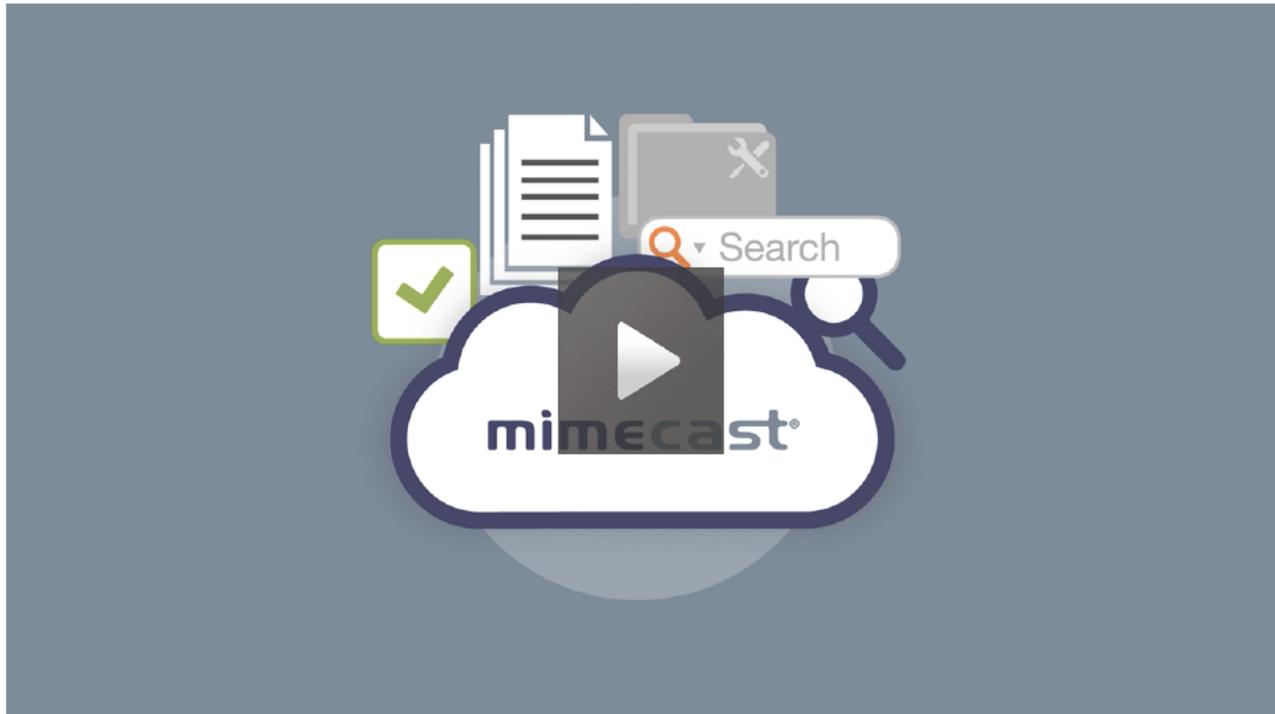
Archiving and Searching Email

Flexible storage for your most important communications.

Mailboxes get bloated over time as employees hold onto a growing number of messages and

attachments. With **Mimecast Enterprise Information Archiving**, centrally managed policies keep mailboxes small and offload long-term email storage to the cloud. And archives are instantly accessible to employees on any device, anywhere.

LEARN MORE ABOUT MIMICAST ENTERPRISE INFORMATION ARCHIVING



BLOG POST

Empower Your Mobile Users with an Active Archive



by Orlando Scott-Cowley

VIDEO

Mimecast End User Applications - Solution Overview



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CASE STUDY

Bottomless Archive and Ease of Use Brings US\$70,000 Annual Cost Saving to Dubai's Lals Group

Founded in Dubai in 1979 by Lal Ganwani, Lals Group has earned itself a reputation as being a beacon of retail ...

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E-discovery

Quickly identify important evidence – without the usual painful manual effort.

Responding to litigation requests can be a Herculean task with a large number of resources dedicated to finding specific content. With Mimecast Enterprise Information Archiving, critical corporate information is combined into a single, central data store that's easily searchable by administrators, cutting search times from days to seconds.

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WHITEPAPER

White Paper: Inbox on Trial

If you are struggling to come to terms with a complex set of regulations governing email archiving and ...

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Adding File Archiving to Email Storage

Store files along with email and other corporate information for a more complete archive.

Silos of information frustrate employees and make it difficult to get at the information you need. With **Mimecast File Archiving**, files from shared folders and network drives are stored alongside email and Lync IM conversations. All the data is in one place making it really easy to search.

LEARN MORE ABOUT MIMICAST FILE ARCHIVING



From: PRN Project Manager 2
Sent time: 08/18/2015 11:21:05 AM
To: PRN Project Manager 1
Subject: RE: email

No, think it was all phone comms

From: PRN Project Manager 1
Sent: Tuesday, August 18, 2015 12:16
To: PRN Project Manager 2
Subject: Re: email

You ever find an email about them cutting the backups?

Sent from my iPhone

On Aug 18, 2015, at 10:09, PRN Project Manager 2 wrote:

That is a LOT of emails, on my part anyway, going back 2 years. I will have all of my sent items, but not incoming items. I only keep deleted items for 6 months

From: PRN Executive 1
Sent: Tuesday, August 18, 2015 12:08
To: PRN Project Manager 2, PRN Project Manager 1, PRN Executive 2
Cc: PRN Executive 4, PRN Executive 3
Subject: email

Please collect all email communications regarding CESC whether it's internal or external communications. We may have to produce that information and I think it's best to have that ready.

Thanks,

PRN Executive 1

| PLATTERIVER.COM

<image001.jpg>

<image002.jpg>

From: PRN Project Manager 2
Sent time: 08/19/2015 10:02:39 PM
To: PRN Project Manager 1
Subject: RE: CESC DATTO

I guess this is our “welcome to the big leagues” moment 😊

From: PRN Project Manager 1
Sent: Wednesday, August 19, 2015 22:44
To: PRN Project Manager 2
Subject: RE: CESC DATTO

Pisses me off. We were half a day away from signing a [REDACTED] deal with [REDACTED], and today I get an email saying we are going to hold off for a little bit due to their parent company is public, and their afraid of any backlash with their involvement and its impact to the shareholders / stock price.

PRN Project Manager 1
[REDACTED]



From: PRN Project Manager 2
Sent: Wednesday, August 19, 2015 8:40 PM
To: PRN Project Manager 1
Subject: RE: CESC DATTO

I'll look again, but I'm almost positive we don't have anything about the 60 day cut.

They're on MXL not Mimecast, but don't have archiving

It's up to lawyer crap now, so just sit back and enjoy the silly headlines 😊

It wasn't the law to be required to use government email servers at the state dept until john Kerry believe it or not. Colin Powell used an AOL address for communicating with staff believe it or not 😊

From: PRN Project Manager 1
Sent: Wednesday, August 19, 2015 22:37
To: PRN Project Manager 2
Subject: CESC DATTO

Any chance you found an old email with their directives to cut the backups back in Oct-Feb. I know they had you cut it once in Oct-Nov, then again to 30days in Feb-ish. If we had that email, we are golden. Would Mimecast have archived it by chance? Wondering how we can sneak an email in now after the fact asking them when they told us to cut the backups and have them confirm it for our records. Starting to think this whole thing really is covering up some shady shit.... I just think if we have it in writing that they told us to cut the backups, and that we can go public with our statement saying we have had backups since day one, then we were told to trim to 30days, it would make us look a WHOLE LOT better. Maybe we can draft something up to whomever you worked with over the phone to have them verify it. They would have to have it in there inbox somewhere I would imagine. Maybe it is now time to start reading some of their emails, LOL. Maybe not....

PRN Project Manager 1
[REDACTED]



Networking Infrastructure Solutions
Network Solutions
Small Business Specialist Community
Office Deployment



UNDER SECRETARY OF STATE
FOR MANAGEMENT
WASHINGTON

NOV 12 2014

Cheryl
Dear Ms. Mills:

The Department of State has a longstanding and continuing commitment to preserving the history of U.S. diplomacy, established in authorities under the Federal Records Act of 1950. I am writing to you, the representative of Secretary of State Hillary Clinton, as well as to representatives of other former Secretaries (principals), to request your assistance in further meeting this requirement.

The Federal Records Act of 1950, as amended, 44 U.S.C. chapters 29, 31 and 33, seeks to ensure the preservation of an authoritative record of official correspondence, communications, and documentation. Last year, in *Bulletin 2013-03*, the National Archives and Records Administration (NARA) clarified records management responsibilities regarding the use of personal email accounts for official government business. NARA recommended that agencies refer to its guidance when advising incoming and departing agency employees about their records management responsibilities. This bulletin was followed by additional NARA guidance on managing email issued on September 15, 2014. See enclosed.

We recognize that some period of time has passed since your principal served as Secretary of State and that the NARA guidance post-dates that service. Nevertheless, we bring the NARA guidance to your attention in order to ensure that the Department's records are as complete as possible. Accordingly, we ask that should your principal or his or her authorized representative be aware or become aware in the future of a federal record, such as an email sent or received on a personal email account while serving as Secretary of State, that a copy of this record be made available to the Department. In this regard, please note that diverse Department records are subject to various disposition schedules, with most

Enclosures - 3

Ms. Cheryl Mills,
[REDACTED]
[REDACTED]

Secretary of State records retained permanently. We ask that a record be provided to the Department if there is reason to believe that it may not otherwise be preserved in the Department's recordkeeping system.

The Department is willing to provide assistance to you in this effort. In the meantime, should you have any questions regarding this request, please do not hesitate to contact William Fischer, A/GIS/IPS/RA, Agency Records Officer, at [REDACTED]

We greatly appreciate your consideration of and assistance with this matter.

Sincerely,



Patrick F. Kennedy

From: PRN Executive 1
Sent time: 08/18/2015 11:04:56 AM
To: PRN Executive 3 PRN Executive 4
Cc: PRN Executive 2
Subject: RE: Datto

Overnight please

PRN Executive 1
[Redacted]
[Redacted]
[Redacted] | PLATTERIVER.COM

From: PRN Executive 3
Sent: Tuesday, August 18, 2015 10:04 AM
To: PRN Executive 1 ; PRN Executive 4
Cc: PRN Executive 2
Subject: RE: Datto

Overnight? 3-5 day ground?

From: PRN Executive 1
Sent: Tuesday, August 18, 2015 10:01 AM
To: PRN Executive 3 PRN Executive 4
Cc: PRN Executive 2
Subject: RE: Datto

That would be great PRN Exec. If they need approval for you to set this up, just let me know.

PRN Executive 1
[Redacted]
[Redacted]
[Redacted] | PLATTERIVER.COM

From: PRN Executive 3
Sent: Tuesday, August 18, 2015 9:52 AM
To: PRN Executive 1 PRN Executive 4
Cc: PRN Executive 2
Subject: RE: Datto

PRN Execut – I'm not sure. I certainly can help. I believe PRN Execut orchestrated all of the datacenter piece on our initial project. I found a shipping address from when we ordered stuff:

[Redacted]
Phone – [Redacted] (USA or Canada) or [Redacted] (outside USA or Canada)
Email – [Redacted]

And this:

Please address all shipments as follows:
CESC – [Redacted]
[Redacted]

I can call the data center if we are starting from scratch.

PRN Exec

From: PRN Executive 1
Sent: Tuesday, August 18, 2015 9:46 AM
To: PRN Executive 4 PRN Executive 3
Cc: PRN Executive 2
Subject: RE: Datto

Who can make that happen? What ability do we have for the Data Center to install and connect?

PRN Executive 1
[Redacted]
[Redacted]
[Redacted] | PLATTERIVER.COM

From: PRN Executive 4
Sent: Tuesday, August 18, 2015 9:05 AM
To: PRN Executive 1 PRN Executive 3
Cc: PRN Executive 2 >
Subject: RE: Datto

We can have it sent over just in case and then determine next steps once we hear from the Clinton staff.

PRN Executi

From: PRN Executive 1
Sent: Tuesday, August 18, 2015 8:33 AM
To: PRN Executive 4, PRN Executive 3
Cc: PRN Executive 2
Subject: Datto

Do we want to go ahead and overnight the Datto device we received to the Data Center? Do we have hands there to plug it in and connect it? This is to turn encryption on for the backups and then to power down the old device. I know we don't have the go ahead yet, but it would be nice to have it there and ready.

Who has information and access to the Data Center?

PRN Executive 1
[Redacted]
[Redacted]
[Redacted] | PLATTERIVER.COM



From: SECNAP Network Security [REDACTED]
Sent time: 02/08/2014 01:21:19 AM
To: PRN Project Manager 1 PRN Project Manager 2
Subject: [Ticket#1411909] SECNAP Security Incident Report for NY-CESC IPS Alert

115.238.101.45 in China was found running an attack against your network . Abuse has been reported to their ISP. Your intrusion prevention system has automatically blocked this traffic

Notes: snort:1:2012936:ET SCAN ZmEu Scanner User-Agent Inbound:

Events listed in GMT timezone

GET /w00tw00t.at.blackhats.romanian.anti-sec:) HTTP/1.1

Accept: */*

Accept-Language: en-us

Accept-Encoding: gzip, deflate

User-Agent: ZmEu

Host: 64.94.172.146

Connection: Close

length = 186

000 : 47 45 54 20 2F 77 30 30 74 77 30 30 74 2E 61 74 GET /w00tw00t.at
010 : 2E 62 6C 61 63 6B 68 61 74 73 2E 72 6F 6D 61 6E .blackhats.roman
020 : 69 61 6E 2E 61 6E 74 69 2D 73 65 63 3A 29 20 48 ian.anti-sec:) H
030 : 54 54 50 2F 31 2E 31 0D 0A 41 63 63 65 70 74 3A TTP/1.1..Accept:
040 : 20 2A 2F 2A 0D 0A 41 63 63 65 70 74 2D 4C 61 6E */*..Accept-Lan
050 : 67 75 61 67 65 3A 20 65 6E 2D 75 73 0D 0A 41 63 guage: en-us..Ac
060 : 63 65 70 74 2D 45 6E 63 6F 64 69 6E 67 3A 20 67 cept-Encoding: g
070 : 7A 69 70 2C 20 64 65 66 6C 61 74 65 0D 0A 55 73 zip, deflate..Us
080 : 65 72 2D 41 67 65 6E 74 3A 20 5A 6D 45 75 0D 0A er-Agent: ZmEu..
090 : 48 6F 73 74 3A 20 36 34 2E 39 34 2E 31 37 32 2E Host: 64.94.172.
0a0 : 31 34 36 0D 0A 43 6F 6E 6E 65 63 74 69 6F 6E 3A 146..Connection:
0b0 : 20 43 6C 6F 73 65 0D 0A 0D 0A Close....

[2014-02-08 07:16:16] | 1 | 115.238.101.45:40181 -> 192.168.42.22:80 | TCP | ACK[1] | snort:1:2012936

-

>|SECNAP Network Security

US: + [REDACTED]

EU: + [REDACTED]

AU: + [REDACTED]

IL: + [REDACTED]

From: InfoGrate Executive
Sent time: 06/26/2013 04:49:43 PM
To: SECNAP Manager 1
Cc: PRN Executive 2 PRN Project Manager 2 PRN Project Manager 1
Subject: FW:
Attachments: 20130626174001503.pdf

Ok- after many many emails....we got it!

Let me know if this is good enough and how we will work this coming into the colocation center now that [REDACTED] has already done his onsite.

I can go out if we need too.



Service Order Form

Check One:

Form completed by company _____

Form completed by SECNAP Partner on behalf of Company _____

Contact Name	Clinton Staff Server Lead Coordinator, Marcum LLP Partner PRN Project Manager 2
Email Address	[REDACTED]
Company/Organization Name	CESC
Title	[REDACTED]
Office Phone & Extension	[REDACTED]
Company Billing Address	c/o Marcum LLP, [REDACTED]
Suite, Room, Floor Number	[REDACTED]
City, State, Zip	[REDACTED]
Name of SECNAP Partner	
Ship to (If different from above)	CESC - [REDACTED]
Name of Individual to ship to	PRN Project Manager 1
Individual Phone Number & Extension	[REDACTED]
Company Shipping Address	[REDACTED]
Suite, Room, Floor Number	
City, State, Zip	[REDACTED]
Product to be shipped (CloudJacket Model)	SMB X 10Mb ___ 50Mb ___ 250Mb ___ 1Gb ___ 10Gb ___
Total Contract Service Price Per Year	\$2400 (\$200 monthly with one time set up of \$750)
Term of Contract (Length)	24 months

Company/Organization:

SECNAP Network Security Corp:

Print Name: Clinton Staff Server Lead Coordinator	Print Name:
Title: [REDACTED]	Title:
Signature: [REDACTED]	Signature:
Date: 6/26/13	Date:

CLLOUDJACKET SERVICES AGREEMENT

THIS CLOUDJACKET SERVICES AGREEMENT (this "Agreement") is effective as of this ___ day of _____, 2013 (the "Effective Date") by and between SECNAP NETWORK SECURITY CORPORATION (DBA CLOUDJACKET), a Delaware corporation, having a place of business at _____ ("SECNAP"), and _____ ("Client" or "Company").

_____ CESC _____ (Company name) a _____ (State) corporation, having a place of business at _____

WHEREAS, Client desires to use SECNAP's CloudJacket services and products; and

WHEREAS, this Agreement sets forth the terms and conditions by which SECNAP will provide CloudJacket services and products for Client.

NOW THEREFORE, in consideration of the mutual agreements and respective promises contained herein, the parties agree as follows:

Section 1. Services

A. **Services Provided.** During the Term of this Agreement (as specified in Section 3 of this Agreement), and subject to the terms and conditions of this Agreement, SECNAP will provide to Client the following CLOUDJACKET services and products (collectively, the "Services"):

- (a) CloudJacket inline device(s) ("CLOUDJACKET Equipment");
- (b) 24x7x365 monitoring and escalation of network intrusion alarms and events;
- (c) Real-time security incident response and forensics;
- (d) Real-time notification, via Worldwide Edge Attack Sensor Network, of any attack directed at specific Client network versus regional or more general attack;
- (e) Escalation in accordance with Client preference (PDA, pager, email, telephone);
- (f) Automatic back-tracing of events;
- (g) First-Alert priority vulnerability email service;
- (h) Reporting via email daily, weekly and/or monthly;
- (i) Real-time metrics available on demand through robust customer dashboard; and
- (j) Technical consultation as needed regarding the Services.

B. Other Matters related to the Services.

(a) **Cooperation.** Client acknowledges that the ability of SECNAP to provide efficient Services depends on Client's cooperation with SECNAP and compliance with SECNAP's instructions and procedures on installation and use (e.g. pre-installation questionnaire), which shall be provided to Client prior to Client use of the Services. Client agrees to accommodate SECNAP's reasonable requests for cooperation to comply with Client's specific duties and specific instructions and procedures established by SECNAP with respect to receipt of the Services. Client consents to SECNAP's use of third party subcontractors in connection with the performance of the Services; however, SECNAP shall manage and remain responsible for performance of any subcontractors.

(b) **Provided Equipment.** Any malfunction or manufacturer's defects of equipment provided by SECNAP to Client or purchased directly by Client used in connection with SECNAP's Services provided hereunder will not be deemed a breach of SECNAP's obligations under this Agreement. Client shall not resell, transfer, export or re-export any CLOUDJACKET Equipment or other SECNAP equipment, or any technical data derived therefrom. Client shall not use or transfer any CloudJacket Equipment, other SECNAP Equipment or any technical data derived therefrom in a manner that would violate any applicable United States or foreign law.

(c) **Scope of Use.** Subject to the terms and conditions of this Agreement, SECNAP hereby grants Client a limited license to install and use the Services and CLOUDJACKET Equipment. Client's use of the Services and CLOUDJACKET Equipment shall be for Client's internal business purposes only. Client specifically acknowledges and agrees that it shall not sell, resell, act as a service bureau or otherwise use the Services or the CLOUDJACKET Equipment to compete with SECNAP or to provide substantially similar services and products to third parties in competition with SECNAP.

(d) **Place where the CLOUDJACKET Equipment will be installed.** Prior to the delivery and installation of the CLOUDJACKET Equipment, Client and SECNAP will mutually agree on the exact location where the CLOUDJACKET Equipment will be installed and connected to Client's network (the "Client's Data Center").

(e) **Service Order Form.** In order to effect the delivering of the CLOUDJACKET Equipment to Client and the provision of the Services, the parties will execute the services order form attached hereto as Exhibit A, for the order of such products and services provided by SECNAP, which shall incorporate, and be subject to, all of the terms and conditions of this Agreement (the "**Service Order Form**"). In the event of any conflict or inconsistency between this Agreement and the Services Order Form, the terms of this Agreement shall prevail with respect to SECNAP products or services provided under such Services Order Form.

Section 2. Fees and Billing.

(a) **Fees.** Client will pay SECNAP the fees listed in the Service Order Form. If fees are not stated on the Service Order Form for a certain class of services that Client requests or requires, those additional services shall be the subject of a separate written agreement between Client and SECNAP.

(b) **Billing.** Charges for fees indicated in the Service Order Form as being due at the commencement of the Term shall be due and payable when billed on the execution and delivery of this Agreement ("Effective Date"). All other fees for Services rendered and expenses incurred shall be payable as indicated in the Service Order Form, and shall be invoiced by SECNAP on a periodic basis as

described in the Service Order Form. Payments shall be due upon receipt within fifteen (15) days of the date of each SECNAP invoice. All payments shall be made in U.S. dollars. Invoices not paid when due shall be subject to a late charge of 1.5% per month or the highest rate permitted by law, whichever is less.

(c) **Taxes.** SECNAP may invoice and Client shall pay all taxes, fees or assessments and other charges imposed on or required to be collected by SECNAP by any governmental agency that may result from this Agreement, or any of the activities contemplated hereunder. Client shall also be responsible for paying all taxes, fees or assessments and other charges imposed on Client by any governmental agency that may result from this Agreement or any of the activities contemplated hereunder.

Section 3. Term, Termination.

(a) **Term of the Agreement.** This Agreement shall commence on the "Service Commencement Date" (as defined below) and, unless earlier terminated in accordance with section 3 (b) hereof, shall continue for the minimum term set forth in the Service Order Form (the "Term").

(b) **Termination.** This Agreement may be terminated in any of the following ways (which also automatically will terminate the Service Order Form):

(i) Client may, in its sole discretion, terminate this Agreement in the event that SECNAP has materially breached a material provision of this Agreement and not cured such default within 30 days after receipt of written notice of such default. In this event, SECNAP shall be entitled: to retain any fees that previously have been paid; and to be paid for all work performed through the date of termination for which fees were not previously paid. Client shall not be entitled to any refund of fees previously paid in the event of termination of this Agreement or the Service Order Form under this Section 3(b)(i).

(ii) SECNAP may, in its sole discretion, discontinue performance hereunder or terminate this Agreement on written notice to Client in the event: (A) that Client is in default of its payment obligations hereunder; or (B) that Client has materially breached a material provision of this Agreement or the Service Order Form, and such breach is not cured within thirty (30) days after written notice thereof.

(c) **Effectiveness of Agreement.** Notwithstanding any termination of this Agreement or reaching the end of the Term, this Agreement shall continue to govern the rights and duties of the parties hereto with respect to the subject matter of this Agreement, until six months after the latest to occur of: the end of the Term; termination of this Agreement in accordance with subparagraph (b) above; or the date on which all CloudJacket Equipment and other SECNAP Equipment has been returned to SECNAP. Notwithstanding the foregoing, the confidentiality provisions of this Agreement, and the matters described under the paragraph entitled "Survival" below, shall each continue in full force and effect for the time periods stated therein.

(d) **"Service Commencement Date"** means that date that is identified in the Service Order Form as the initial date as of which the Services are provided.

(e) **Return of Equipment on Termination of Agreement.** In the event Client terminates this Agreement under Section 3(b), then Client shall return the CloudJacket Equipment (and any other

SECNAP Equipment in its possession) no later than 15 days after the date of termination. If Client fails to timely return the CloudJacket Equipment (together with any other SECNAP Equipment in its possession), then Client shall pay SECNAP the sum of \$15,000.00 as liquidated damages, which amount shall be due and payable on the 30th day after the date of termination of the Agreement.

Section 4. Representations and Warranties.

(a) **Client Warranties.** Client represents and warrants to SECNAP: (i) that it owns or has the legal right and authority, and will continue to own or maintain the legal right and authority during the term of this Agreement, to install and use the SECNAP CloudJacket Equipment in the Client's Data Center; (ii) that Client will not use the CLOUDJACKET Equipment in any manner that would violate any applicable law or regulation.

(b) **SECNAP Warranties.** SECNAP represents and warrants to SECNAP that it possesses the right to license the Services.

(c) **Disclaimers by SECNAP.** THE SERVICES ARE PROVIDED "AS IS." EXCEPT FOR THOSE WARRANTIES EXPRESSLY MADE IN THIS AGREEMENT, SECNAP DOES NOT MAKE, AND HEREBY DISCLAIMS, ANY AND ALL EXPRESS AND/OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT AND TITLE, AND ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE. EXCEPT FOR THOSE WARRANTIES EXPRESSLY MADE IN THIS AGREEMENT, SECNAP DOES NOT WARRANT THAT THE SERVICES WILL BE AVAILABLE UNINTERRUPTED, ERROR-FREE OR ON A COMPLETELY SECURE BASIS. SECNAP MAKES NO REPRESENTATION OR WARRANTY WITH RESPECT TO, AND SPECIFICALLY DISCLAIMS ANY WARRANTY AGAINST INFRINGEMENT WITH RESPECT TO, ANY EQUIPMENT OWNED, LEASED OR USED BY CLIENT, OR OTHER HARDWARE OR SOFTWARE DELIVERED IN CONNECTION HERewith. CLIENT HEREBY WAIVES ALL RIGHTS NOW OR HEREAFTER CONFERRED BY STATUTE TO MAKE REPAIRS OR ALTERATIONS TO THE CLOUDJACKET EQUIPMENT AND ANY OTHER SOFTWARE OR HARDWARE PROVIDED TO CLIENT BY SECNAP.

Section 5. Limitation of Liability. CLIENT'S RIGHTS AND REMEDIES HEREUNDER ARE EXCLUSIVE AND IN LIEU OF ALL OTHER RIGHTS AND REMEDIES. IN NO EVENT WILL SECNAP BE LIABLE TO CLIENT, ANY EMPLOYEE, AGENT OR CONTRACTOR OF CLIENT, OR ANY THIRD PARTY FOR ANY CLAIMS ARISING OUT OF OR RELATED TO THIS AGREEMENT, INCLUDING, IN RELATION TO THE CLIENT'S DATA CENTER, ANY EQUIPMENT, ANY SERVICES, CLIENT'S BUSINESS OR OTHERWISE, WHICH CLAIMS INVOLVE PUNITIVE OR EXEMPLARY DAMAGES OR LOST PROFITS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER UNDER THEORY OF CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT AND EXCEPT FOR INTENTIONAL MISCONDUCT OR GROSS NEGLIGENCE, SECNAP'S LIABILITY TO CLIENT, WHETHER ARISING IN CONTRACT, TORT (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT PAID BY CLIENT TO SECNAP DURING THE PRECEDING TWELVE (12) MONTHS.

Section 6. Indemnity.

(a) **Client Indemnity.** Client shall indemnify, defend and hold harmless SECNAP and its affiliates' and their respective officers, employees, directors, shareholders and agents from and against any and all claims, demands, actions, damages, liability, judgments, expenses and costs of third parties (including, but not limited to, reasonable attorneys' fees) arising from or relating to: (i) Client's use of Client's equipment, the CloudJacket Equipment or the Services, (ii) claims asserted by third parties with whom Client has a contractual or other relationship, including, without limitation, Client's customers and licensors, (iii) Client's acts or omissions, (iv) claims relating to Client's (A) infringement or misappropriation of intellectual property rights, defamation, libel, slander, obscenity, pornography or violation of rights of privacy or publicity, or (B) spamming, or any other offensive, harassing or illegal conduct, (v) any breach by Client of any warranty, covenant or obligation hereunder, (vi) any injury to or death of any person or damage to any property occurring upon the Client's Data Center and/or the building or the land of which it is a part claimed to arise out of (or in connection with) Client's negligent acts or omissions, or (vii) the violation of any law or regulation by Client; provided, however, that the indemnification provided under this Section 6 (a) shall not cover that portion of any claims that: arise from the gross negligence, willful misconduct or fraud of SECNAP; or that constitute a breach or violation of this Agreement by SECNAP.

(b) **SECNAP Indemnity.** SECNAP shall indemnify, defend and hold harmless the Client and its affiliates' and their respective officers, employees, directors, shareholders and agents from and against any and all claims, demands, actions, damages, liability, judgments, expenses and costs of third parties (including, but not limited to, reasonable attorneys' fees) arising from or relating to (i) claims asserted by third parties with whom SECNAP has a contractual or other relationship, including, SECNAP's customers and licensors, (ii) claims relating to SECNAP's (A) infringement or misappropriation of intellectual property rights, defamation, libel, slander, obscenity, pornography or violation of rights of privacy or publicity, or (B) spamming, or any other offensive, harassing or illegal conduct; provided, however, that the indemnification provided under this Section 6 (b) shall not cover that portion of any claims that: arise from the gross negligence, willful misconduct or fraud of Client; or that constitute a breach or violation of this Agreement by Client.

Section 7. Confidentiality. Each party acknowledges that, in the course of the performance of this Agreement, it ("receiving party") may have access to the "Confidential Information" (as defined below) of the other party ("disclosing party"). The receiving party agrees to use reasonable efforts to prevent the disclosure to any other person, firm or corporation of any Confidential Information that it receives from the disclosing party, and shall protect such Confidential Information by using the same degree of care (which shall be no less than reasonable care) to prevent its unauthorized disclosure as the receiving party uses to protect its own confidential information of a like nature. Receiving party shall not, without the prior written consent of the disclosing party, disclose the Confidential Information in any manner whatsoever, in whole or in part, except to such of receiving party's officers, directors, shareholders, employees, attorneys, agents, accountants or subcontractors who: (i) have a valid need to know the Confidential Information, but Confidential Information shall be revealed to each such person only to the extent necessary for legitimate business uses in connection with the performance of this Agreement (the "Purpose"); (ii) are informed of this Agreement, and (iii) acknowledge their responsibility to be bound by the terms of this Agreement as if a party hereto. Receiving party also agrees not to use the Confidential Information for any purpose other than for the Purpose. Confidential Information does not include information which (a) is now, or hereafter becomes, publicly known or available through lawful means; (b) is already known to the receiving party, and such prior knowledge can be demonstrated through physical evidence that pre-dates this Agreement; (c) is disclosed to the receiving party without

confidential or proprietary restriction by a third party who rightfully possesses and rightfully discloses the information; (d) is the subject of a written permission to disclose provided by the disclosing party; (e) is required to be disclosed pursuant to court order or subpoena, or similar process issued by a governmental authority; or (f) is necessary to perform hereunder or to enforce this Agreement; provided however, that if such information is disclosed pursuant to either subsection (e) or (f), then the party proposing to make the disclosure shall, if allowed by law, first provide notice to the disclosing party and an adequate opportunity to the disclosing party to object to such disclosure, at disclosing party's expense. Upon request of either party or on termination or expiration of this Agreement, each party shall return the Confidential Information of the other party then in its possession. The confidentiality obligations hereunder with respect to any disclosure of information made within the term of this Agreement, shall survive the termination or expiration of this Agreement for a period of three (3) years. The term "**Confidential Information**" shall mean any proprietary or confidential information, trade secrets or other information, whether or not marked "Confidential" furnished during the term of this Agreement, whether tangible or intangible, disclosed directly or indirectly in writing or orally, and in whatever form or medium provided, that constitute any or all of the following: technical information, technical data, research, products, software services, software code, development, macros, source code, algorithms, formulas, inventions, ideas, concepts, processes, specifications, designs, drawings, engineering, methods, techniques, marketing, customer information, business plans and forecasts or financial information, current products or services, future products or services, and any and all derivative works of any of the foregoing and any all patents and copyrights therein or any improvements thereof.

Section 8. General Provisions.

(a) **No Third-Party Beneficiary.** It is the explicit intention of the parties hereto, that no person or entity other than the parties to this Agreement and their respective successors and assigns is or shall be entitled to bring any action to enforce any provision of this Agreement against either of the parties.

(b) **Relationship of the Parties.** Neither party will have the authority to make any representations, claims or warranties of any kind on behalf of the other party or on behalf of such party's licensors or suppliers. Neither party hereto is an employee, agent, joint venturer or partner of the other party. Nothing in this Agreement shall be interpreted or construed as creating or establishing the relationship of employer and employee between Client and either SECNAP or any employee or agent of SECNAP. Neither party shall have the power or authority to bind or obligate the other.

(c) **Force Majeure.** Neither party shall be deemed in default of this Agreement to the extent that performance of its obligations or attempts to cure any breach are delayed or prevented by reason of any act of God, act of terrorism, fire, natural disaster, accident, act of government, strikes, unavailability of material, facilities, telecommunications services or supplies or any other cause beyond the reasonable control of such party.

(d) **Assignment.** This Agreement and the rights and obligations hereunder shall not be assigned (including, without limitation, by way of merger, consolidation, sale of assets or change in control involving Client or SECNAP, or otherwise) or otherwise transferred by either party without the prior written consent of the other party, which consent may be unreasonably withheld, and no assignment shall relieve the assigning party of its obligations hereunder. This Agreement will inure to the benefit of and be binding upon the parties and their respective successors and permitted assigns.

(e) **Notices.** All notices required hereunder shall be delivered by one or more of the following methods:

- i. personally;
- ii. by overnight courier (e.g. Federal Express or UPS);
- iii. by certified or registered mail, return receipt requested; or
- iv. sent by telecopy or facsimile transmission, answer back requested;

in each such case addressed to the party to be notified at the respective addresses set forth above, and to the attention of the person or persons who have executed this Agreement on page 8 hereof.

(f) **Waiver.** Any waiver of any right or default hereunder shall be effective only if given in writing and shall not operate as or imply a waiver of any similar right or default on any subsequent occasion.

(g) **Severability.** No determination by a court of competent jurisdiction that any term or provision of this Agreement is invalid or otherwise unenforceable shall operate to invalidate or render unenforceable any other term or provision of this Agreement and all remaining provisions shall be enforced in accordance with their terms.

(h) **Counterparts and Signatures.** This Agreement and any amendment thereto may be executed in any number of counterparts, each of which shall be deemed an original but all of which together shall constitute one and the same single document, and any such counterpart containing an electronically scanned or facsimile signature will have the same effect as original manual signatures.

(i) **Governing Law.** This Agreement will be governed by and construed under, and the legal relations between the parties hereto will be determined in accordance with, the laws of the State of Florida, without giving effect to such state's conflict of law principles. The parties agree that any litigation regarding the interpretation, breach or enforcement of this Agreement will be exclusively filed in and heard by the Circuit Court for Broward County, Florida, and the parties hereby submit to the personal jurisdiction of such court.

(j) **Headings.** The section headings are for reference and convenience only and will not be considered in the interpretation of this Agreement.

(k) **Entire Agreement.** This Agreement, including any other attachments, exhibits and schedules hereto, which are hereby incorporated by reference into this Agreement, constitutes the entire agreement between the parties with respect to its subject matter and supersedes all other agreements, oral or written, relating to its subject matter. There are no other representations, understandings or agreements between the parties relative to such subject matter. This Agreement may not be amended, altered or modified except by a writing signed by the parties.

(l) **Due Authority.** Each party represents to the other that it is duly authorized to execute this Agreement and to perform its obligations hereunder according to the terms set forth herein. Each party further represents that its execution of this Agreement and performance of its obligations hereunder are not and will not be in violation of any obligations it may have to any third party.

(m) **SECNAP Intellectual Property.** Client covenants, represents and warrants, notwithstanding any other provision of this Agreement, that it shall in no way interfere with, impair, disseminate or cause dissemination of, or decompile, disassemble or reverse engineer, copy, modify or translate any SECNAP Intellectual Property (as defined below). Client shall have no right, title, claims or interest

in or to the SECNAP Intellectual Property and no license of SECNAP Intellectual Property is intended or implied, beyond the limited use license and restrictions on use stated herein. Client may not use the SECNAP Intellectual Property or related documentation, other than in connection with the Services and in accordance with this Agreement, or grant any other person or entity the right to do so. Upon the expiration or termination of this Agreement for any reason, Client shall deliver, or cause to be delivered or returned, to SECNAP all physical property and electronic media that contains any of SECNAP's Intellectual Property. "**SECNAP Intellectual Property**" means any and all "Inventions" (as defined below) and other information (whether conveyed visually, orally or in writing) owned by SECNAP or in which SECNAP has "Rights" (as defined below), about algorithms, trade secrets, computer software, designs, technology, ideas, know-how, show-how, products, services, processes, data, techniques, improvements, inventions (whether or not patentable), works of authorship, and other information concerning SECNAP's actual or anticipated business, technologies, research or development, or which is received in confidence by or for SECNAP from any third party. "**Rights**" means any and all patent rights, copyright rights, trade secret rights, sui generis database rights and all other intellectual property, industrial property and proprietary rights recognized anywhere in the world, now or in the future. "**Inventions**" means any and all improvements, inventions (whether or not patentable), works of authorship, derivative works, trade secrets, technology, computer software, algorithms, formulas, compositions, ideas, designs, processes, techniques, know-how and data made, conceived, reduced to practice or developed (in whole or in part, either alone or jointly with others).

(n) **Survival.** The parties agree that the provisions herein regarding intellectual property ownership, confidentiality, indemnification and limitation on liability shall survive any termination, expiration or cancellation of either this Agreement or the license to use the Services and equipment granted herein.

(o) **Certain Interpretations.** The Section and Paragraph headings in this Agreement are inserted only as a matter of convenience, and in no way define, limit, or extend or interpret the scope of this Agreement or of any particular Section or Paragraph. Pronouns, wherever used, and whatever gender, shall include natural persons, companies, partnerships, trusts, corporations, and associations of every kind and character, and the singular shall include the plural wherever and as often as may be appropriate. Whenever the terms "hereof", "hereby", "herein", "hereunder" or words of similar import are used in this Agreement, they shall be construed as referring to this Agreement in its entirety rather than to a particular section, paragraph or provision. References in this Agreement to articles, sections, paragraphs, subsections, schedules or exhibits are to articles, sections, subsections, paragraphs, schedules or exhibits in or to this Agreement unless otherwise stated. The term "person" shall mean any governmental authority or any individual, firm, partnership, corporation, limited liability company, joint venture, trust, unincorporated organization or other entity or organization. In construing this Agreement, a defined term has its defined meaning throughout this Agreement, regardless of whether it appears before or after the place where it is defined. The language used in this Agreement shall be deemed language chosen by the parties to express their mutual intent, each having an equal opportunity to participate in the drafting of the provisions hereof; accordingly, in construing this Agreement, no party shall be presumed or deemed to be the "drafter" or "preparer" hereof and no rule of strict construction shall be applied against any party.

(p) **NO JURY TRIAL.** EACH PARTY HERETO WAIVES HIS, HER OR ITS RIGHT TO A JURY TRIAL IN THE EVENT OF ANY DISPUTE OR LITIGATION ARISING HEREUNDER OR UNDER ANY RELATED TRANSACTION OR DOCUMENT EXECUTED IN CONNECTION HEREWITH.

[Signatures on following page]

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the date first set forth above.

SECNAP Network Security Corporation

By: _____

Date: ____ / ____ / ____

Print Name: _____

Print Title: _____

_____ CESC [Print Name of Client]



By: 

Date: 6 / 26 / 13

Print Name:  Clinton Staff Server Lead Coordinator

Print Title: 

EXHIBIT A

The ability to make rule changes to this account will be limited to our **SECNAP Manager 2** and our **SECNAP Manager 3**. Additionally, alert monitoring will be limited to the minimum number of employees (four) to provide around the clock coverage and support. The SOC personnel with access to alerts will be **SECNAP Staff**. All employees have been screened and background have been run in accordance with SECNAP policy.

From: SECNAP Network Security [REDACTED]
Sent time: 02/17/2014 08:30:45 PM
To: [REDACTED] PRN Project Manager 1 [REDACTED] PRN Project Manager 2
Subject: [Ticket#1412425] SECNAP Security Incident Report for NY-CESC IPS Alert

122.49.0.220 in China was found running an attack against your network . Abuse has been reported to their ISP. Your intrusion prevention system has automatically blocked this traffic

Notes: snort:1:2012936:ET SCAN ZmEu Scanner User-Agent Inbound:

Events listed in GMT timezone

GET /w00tw00t.at.blackhats.romanian.anti-sec:) HTTP/1.1

Accept: */*

Accept-Language: en-us

Accept-Encoding: gzip, deflate

User-Agent: ZmEu

Host: 64.94.172.148

Connection: Close

length = 186

000 : 47 45 54 20 2F 77 30 30 74 77 30 30 74 2E 61 74 GET /w00tw00t.at
010 : 2E 62 6C 61 63 6B 68 61 74 73 2E 72 6F 6D 61 6E .blackhats.roman
020 : 69 61 6E 2E 61 6E 74 69 2D 73 65 63 3A 29 20 48 ian.anti-sec:) H
030 : 54 54 50 2F 31 2E 31 0D 0A 41 63 63 65 70 74 3A TTP/1.1..Accept:
040 : 20 2A 2F 2A 0D 0A 41 63 63 65 70 74 2D 4C 61 6E */*..Accept-Lan
050 : 67 75 61 67 65 3A 20 65 6E 2D 75 73 0D 0A 41 63 guage: en-us..Ac
060 : 63 65 70 74 2D 45 6E 63 6F 64 69 6E 67 3A 20 67 cept-Encoding: g
070 : 7A 69 70 2C 20 64 65 66 6C 61 74 65 0D 0A 55 73 zip, deflate..Us
080 : 65 72 2D 41 67 65 6E 74 3A 20 5A 6D 45 75 0D 0A er-Agent: ZmEu..
090 : 48 6F 73 74 3A 20 36 34 2E 39 34 2E 31 37 32 2E Host: 64.94.172.
0a0 : 31 34 38 0D 0A 43 6F 6E 6E 65 63 74 69 6F 6E 3A 148..Connection:
0b0 : 20 43 6C 6F 73 65 0D 0A 0D 0A Close....

[2014-02-18 02:25:30] | 1 | 122.49.0.220:54359 -> 192.168.42.2:80 | TCP | ACK[1] | snort:1:2012936

-

>|SECNAP Network Security

US: + [REDACTED]

EU: + [REDACTED]

AU: + [REDACTED]

IL: + [REDACTED]

From: SECNAP Network Security [REDACTED]
Sent time: 03/04/2014 09:25:39 PM
To: PRN Project Manager 1 PRN Project Manager 2
Subject: [Ticket#1413193] SECNAP Security Incident Report for NY-CESC IPS Alert

211.115.89.124 in the Korea, Republic of was found running an attack against your network . Abuse has been reported to their ISP. Your intrusion prevention system has automatically blocked this traffic

Notes: snort:1:2012936:ET SCAN ZmEu Scanner User-Agent Inbound:

Events listed in GMT timezone

GET /w00tw00t.at.blackhats.romanian.anti-sec:) HTTP/1.1

Accept: */*

Accept-Language: en-us

Accept-Encoding: gzip, deflate

User-Agent: ZmEu

Host: 64.94.172.148

Connection: Close

length = 186

000 : 47 45 54 20 2F 77 30 30 74 77 30 30 74 2E 61 74 GET /w00tw00t.at
010 : 2E 62 6C 61 63 6B 68 61 74 73 2E 72 6F 6D 61 6E .blackhats.roman
020 : 69 61 6E 2E 61 6E 74 69 2D 73 65 63 3A 29 20 48 ian.anti-sec:) H
030 : 54 54 50 2F 31 2E 31 0D 0A 41 63 63 65 70 74 3A TTP/1.1..Accept:
040 : 20 2A 2F 2A 0D 0A 41 63 63 65 70 74 2D 4C 61 6E */*..Accept-Lan
050 : 67 75 61 67 65 3A 20 65 6E 2D 75 73 0D 0A 41 63 guage: en-us..Ac
060 : 63 65 70 74 2D 45 6E 63 6F 64 69 6E 67 3A 20 67 cept-Encoding: g
070 : 7A 69 70 2C 20 64 65 66 6C 61 74 65 0D 0A 55 73 zip, deflate..Us
080 : 65 72 2D 41 67 65 6E 74 3A 20 5A 6D 45 75 0D 0A er-Agent: ZmEu..
090 : 48 6F 73 74 3A 20 36 34 2E 39 34 2E 31 37 32 2E Host: 64.94.172.
0a0 : 31 34 38 0D 0A 43 6F 6E 6E 65 63 74 69 6F 6E 3A 148..Connection:
0b0 : 20 43 6C 6F 73 65 0D 0A 0D 0A Close....

[2014-03-05 03:23:30] | 1 | 211.115.89.124:42658 -> 192.168.42.2:80 | TCP | ACK[1] | snort:1:2012936

-

>|SECNAP Network Security

US: + [REDACTED]

EU: + [REDACTED]

AU: + [REDACTED]

IL: + [REDACTED]

From: SECNAP Network Security [REDACTED]
Sent time: 06/18/2014 10:48:38 PM
To: PRN Project Manager 1 PRN Project Manager 2
Subject: [Ticket#1418524] SECNAP Security Incident Report for NY-CESC IPS Alert

ns.km20603-05.keymachine.de[84.19.188.40] in Germany was found running an attack against your network . Abuse has been reported to their ISP. Your intrusion prevention system has automatically blocked this traffic

Notes: snort:1:2006402:ET POLICY Incoming Basic Auth Base64 HTTP Password detected unencrypted :

<http://doc.emergingthreats.net/bin/view/Main/2006402>

Events listed in GMT timezone

POST /admin/assets/themes/case.php?act=tools&d=%2Ftmp HTTP/1.1

host: 64.94.172.146

content-type: application/x-www-form-urlencoded

charset=utf-8

authorization: Basic dmFtcGlyZTpldmlsQGfjY2Vzcw==

content-length: 322

Connection: keep-alive

length = 247

000 : 50 4F 53 54 20 2F 61 64 6D 69 6E 2F 61 73 73 65 POST /admin/asse
010 : 74 73 2F 74 68 65 6D 65 73 2F 63 61 73 65 2E 70 ts/themes/case.p
020 : 68 70 3F 61 63 74 3D 74 6F 6F 6C 73 26 64 3D 25 hp?act=tools&d=%
030 : 32 46 74 6D 70 20 48 54 54 50 2F 31 2E 31 0D 0A 2Ftmp HTTP/1.1..
040 : 68 6F 73 74 3A 20 36 34 2E 39 34 2E 31 37 32 2E host: 64.94.172.
050 : 31 34 36 0D 0A 63 6F 6E 74 65 6E 74 2D 74 79 70 146..content-ty
060 : 65 3A 20 61 70 70 6C 69 63 61 74 69 6F 6E 2F 78 e: application/x
070 : 2D 77 77 77 2D 66 6F 72 6D 2D 75 72 6C 65 6E 63 -www-form-urlenc
080 : 6F 64 65 64 3B 20 63 68 61 72 73 65 74 3D 75 74 oded; charset=ut
090 : 66 2D 38 0D 0A 61 75 74 68 6F 72 69 7A 61 74 69 f-8..authorizati
0a0 : 6F 6E 3A 20 42 61 73 69 63 20 64 6D 46 74 63 47 on: Basic dmFtcG
0b0 : 6C 79 5A 54 70 6C 64 6D 6C 73 51 47 46 6A 59 32 lyZTpldmlsQGfjY2
0c0 : 56 7A 63 77 3D 3D 0D 0A 63 6F 6E 74 65 6E 74 2D Vzcw==..content-

0d0 : 6C 65 6E 67 74 68 3A 20 33 32 32 0D 0A 43 6F 6E length: 322..Con

0e0 : 6E 65 63 74 69 6F 6E 3A 20 6B 65 65 70 2D 61 6C nection: keep-al

0f0 : 69 76 65 0D 0A 0D 0A ive....

[2014-06-19 03:40:35] | 1 | 84.19.188.40:38463 -> 192.168.42.22:80 | TCP | ACK[1] | snort:1:2006402

-

>|SECNAP Network Security

US:+ [REDACTED]

EU:+ [REDACTED]

AU:+ [REDACTED]

IL:+ [REDACTED]

From: [REDACTED] SECNAP Manager 2
Sent time: 10/05/2013 07:21:08 PM
To: [REDACTED] PRN Project Manager 2
Subject: RE: CESC cloudjacket unit

[REDACTED] PRN Project

It's up and running, I can log in.

You can reach the dashboard by creating a host entry:
192.168.42.200 ny-cesc.hackertrap.net

Once saved, you can access <https://ny-cesc.hackertrap.net>

Username: [REDACTED] PRN Project Manager 2
Password: [REDACTED]

Please let me know if you have any trouble.

Thanks,

--

[REDACTED] SECNAP Manager 2

[REDACTED]
>|SECNAP Network Security
Office: [REDACTED]

-----Original Message-----

From: [REDACTED] PRN Project Manager 2
Sent: Saturday, October 05, 2013 7:55 PM
To: [REDACTED] SECNAP Manager 2
Subject: RE: CESC cloudjacket unit

Hi [REDACTED] SECNAP M - I just spoke to the datacenter guy, he is going to grab a cable and head to our cage to plug in the console port and power cycle the unit. He should be calling me back soon

-----Original Message-----

From: [REDACTED] SECNAP Manager 2
Sent: Friday, October 04, 2013 2:29 PM
To: [REDACTED] PRN Project Manager 2 [REDACTED] SECNAP Manager 1 [REDACTED] InfoGrate Executive
Cc: [REDACTED] PRN Executive 2
Subject: RE: CESC cloudjacket unit

I will be sure to be available.

Feel free to contact me on my cell: [REDACTED]. I never leave home without my laptop anyway :)

--

[REDACTED] SECNAP Manager 2

[REDACTED]
>|SECNAP Network Security
Direct: [REDACTED]

-----Original Message-----

From: [REDACTED] PRN Project Manager 2
Sent: Friday, October 04, 2013 2:27 PM
To: [REDACTED] SECNAP Manager 2 [REDACTED] SECNAP Manager 1 [REDACTED] InfoGrate Executive
Cc: [REDACTED] PRN Executive 2
Subject: RE: CESC cloudjacket unit

[REDACTED] SECNAP Mana we are looking at possibly getting this installed tomorrow (Sat) afternoon/evening (awaiting confirmation from CESC), could you be available in that timeframe if we run into problems?

-----Original Message-----

From: [REDACTED] SECNAP Manager 2
Sent: Thursday, October 03, 2013 11:57 AM
To: SECNAP Manager 1 PRN Project Manager 2 InfoGrate Executive
Cc: PRN Executive 2
Subject: RE: CESC cloudjacket unit

Hello [REDACTED] PRN Project M

The machine you have should be labeled relatively well. The pertinent ports on the back should be marked WAN, LAN and Console.

Connection should be like this:

WAN: take cable from firewall to switch. Unplug from switch, move to this port.
LAN: Take a new cable from this port and connect to switch where firewall cable was.

This should restore network connectivity.

Console: Connect to switch where the specified IP (or DHCP) is available.

I'd be happy to make myself available when this installation is happening.
Feel free to contact me any time.

Thanks,

--

[REDACTED] SECNAP Manager 2

[REDACTED]
>|SECNAP Network Security
Office: [REDACTED]

-----Original Message-----

From: SECNAP Manager 1
Sent: Thursday, October 03, 2013 10:18 AM
To: PRN Project Manager 2 InfoGrate Executive
Cc: PRN Executive 2 SECNAP Manager 2
Subject: RE: CESC cloudjacket unit

Hi [REDACTED] PRN Project ,

I'm going to let [REDACTED] SECNAP Manager 2 answer this as he is the Tech contact.

Thank you, were looking forward to getting this up and going.

[REDACTED] SECNAP M

[REDACTED] SECNAP Manager 1

[REDACTED]
[REDACTED]
[REDACTED]
www.secnap.com

From: [REDACTED] PRN Project Manager 2
Sent: Thursday, October 03, 2013 10:16 AM
To: SECNAP Manager 1 InfoGrate Executive
Cc: PRN Executive 2 SECNAP Manager 2
Subject: CESC cloudjacket unit

Hi [REDACTED] SECNAP M --

We are hopefully making another attempt at getting this installed in the next week or two- Can you check your notes again and let me know what interfaces should be plugged into what? The tech I worked with at the datacenter the first time we tried said that there were no labels in the box or on the unit.

Thanks!

This email has been scanned and certified safe by SpammerTrap(r).
For Information please see <http://www.spammertrap.com/>

Russia-Linked Hackers Tried to Access Clinton Server, Emails Show

 abcnews.go.com/Politics/wireStory/6000-pages-clinton-emails-published-wednesday-34149824

Russia-linked hackers tried at least five times to pry into Hillary Rodham Clinton's private email account while she was secretary of state, emails released Wednesday show. It is unclear if she clicked on any attachments and exposed her account.

Clinton received the infected emails, disguised as speeding tickets from New York, over four hours early the morning of Aug. 3, 2011. The emails instructed recipients to print the attached tickets. Opening an attachment would have allowed hackers to take over control of a victim's computer.

Security researchers who analyzed the malicious software in September 2011 said that infected computers would transmit information from victims to at least three server computers overseas, including one in Russia. That doesn't necessarily mean Russian intelligence or citizens were responsible.

Nick Merrill, a spokesman for Clinton's Democratic presidential campaign, said: "We have no evidence to suggest she replied to this email or that she opened the attachment. As we have said before, there is no evidence that the system was ever breached. All these emails show is that, like millions of other Americans, she received spam."

Practically every Internet user is inundated with spam or virus-riddled messages daily. But these messages show hackers had Clinton's email address, which was not public, and sent her a fake traffic ticket from New York state, where she lives. Most commercial antivirus software at the time would have detected the software and blocked it.

The phishing attempts highlight the risk of Clinton's unsecure email being pried open by foreign intelligence agencies, even if others also received the virus concealed as a speeding ticket from Chatham, New York. The email misspelled the name of the city, came from a supposed New York City government account and contained a "Ticket.zip" file that would have been a red flag.

Clinton has faced increasing questions over whether her unusual email setup offered proper secrecy protection and records retention. The emails themselves — many redacted heavily before public release — have provided no shocking disclosures thus far and Clinton has insisted the server was secure.

During Clinton's tenure, the State Department and other U.S. government agencies faced their own series of hacking attacks. U.S. counterterrorism officials have linked them to China and Russia. But the government has a large staff of information technology experts, whereas Clinton has yet to provide any information on who maintained her server and how well it was secured.

The emails released Wednesday also show a Clinton confidant urging her boss and others in June 2011 not to "telegraph" how often senior officials at the State Department relied on their private email accounts to do government business because it could inspire hackers to steal information. The discussion never mentioned Clinton's own usage of a private email account and server.

The exchange begins with policy chief Anne-Marie Slaughter lamenting that the State Department's technology is "so antiquated that NO ONE uses a State-issued laptop and even high officials routinely end up using their home email accounts to be able to get their work done quickly and effectively." She said more funds were needed and said an opinion piece might make the point to legislators.

Clinton said the idea "makes good sense," but her chief of staff, Cheryl Mills, disagreed: "As someone who attempted to be hacked (yes I was one), I am not sure we want to telegraph how much folks do or don't do off state mail b/c it may encourage others who are out there."

The hacking attempts were included in the 6,300 pages the State Department released, covering a period when U.S. forces killed [Osama bin Laden](#) and the [Arab Spring](#) rocked American diplomacy.

New York State police warned as early as July 2011 about emails containing warnings of traffic tickets that actually contained computer viruses.

Clinton received five copies between 1:44 am and 5:26 a.m. on Aug. 3, 2011. They appeared to come from "New York State — Department of Motor Vehicles," warning that a car registered to Clinton was caught speeding "over 55 zone" on July 5. Clinton had no public events in Washington that day, following the July 4 holiday. The email instructed the recipient to "print out the enclosed ticker and send it to town court, Chatam Hall, PO Box 117."

The former first lady and New York senator had maintained that nothing was classified in her correspondence, but the intelligence community has identified messages containing "top secret" information. Clinton had insisted that all of her work emails were being reviewed by the State Department, but Pentagon officials recently discovered a new chain of messages between Clinton and then-Gen. [David Petraeus](#) dating to her first days in office that she did not send to the State Department.

As part of Wednesday's release, officials upgraded the classification level of portions of 215 emails, State Department spokesman John Kirby said. Almost all were "confidential," the lowest level of classification. Three emails were declared "secret," a mid-tier level for information that could still cause serious damage to national security, if made public.

"The information we upgraded today was not marked classified at the time the emails were sent," Kirby stressed.



Corporate Overview

Who We Are

SECNAP Network Security develops and provides next-generation information technology solutions that enable business to be conducted securely and privately on the Internet. Our security technologies are significantly ahead of the industry in intelligence, performance and ease of deployment—effectively detecting, analyzing and preventing cyber threats as they develop. The level at which our solutions perform has essentially obsoleted the zero-day threat for SECNAP clients.

Among our innovations are a patented Intrusion Detection and Prevention System (IDS/IPS) that leverages highly advanced anomaly, trending, rules and other engines in concert with expert monitoring 24/7/365 to deliver unrivaled protection of network and information assets. Award-winning SECNAP Email Security and Email Privacy solutions provide government-grade encryption as well as protection from all forms of mail-borne malware. Our full suite of Security Audits and Assessments ensures information security and regulatory compliance.

Protecting Client Revenues and Reputations

SECNAP is the perfect choice for businesses who don't want to risk buying from a new start-up with unproven technologies, and who don't want to get lost in the shuffle with a giant vendor. Our diverse client list includes complex global enterprises and mid-range businesses in the .com, .org, .edu, .net and many other domains. One thing they all have in common: revenues and reputations that rely on faultless security.

A Decade at the Forefront

Founded in 2001, SECNAP Network Security has occupied a strategic position on the leading edge of the information security industry for more than a decade, with a singular focus on research and development of effective security solutions that are able to adapt as cyberthreats evolve. Today we are a full-service Internet security provider with exceptional expertise in tracking, trending and preventing, in real-time, computer attacks, network intrusions, negligent insider actions, data leakage, and exploitation of vulnerabilities in networks, email systems and web applications.

Our Security Mission

SECNAP Network Security is dedicated to protecting clients against the loss of intellectual property (IP), personally identifiable information (PII), personal health information (PHI) and other sensitive data. We continue to develop and deploy innovative security solutions and best security practices to prevent organizations from being victimized by network attacks, viruses, Trojans, phishing and spear-phishing schemes, and other cybercrime. Unlike reactive solutions, SECNAP delivers proactive, first-strike protection based on advanced technologies that enable threats to be detected at the edge of the Internet.

Why SECNAP Network Security is Right for You

Because you're looking for the most advanced security available today, at rates you can afford today. Because our security solutions leverage next generation technologies that consistently exceed expectations, providing unparalleled protection and convenience. Because the SECNAP engineering team remains laser-focused on taking security to the next level while keeping it accessible to you. Because exceptional security delivers an unexpected benefit: complete peace of mind.

Our clients call us their favorite secret weapon in the war on cybercrime. We'd like to be yours.

Doing Our Share

While we're providing flawless information security, SECNAP also makes every effort to conserve natural resources by lowering energy consumption in our daily operations and in the products we provide for our customers. In addition, SECNAP employees contribute to a variety of environmental conservation organizations.

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CloudJacket™

Patented Technology

Only the SECNAP Intrusion Detection and Intrusion Prevention solution integrates a patented Edge Attack Sensor Network and Smart Alert Filter, an extensive and robust database of rules and signatures, and an expert, experienced team of certified security engineers. The result is superior protection of your network and network devices from both external and internal threats.

Our solution performs deep packet inspection of all incoming and outgoing packets and their contents, of course. But it goes a vital step further by profiling the sender and sender's patterns—a unique value-add that effectively blocks even the most determined hackers from accessing your network. As a result of this powerful combination of tools, we're able to protect our clients more cost-effectively than any other Managed Network Security Services Provider. And we prove it day in and day out, year after year (plus nights, weekends and holidays).

CloudJacket 360 IPS Appliance

The CloudJacket 360 Intrusion Prevention system lies at the heart of our layered network security solution, incorporating a host of powerful components to protect client network and information assets with exceptional effectiveness.

Worldwide Edge Attack Sensor Network

The patented SECNAP Edge Network integrates thousands of intelligent network security sensors that identify potential threats the instant they are launched at the edge of the Internet. This early warning system enables our security engineers to respond immediately,

and virtually eliminates the nefarious zero-day attack.

SmartAlert Filter

This patented software enables us to provide you with precise attack prevention services at the lowest possible cost. The intelligent filter eliminates more than 98% of the false alarms generated by typical intrusion detection and intrusion prevention systems, dramatically reducing the number of events our security team must investigate and resolve. Which makes them efficient and highly effective on a 24/7/365 basis.

Other Integrated Components

The CloudJacket device integrates a number of other modules to ensure the most effective protection you can buy—from a smart anomaly engine and powerful correlation engine to trend analysis and advanced signature matching. Plus other optional elements you may request as needed.

Expert Security Team

Just as we augment your existing network security infrastructure with state-of-the-art intrusion detection and intrusion prevention technologies, SECNAP also augments your own IT team with a full staff of some of the brightest network security engineers in the industry. SECNAP engineers have extensive hands-on experience combating complex network attacks and leveraging the very latest security technologies—so that our clients don't have to.

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[Patented Technology](#)



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CloudJacket™

Managed Benefits

Cybercrime is advancing at a record pace, and today's enterprises face targeted, real-time attacks that are increasingly more sophisticated. As a result, IT professionals are highly sensitized to the importance of securing their infrastructure. For most, however, security is not their primary responsibility—and vigilance is often diluted in the mix of competing priorities. As an expert extension of your IT organization, SECNAP has your back 24/7/365 with vigilance that never rests.

Advanced Solutions Augmented by Expert Management

Appliances and software can detect and prevent most attacks successfully, but not alone. Expert, highly experienced professionals monitoring and managing the installed IDS/IPS systems are a vital component of high-level security solutions. Only by combining cutting-edge IDS/IPS technology with 24/7/365 expert monitoring and support can clients ensure truly effective protection from evolving security threats.

One of the most significant challenges to any IT department is to verify that security measures are working as intended, everywhere, all the time. A strong managed service partner is able to do much of the heavy lifting—becoming an extension of the client's team and enabling client IT staff to be on top of security at all times. A good partnering strategy is delivered at much lower total cost of ownership than the alternative—which is to hire and manage three shifts of skilled security employees or outsource to inconvenient, insecure offshore centers.

Before you choose an IDS/IPS solution, consider these factors:

SECNAP Managed Service
Do It Yourself Strategy
<ul style="list-style-type: none">• Provides 24/7/365 network monitoring by a team of certified, expert Security Engineers in redundant Secure Operations Centers (SOCs) in the U.S.• Leverages full redundancy, advanced technology, and extensive signatures/rules databases updated in real time.• Provides comprehensive, layered protection including:<ul style="list-style-type: none">• Detection—to identify intrusions, and intruders, as attacks are attempted• Prevention—to keep intruders out of network and to prevent data leakage• Response—to proactively combat threats as they are occurring, and report new threats.• Expert customer technical support is always just a phone call or email away.• Provides access to detailed pre-defined and customizable reports via dashboard interface.• Simplifies budgeting with one annual subscription fee. (We can invoice semi-annually or quarterly if you prefer.)• Includes management of properly-scaled appliance, deployment of patented technology, 24/7/365 network monitoring, and real-time updates.

Explore

CloudJacket

Managed Benefits

Optimal Deployments

Patented Technology



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From: [Redacted] Clinton Staff Server Lead Coordinator
Sent time: 08/19/2015 03:16:06 PM
To: InfoGrate Executive
Cc: [Redacted] Clinton Staff Server Sponsor ; [Redacted] Marcum LLP Partner ; [Redacted] PRN Project Manager 2 [Redacted] PRN Executive 2
Subject: Re: CESC CloudJacket Renewal Agreement

approved

> On Aug 19, 2015, at 4:03 PM, [Redacted] InfoGrate Executive wrote:

>

> All:

>

> Attached is the Cloud Jacket renewal. This is for our Intrusion Detection System and Monitoring. It sits in front of our email server to protect it. I don't want this to lapse at all. Nothing changed- just renewal needed.

>

> Thanks

>

> [Redacted] InfoGrate Ex

> <CESCMNSSRenewalAgreementAugust 2015.pdf>

From: PRN Executive 2
Sent time: 04/16/2013 03:47:45 PM
To: InfoGrate Executive
Subject: RE: Name and Address

Do we have a phone number?

PRN Executive 2

PLATTE RIVER NETWORKS

WWW.PLATTERIVER.COM

From: InfoGrate Executive
Sent: Tuesday, April 16, 2013 2:46 PM
To: PRN Executive 2
Subject: Name and Address

Here is the name and address we should be using for the PO and Co-LO and all agreements.

CESC

C/o Marcum LLP Partner

Marcum LLP

From: PRN Project Manager 2
Sent time: 09/27/2013 02:06:31 PM
To: InfoGrate Executive, PRN Executive 2, PRN Manager 1
Subject: RE: How is the Pres? Did we get cloud jacket in?

The certificate one didn't affect anyone, we got it resolved before the old one expired. The email bounce one affected a few, but it was just some addresses that needed to be whitelisted

From: InfoGrate Executive
Sent: Friday, September 27, 2013 2:58 PM
To: PRN Project Manager 2, PRN Executive 2, PRN Manager 1
Subject: RE: How is the Pres? Did we get cloud jacket in?

Super- can we email those monthly to me, [redacted] and [redacted] We can move to quarterly in 3 months or so. I think it might help them see the service.

Can you add the person on them who had the issue- what was the end user affected.

Also- what are the two yellows below. How did those impact users.

From: PRN Project Manager 2
Sent: Friday, September 27, 2013 2:31 PM
To: InfoGrate Executive, PRN Executive 2, PRN Manager 1
Subject: RE: How is the Pres? Did we get cloud jacket in?

[redacted] - These are our time entries for CESC for the last month. Nothing out of the ordinary. We had to jump through some hoops with Network Solutions to get their SSL certificate renewed, but everything was fine in the end.

9.23.13 [redacted] /PRN (7:30p – 8:30p) 1hr Remote

- * Received a call from the help desk about an escalated issue for a Blackberry.
- * Checked with the team and logged into the BES server.
- * [redacted] updated us with the user that needs the new activation password set.
- * Logged in and set the activation password.
- * Emailed [redacted] the new activation password.
- * He will call the user and give them the info.

9/17 - [redacted] - 30 min - Intuition

- * Set up new distribution list for the Chelseaoffice.com team
- * Password reset for Clinton Staff 1
- * Finalize old cert cancellation with Network Solutions
- * Followup with Datto about failed backup- working again

9/13 - [redacted] - 1 hour

- * Found that Network Solutions would not issue the certificate for the email server without a lengthy address/company verification process. Since the certificate expires on the 15th, issued a cancellation request for the Network Solutions cert and set up a new cert on GoDaddy
- * Configured and applied new certificate, informed [redacted] and CESC support staff that the new cert would become active this weekend

9/11 - [redacted] - 30 min

- * Further work with Network Solutions and Clinton Staff 1 to re-issue cert. Needed to do a rollback to provide correct information
- * Recreated CSR and submitted, should verify by tomorrow

9/10 - [redacted] - 30 min

- * Work with Network Solutions support to re-issue security certificate for the email server

9/6 - [redacted] - 30 min

- * Troubleshoot email bounces - whitelisted several domains, put in ticket with MX Logic to determine if any other system issues might be at fault
- * Re provision [redacted] Blackberry password per [redacted]

9/5 - [PRN Pro] - 2 hours

* Buy and configure certificate renewal for the email server

9/5 - [PRN Pro] - 30 min

* Reconfigure email forwarding per [Clinton Foundat] most recent instructions

9/4 - [PRN Proj] - 30 min

* Set up email forwarding for [Chelsea Staff 2] account per [Clinton Foun]

* Reset [Chelsea Sta] BB activation password

8/27 - [PRN Pro] - 15 min

* New account setup for [Chelsea Staff 2]

From: [InfoGrate Executive]
Sent: Friday, September 27, 2013 2:24 PM
To: [PRN Project Manager 2]; [PRN Executive 2]; [PRN Manager 1]
Subject: RE: How is the Pres? Did we get cloud jacket in?

How about how many in the last month or two? Who, How many etc.

From: [PRN Project Manager 2]
Sent: Friday, September 27, 2013 2:23 PM
To: [InfoGrate Executive]; [PRN Executive 2]; [PRN Manager 1]
Subject: RE: How is the Pres? Did we get cloud jacket in?

We've had zero helpdesk tickets this week as far as I know, except for one password reset at the very beginning

From: [InfoGrate Executive]
Sent: Friday, September 27, 2013 2:22 PM
To: [PRN Executive 2]; [PRN Manager 1]
Cc: [PRN Project Manager 2]
Subject: RE: How is the Pres? Did we get cloud jacket in?

Are there any help desk tickets? Are they happy.

From: [PRN Executive 2]
Sent: Friday, September 27, 2013 1:12 PM
To: [InfoGrate Executive]; [PRN Manager 1]
Cc: [PRN Project Manager 2]
Subject: RE: How is the Pres? Did we get cloud jacket in?

We still don't have the cloud jacket device installed for CESC because no one will reply to our emails about scheduling it. The Help Desk is live and working. I'll hit [Clinton St] on Cloud Jacket again today and stress the urgency.

From: [InfoGrate Executive]
Sent: Friday, September 27, 2013 10:31 AM
To: [PRN Executive 2] Craig Papke
Subject: How is the Pres? Did we get cloud jacket in?

From: PRN Project Manager 2
Sent time: 08/19/2013 09:55:00 AM
To: PRN Executive 2
Subject: FW: CloudJacket

Ugh. Don't take any shit on this- I don't appreciate them complaining about service when I reply to all of their emails within minutes, and almost never get replies back.

From: PRN Project Manager 2
Sent: Monday, August 19, 2013 10:49 AM
To: InfoGrate Executive
Cc: PRN Executive 2
Subject: RE: CloudJacket

Honestly, it seems like user error or lack of user communication to me most of the time. For example I've had instances twice where Chelsea says that Chelsea can't get to outlook web access from the UK, or her blackberry wasn't getting email for a while, then I'll reply within minutes asking for a detail or two, and then there's no reply until the next day saying it went away- if I get a reply at all. They just don't follow up on communications when things fix themselves or when I'm trying to find out more information about a problem.

I think we just need the process formalized so we can actually track things (which is what we're going to be doing once this helpdesk stuff is finalized). Having a ticket open for each issue makes things pretty ironclad since we can put in notes about followup emails and calls, etc.

From: InfoGrate Executive
Sent: Monday, August 19, 2013 10:42 AM
To: PRN Project Manager 2
Cc: PRN Executive 2
Subject: Re: CloudJacket

I wonder if they are going to say they never had this before.

Could it be the ISP we have at the colo? What could we do to reduce it?

InfoGrate Executive
[Redacted]

On Aug 19, 2013, at 10:41 AM, PRN Project Manager 2 wrote:

Travel, moving between home and office, random wireless or phone provider signal strength stuff. Pretty standard

From: InfoGrate Executive
Sent: Monday, August 19, 2013 10:40 AM
To: PRN Project Manager 2
Cc: PRN Executive 2
Subject: Re: CloudJacket

Why would people be dropped and need to restart?

InfoGrate Executive
[Redacted]

On Aug 19, 2013, at 10:39 AM, PRN Project Manager 2 wrote:

News to me. I've had very few support requests. Most of them are temporary can't connect to my

email sort of things that go away as soon as they restart or try again. Our biggest problem with them right now is that they very rarely reply to emails or take forever to do so.

I've only had a small handful of support requests in the last month

From: [REDACTED] InfoGrate Executive
Sent: Monday, August 19, 2013 10:36 AM
To: [REDACTED] PRN Project Manager 2; [REDACTED] PRN Executive 2
Subject: Fwd: CloudJacket

InfoGrate Executive
[REDACTED]

Begin forwarded message:

From: [REDACTED] Clinton Staff Server Lead Coordinator
Date: August 19, 2013, 10:24:56 AM EDT
To: [REDACTED] InfoGrate Executive
Subject: RE: CloudJacket

I need to talk to you – I have calls until 12. When you are available. Lots of complaints about service.

From: [REDACTED] InfoGrate Executive
Sent: Monday, August 19, 2013 10:24 AM
To: [REDACTED] PRN Project Manager 2
Cc: [REDACTED] Clinton Staff Server Lead Coordinator; [REDACTED] PRN Executive 2
Subject: Re: CloudJacket

Clinton Staff
[REDACTED]

We really really need to do this and get you on board. We are left in a bad state.

1- We want to add in this extra security. We are paying for it and now using the security.

2- we need to get you all fully on boarded so they can service you properly in case you have an issue.

Can we make time for it? I know there is never a good time, but we really don't want to be here another month.

Thanks

InfoGrate Executive
[REDACTED]

On Aug 19, 2013, at 10:19 AM, [REDACTED] PRN Project Manager 2 wrote:

[REDACTED] Clinton Staff checking in on this

From: [REDACTED] PRN Project Manager 2
Sent: Thursday, August 15, 2013 4:13 PM
To: [REDACTED] Clinton Staff Server Lead Coordinator; [REDACTED] PRN Executive 2; [REDACTED] InfoGrate Executive
Subject: RE: CloudJacket

Hi [REDACTED] Clinton Staff Following up on this

From: PRN Project Manager 2
Sent: Monday, August 12, 2013 11:12 AM
To: Clinton Staff Server Lead Coord; PRN Executive 2; InfoGrate Executive
Subject: RE: CloudJacket

Yes we could arrange this with the datacenter folks. Which would you prefer?

From: Clinton Staff Server Lead Coordinator
Sent: Saturday, August 10, 2013 8:34 AM
To: PRN Project Manager 2; PRN Executive 2; InfoGrate Executive
Subject: Re: CloudJacket

Is it possible to do on a weekend or after hrs?

From: PRN Project Manager 2
Sent: Friday, August 09, 2013 04:39 PM
To: Clinton Staff Server Lead Coord; PRN Executive 2; InfoGrate Executive
Subject: CloudJacket

Hi Clinton Staff

I hope you had a great trip. I need to schedule some time with you to install the CloudJacket device since the first go-around didn't work. It may require 10-20 minutes of downtime, since I need to direct the tech at the datacenter over the phone how to plug the cables in. When can we schedule this for?

PRN Proj

From: PRN Project Manager 2
Sent time: 10/17/2013 09:59:17 AM
To: PRN Project Manager 1
Subject: RE: [Ticket#134804] SECNAP Security Incident Report for NY-CESC IPS Alert

Please block

-----Original Message-----

From: SECNAP Network Security
Sent: Thursday, October 17, 2013 8:57 AM
To: PRN Project Manager 1; PRN Project Manager 2
Subject: [Ticket#134804] SECNAP Security Incident Report for NY-CESC IPS Alert

The host at 193.107.16.111 Appears to be scanning your network, this traffic should be blocked, unless expected.

Notes: snort:1:2003616:ET WEB_SERVER DataCha0s Web Scanner/Robot :

<http://www.internetofficer.com/web-robot/datacha0s.html>

<http://doc.emergingthreats.net/2003616>

Events listed in GMT timezone

[2013-10-17 14:51:46] | 1 | 193.107.16.111:40968 -> 192.168.42.22:80 | TCP | ACK[1] | snort:1:2003616

-

>|SECNAP Network Security

US:+

EU:+

AU:+

IL:+

From: InfoGrate Executive
Sent time: 06/17/2013 12:14:20 PM
To: Clinton Staff Server Lead Coordinator
Cc: Clinton Staff Server Sponsor; Clinton Staff Server Lead Technical Advisor; Chelsea Staff 1; PRN Project Manager 2; PRN Executive 2; PRN Project Manager 1
Subject: IDS for Cloud Jacket
Attachments: BACKGROUND CHECKS.pdf; CJ SMB Quote for InfoGrate Executive.docx; CloudJacket Service Order Form and Purchase Agreement 05-2013 - InfoGrate E.docx

Hi:

Behind our firewalls at the colocation facility, we are adding an Intrusion Detection System. It is a piece of hardware that sits behind the firewalls and monitors all traffic for strange patterns and known security issues. We will give us greater control of our security on our emails- limit people outside the US from accessing it other than via blackberries etc. Clinton Staff already did a call with them to check it. These folks will NOT have access to emails. One team monitors the alerts. They have access only to the header records- to, from, date subject. Then they call you (aka Platte) if they have a question on if it is valid and/or they can call you- either way. They do not have access to our servers. They don't have access to change anything on the IDS- just allow/block traffic. Then a second team, only 2 people, have access to change the IDS rules. But even they don't have access to the server or emails. If the system should fail, we will be still be able to get emails. Likewise, if the main firewall fails, the second firewall that we have for backup will not have this in place. We would not be out for long (few hours to few days), so I do not think we need the extra complexity for the small amount of time we might be down in a disaster. We could add it if you feel it is needed. It is certainly nice to have. I feel very good about the security of this system and its benefit for our security. Therefore, attached are three things:

- 1- details on the background checks that Cloud Jacket does on its employees. This is just an FYI for due diligence.
- 2- A price quote. As you can see it is in budget and basically slightly under what we expected. Clinton Staff Please APPROVE.
- 3- A service form that we sign that explains the service a bit. Clinton Staff Please REVIEW AND APPROVE

Thanks

InfoGrate Ex



Search for a Report

Report Details:

Dates:

 to

Report Type:

Report Status:

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Reports from: 6/1/2010 to 6/17/2013

Reports Completed: 29

Reports In Process: 0

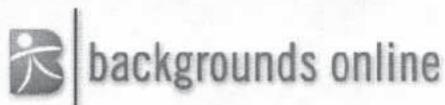
Reports Needing Attention: 0

Sort by:

Name	Order ID	Product Name	Order Date	Report Status	View Report	View Release	Complete Date	Report Options
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[+]	[REDACTED]	[REDACTED]	[REDACTED]	01/23/2012 10:36 AM	 100%	01/25/2012	Choose Action ▾
[+]	[REDACTED]	[REDACTED]	[REDACTED]	01/13/2012 07:56 AM	 100%	01/19/2012	Choose Action ▾
[+]	[REDACTED]	[REDACTED]	[REDACTED]	01/13/2012 07:52 AM	 100%	01/19/2012	Choose Action ▾
[+]	[REDACTED]	[REDACTED]	[REDACTED]	11/15/2011 05:51 AM	 100%	11/15/2011	Choose Action ▾
[+]	[REDACTED]	[REDACTED]	[REDACTED]	11/07/2011 12:11 PM	 100%	11/08/2011	Choose Action ▾

1 2 Reports Displayed: 25 ▾



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Logged in as: SECNAP

Search for a Report

Search for reports older than 6/1/10 >>

Report Details:

Dates:

Report Type:

Report Status:

6/1/2010 to 6/17/2013

All Report Types

Completed

Search >

Reports from: 6/1/2010 to 6/17/2013

Reports Completed: 29

Reports In Process: 0

Reports Needing Attention: 0

Sort by: Order ID: Newest

Name	Order ID	Product Name	Order Date	Report Status	View Report	View Release	Complete Date	Report Options
[+] [REDACTED]	[REDACTED]	[REDACTED]	08/30/2011 12:57 PM	100%			08/31/2011	Choose Action
[+] [REDACTED]	[REDACTED]	[REDACTED]	08/29/2011 09:30 AM	100%			08/30/2011	Choose Action
[+] [REDACTED]	[REDACTED]	[REDACTED]	01/17/2011 10:00 AM	100%			01/17/2011	Choose Action
[+] [REDACTED]	[REDACTED]	[REDACTED]	12/30/2010 02:02 PM	100%			02/01/2011	Choose Action

1 2 Reports Displayed: 25

SECNAP NETWORK SECURITY CORP

SECNAP Network Security Corporation

[Redacted Address]

Quote

Date	Quote#
6/17/13	RG020513001
Terms	Due Date
24 mo.	

Service Location

Service Location

				P.O Number	
Date	Activity	Quantity	Rate	Amount	
6/17/13	CloudJacket SMB Network Security Service – Single Location up to 20 mbps	1	\$200.00mo	\$750.00	
				Set Up	\$750.00
				Monthly	\$200
				Initial Due	\$950.00



Service Order Form

Check One:

Form completed by company _____ Form completed by SECNAP Partner on behalf of Company _____

Contact Name	
Email Address	
Company/Organization Name	
Title	
Office Phone & Extension	
Company Billing Address	
Suite, Room, Floor Number	
City, State, Zip	
Name of SECNAP Partner	
Ship to (If different from above)	
Name of Individual to ship to	
Individual Phone Number & Extension	
Company Shipping Address	
Suite, Room, Floor Number	
City, State, Zip	
Product to be shipped (CloudJacket Model)	SMB X 10Mb ___ 50Mb ___ 250Mb ___ 1Gb ___ 10Gb ___
Total Contract Service Price Per Year	\$2400 (\$200 monthly with one time set up of \$750)
Term of Contract (Length)	24 months

Company/Organization:

SECNAP Network Security Corp:

Print Name:	Print Name:
Title:	Title:
Signature:	Signature:
Date:	Date:

CLLOUDJACKET SERVICES AGREEMENT

THIS CLOUDJACKET SERVICES AGREEMENT (this "Agreement") is effective as of this ___ day of _____, 2013 (the "Effective Date") by and between SECNAP NETWORK SECURITY CORPORATION (DBA CLOUDJACKET), a Delaware corporation, having a place of business at _____ ("SECNAP"), and _____ (Company name) a _____ (State) corporation, having a place of business at _____ ("Client" or "Company").

WHEREAS, Client desires to use SECNAP's CloudJacket services and products; and

WHEREAS, this Agreement sets forth the terms and conditions by which SECNAP will provide CloudJacket services and products for Client.

NOW THEREFORE, in consideration of the mutual agreements and respective promises contained herein, the parties agree as follows:

Section 1. Services

A. Services Provided. During the Term of this Agreement (as specified in Section 3 of this Agreement), and subject to the terms and conditions of this Agreement, SECNAP will provide to Client the following CLOUDJACKET services and products (collectively, the "Services"):

- (a) CloudJacket inline device(s) ("**CLOUDJACKET Equipment**");
- (b) 24x7x365 monitoring and escalation of network intrusion alarms and events;
- (c) Real-time security incident response and forensics;
- (d) Real-time notification, via Worldwide Edge Attack Sensor Network, of any attack directed at specific Client network versus regional or more general attack;
- (e) Escalation in accordance with Client preference (PDA, pager, email, telephone);
- (f) Automatic back-tracing of events;
- (g) First-Alert priority vulnerability email service;
- (h) Reporting via email daily, weekly and/or monthly;
- (i) Real-time metrics available on demand through robust customer dashboard; and
- (j) Technical consultation as needed regarding the Services.

B. Other Matters related to the Services.

(a) **Cooperation.** Client acknowledges that the ability of SECNAP to provide efficient Services depends on Client's cooperation with SECNAP and compliance with SECNAP's instructions and procedures on installation and use (e.g. pre-installation questionnaire), which shall be provided to Client prior to Client use of the Services. Client agrees to accommodate SECNAP's reasonable requests for cooperation to comply with Client's specific duties and specific instructions and procedures established by SECNAP with respect to receipt of the Services. Client consents to SECNAP's use of third party subcontractors in connection with the performance of the Services; however, SECNAP shall manage and remain responsible for performance of any subcontractors.

(b) **Provided Equipment.** Any malfunction or manufacturer's defects of equipment provided by SECNAP to Client or purchased directly by Client used in connection with SECNAP's Services provided hereunder will not be deemed a breach of SECNAP's obligations under this Agreement. Client shall not resell, transfer, export or re-export any CLOUDJACKET Equipment or other SECNAP equipment, or any technical data derived therefrom. Client shall not use or transfer any CloudJacket Equipment, other SECNAP Equipment or any technical data derived therefrom in a manner that would violate any applicable United States or foreign law.

(c) **Scope of Use.** Subject to the terms and conditions of this Agreement, SECNAP hereby grants Client a limited license to install and use the Services and CLOUDJACKET Equipment. Client's use of the Services and CLOUDJACKET Equipment shall be for Client's internal business purposes only. Client specifically acknowledges and agrees that it shall not sell, resell, act as a service bureau or otherwise use the Services or the CLOUDJACKET Equipment to compete with SECNAP or to provide substantially similar services and products to third parties in competition with SECNAP.

(d) **Place where the CLOUDJACKET Equipment will be installed.** Prior to the delivery and installation of the CLOUDJACKET Equipment, Client and SECNAP will mutually agree on the exact location where the CLOUDJACKET Equipment will be installed and connected to Client's network (the "Client's Data Center").

(e) **Service Order Form.** In order to effect the delivering of the CLOUDJACKET Equipment to Client and the provision of the Services, the parties will execute the services order form attached hereto as Exhibit A, for the order of such products and services provided by SECNAP, which shall incorporate, and be subject to, all of the terms and conditions of this Agreement (the "**Service Order Form**"). In the event of any conflict or inconsistency between this Agreement and the Services Order Form, the terms of this Agreement shall prevail with respect to SECNAP products or services provided under such Services Order Form.

Section 2. Fees and Billing.

(a) **Fees.** Client will pay SECNAP the fees listed in the Service Order Form. If fees are not stated on the Service Order Form for a certain class of services that Client requests or requires, those additional services shall be the subject of a separate written agreement between Client and SECNAP.

(b) **Billing.** Charges for fees indicated in the Service Order Form as being due at the commencement of the Term shall be due and payable when billed on the execution and delivery of this Agreement ("Effective Date"). All other fees for Services rendered and expenses incurred shall be payable as indicated in the Service Order Form, and shall be invoiced by SECNAP on a periodic basis as

described in the Service Order Form. Payments shall be due upon receipt within fifteen (15) days of the date of each SECNAP invoice. All payments shall be made in U.S. dollars. Invoices not paid when due shall be subject to a late charge of 1.5% per month or the highest rate permitted by law, whichever is less.

(c) **Taxes.** SECNAP may invoice and Client shall pay all taxes, fees or assessments and other charges imposed on or required to be collected by SECNAP by any governmental agency that may result from this Agreement, or any of the activities contemplated hereunder. Client shall also be responsible for paying all taxes, fees or assessments and other charges imposed on Client by any governmental agency that may result from this Agreement or any of the activities contemplated hereunder.

Section 3. Term, Termination.

(a) **Term of the Agreement.** This Agreement shall commence on the "Service Commencement Date" (as defined below) and, unless earlier terminated in accordance with section 3 (b) hereof, shall continue for the minimum term set forth in the Service Order Form (the "Term").

(b) **Termination.** This Agreement may be terminated in any of the following ways (which also automatically will terminate the Service Order Form):

(i) Client may, in its sole discretion, terminate this Agreement in the event that SECNAP has materially breached a material provision of this Agreement and not cured such default within 30 days after receipt of written notice of such default. In this event, SECNAP shall be entitled: to retain any fees that previously have been paid; and to be paid for all work performed through the date of termination for which fees were not previously paid. Client shall not be entitled to any refund of fees previously paid in the event of termination of this Agreement or the Service Order Form under this Section 3(b)(i).

(ii) SECNAP may, in its sole discretion, discontinue performance hereunder or terminate this Agreement on written notice to Client in the event: (A) that Client is in default of its payment obligations hereunder; or (B) that Client has materially breached a material provision of this Agreement or the Service Order Form, and such breach is not cured within thirty (30) days after written notice thereof.

(c) **Effectiveness of Agreement.** Notwithstanding any termination of this Agreement or reaching the end of the Term, this Agreement shall continue to govern the rights and duties of the parties hereto with respect to the subject matter of this Agreement, until six months after the latest to occur of: the end of the Term; termination of this Agreement in accordance with subparagraph (b) above; or the date on which all CloudJacket Equipment and other SECNAP Equipment has been returned to SECNAP. Notwithstanding the foregoing, the confidentiality provisions of this Agreement, and the matters described under the paragraph entitled "Survival" below, shall each continue in full force and effect for the time periods stated therein.

(d) **"Service Commencement Date"** means that date that is identified in the Service Order Form as the initial date as of which the Services are provided.

(e) **Return of Equipment on Termination of Agreement.** In the event Client terminates this Agreement under Section 3(b) , then Client shall return the CloudJacket Equipment (and any other

SECNAP Equipment in its possession) no later than 15 days after the date of termination. If Client fails to timely return the CloudJacket Equipment (together with any other SECNAP Equipment in its possession), then Client shall pay SECNAP the sum of \$15,000.00 as liquidated damages, which amount shall be due and payable on the 30th day after the date of termination of the Agreement.

Section 4. Representations and Warranties.

(a) **Client Warranties.** Client represents and warrants to SECNAP: (i) that it owns or has the legal right and authority, and will continue to own or maintain the legal right and authority during the term of this Agreement, to install and use the SECNAP CloudJacket Equipment in the Client's Data Center; (ii) that Client will not use the CLOUDJACKET Equipment in any manner that would violate any applicable law or regulation.

(b) **SECNAP Warranties.** SECNAP represents and warrants to SECNAP that it possesses the right to license the Services.

(c) **Disclaimers by SECNAP.** THE SERVICES ARE PROVIDED "AS IS." EXCEPT FOR THOSE WARRANTIES EXPRESSLY MADE IN THIS AGREEMENT, SECNAP DOES NOT MAKE, AND HEREBY DISCLAIMS, ANY AND ALL EXPRESS AND/OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT AND TITLE, AND ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE. EXCEPT FOR THOSE WARRANTIES EXPRESSLY MADE IN THIS AGREEMENT, SECNAP DOES NOT WARRANT THAT THE SERVICES WILL BE AVAILABLE UNINTERRUPTED, ERROR-FREE OR ON A COMPLETELY SECURE BASIS. SECNAP MAKES NO REPRESENTATION OR WARRANTY WITH RESPECT TO, AND SPECIFICALLY DISCLAIMS ANY WARRANTY AGAINST INFRINGEMENT WITH RESPECT TO, ANY EQUIPMENT OWNED, LEASED OR USED BY CLIENT, OR OTHER HARDWARE OR SOFTWARE DELIVERED IN CONNECTION HERewith. CLIENT HEREBY WAIVES ALL RIGHTS NOW OR HEREAFTER CONFERRED BY STATUTE TO MAKE REPAIRS OR ALTERATIONS TO THE CLOUDJACKET EQUIPMENT AND ANY OTHER SOFTWARE OR HARDWARE PROVIDED TO CLIENT BY SECNAP.

Section 5. Limitation of Liability. CLIENT'S RIGHTS AND REMEDIES HEREUNDER ARE EXCLUSIVE AND IN LIEU OF ALL OTHER RIGHTS AND REMEDIES. IN NO EVENT WILL SECNAP BE LIABLE TO CLIENT, ANY EMPLOYEE, AGENT OR CONTRACTOR OF CLIENT, OR ANY THIRD PARTY FOR ANY CLAIMS ARISING OUT OF OR RELATED TO THIS AGREEMENT, INCLUDING, IN RELATION TO THE CLIENT'S DATA CENTER, ANY EQUIPMENT, ANY SERVICES, CLIENT'S BUSINESS OR OTHERWISE, WHICH CLAIMS INVOLVE PUNITIVE OR EXEMPLARY DAMAGES OR LOST PROFITS, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER UNDER THEORY OF CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT AND EXCEPT FOR INTENTIONAL MISCONDUCT OR GROSS NEGLIGENCE, SECNAP'S LIABILITY TO CLIENT, WHETHER ARISING IN CONTRACT, TORT (INCLUDING, WITHOUT LIMITATION, NEGLIGENCE AND STRICT LIABILITY) OR OTHERWISE, SHALL NOT EXCEED THE AMOUNT PAID BY CLIENT TO SECNAP DURING THE PRECEDING TWELVE (12) MONTHS.

Section 6. Indemnity.

(a) **Client Indemnity.** Client shall indemnify, defend and hold harmless SECNAP and its affiliates' and their respective officers, employees, directors, shareholders and agents from and against any and all claims, demands, actions, damages, liability, judgments, expenses and costs of third parties (including, but not limited to, reasonable attorneys' fees) arising from or relating to: (i) Client's use of Client's equipment, the CloudJacket Equipment or the Services, (ii) claims asserted by third parties with whom Client has a contractual or other relationship, including, without limitation, Client's customers and licensors, (iii) Client's acts or omissions, (iv) claims relating to Client's (A) infringement or misappropriation of intellectual property rights, defamation, libel, slander, obscenity, pornography or violation of rights of privacy or publicity, or (B) spamming, or any other offensive, harassing or illegal conduct, (v) any breach by Client of any warranty, covenant or obligation hereunder, (vi) any injury to or death of any person or damage to any property occurring upon the Client's Data Center and/or the building or the land of which it is a part claimed to arise out of (or in connection with) Client's negligent acts or omissions, or (vii) the violation of any law or regulation by Client; provided, however, that the indemnification provided under this Section 6 (a) shall not cover that portion of any claims that: arise from the gross negligence, willful misconduct or fraud of SECNAP; or that constitute a breach or violation of this Agreement by SECNAP.

(b) **SECNAP Indemnity.** SECNAP shall indemnify, defend and hold harmless the Client and its affiliates' and their respective officers, employees, directors, shareholders and agents from and against any and all claims, demands, actions, damages, liability, judgments, expenses and costs of third parties (including, but not limited to, reasonable attorneys' fees) arising from or relating to (i) claims asserted by third parties with whom SECNAP has a contractual or other relationship, including, SECNAP's customers and licensors, (ii) claims relating to SECNAP's (A) infringement or misappropriation of intellectual property rights, defamation, libel, slander, obscenity, pornography or violation of rights of privacy or publicity, or (B) spamming, or any other offensive, harassing or illegal conduct; provided, however, that the indemnification provided under this Section 6 (b) shall not cover that portion of any claims that: arise from the gross negligence, willful misconduct or fraud of Client; or that constitute a breach or violation of this Agreement by Client.

Section 7. Confidentiality. Each party acknowledges that, in the course of the performance of this Agreement, it ("receiving party") may have access to the "Confidential Information" (as defined below) of the other party ("disclosing party"). The receiving party agrees to use reasonable efforts to prevent the disclosure to any other person, firm or corporation of any Confidential Information that it receives from the disclosing party, and shall protect such Confidential Information by using the same degree of care (which shall be no less than reasonable care) to prevent its unauthorized disclosure as the receiving party uses to protect its own confidential information of a like nature. Receiving party shall not, without the prior written consent of the disclosing party, disclose the Confidential Information in any manner whatsoever, in whole or in part, except to such of receiving party's officers, directors, shareholders, employees, attorneys, agents, accountants or subcontractors who: (i) have a valid need to know the Confidential Information, but Confidential Information shall be revealed to each such person only to the extent necessary for legitimate business uses in connection with the performance of this Agreement (the "Purpose"); (ii) are informed of this Agreement, and (iii) acknowledge their responsibility to be bound by the terms of this Agreement as if a party hereto. Receiving party also agrees not to use the Confidential Information for any purpose other than for the Purpose. Confidential Information does not include information which (a) is now, or hereafter becomes, publicly known or available through lawful means; (b) is already known to the receiving party, and such prior knowledge can be demonstrated through physical evidence that pre-dates this Agreement; (c) is disclosed to the receiving party without

confidential or proprietary restriction by a third party who rightfully possesses and rightfully discloses the information; (d) is the subject of a written permission to disclose provided by the disclosing party; (e) is required to be disclosed pursuant to court order or subpoena, or similar process issued by a governmental authority; or (f) is necessary to perform hereunder or to enforce this Agreement; provided however, that if such information is disclosed pursuant to either subsection (e) or (f), then the party proposing to make the disclosure shall, if allowed by law, first provide notice to the disclosing party and an adequate opportunity to the disclosing party to object to such disclosure, at disclosing party's expense. Upon request of either party or on termination or expiration of this Agreement, each party shall return the Confidential Information of the other party then in its possession. The confidentiality obligations hereunder with respect to any disclosure of information made within the term of this Agreement, shall survive the termination or expiration of this Agreement for a period of three (3) years. The term "**Confidential Information**" shall mean any proprietary or confidential information, trade secrets or other information, whether or not marked "Confidential" furnished during the term of this Agreement, whether tangible or intangible, disclosed directly or indirectly in writing or orally, and in whatever form or medium provided, that constitute any or all of the following: technical information, technical data, research, products, software services, software code, development, macros, source code, algorithms, formulas, inventions, ideas, concepts, processes, specifications, designs, drawings, engineering, methods, techniques, marketing, customer information, business plans and forecasts or financial information, current products or services, future products or services, and any and all derivative works of any of the foregoing and any all patents and copyrights therein or any improvements thereof.

Section 8. General Provisions.

(a) **No Third-Party Beneficiary.** It is the explicit intention of the parties hereto, that no person or entity other than the parties to this Agreement and their respective successors and assigns is or shall be entitled to bring any action to enforce any provision of this Agreement against either of the parties.

(b) **Relationship of the Parties.** Neither party will have the authority to make any representations, claims or warranties of any kind on behalf of the other party or on behalf of such party's licensors or suppliers. Neither party hereto is an employee, agent, joint venturer or partner of the other party. Nothing in this Agreement shall be interpreted or construed as creating or establishing the relationship of employer and employee between Client and either SECNAP or any employee or agent of SECNAP. Neither party shall have the power or authority to bind or obligate the other.

(c) **Force Majeure.** Neither party shall be deemed in default of this Agreement to the extent that performance of its obligations or attempts to cure any breach are delayed or prevented by reason of any act of God, act of terrorism, fire, natural disaster, accident, act of government, strikes, unavailability of material, facilities, telecommunications services or supplies or any other cause beyond the reasonable control of such party.

(d) **Assignment.** This Agreement and the rights and obligations hereunder shall not be assigned (including, without limitation, by way of merger, consolidation, sale of assets or change in control involving Client or SECNAP, or otherwise) or otherwise transferred by either party without the prior written consent of the other party, which consent may be unreasonably withheld, and no assignment shall relieve the assigning party of its obligations hereunder. This Agreement will inure to the benefit of and be binding upon the parties and their respective successors and permitted assigns.

(e) **Notices.** All notices required hereunder shall be delivered by one or more of the following methods:

- i. personally;
- ii. by overnight courier (e.g. Federal Express or UPS);
- iii. by certified or registered mail, return receipt requested; or
- iv. sent by telecopy or facsimile transmission, answer back requested;

in each such case addressed to the party to be notified at the respective addresses set forth above, and to the attention of the person or persons who have executed this Agreement on page 8 hereof.

(f) **Waiver.** Any waiver of any right or default hereunder shall be effective only if given in writing and shall not operate as or imply a waiver of any similar right or default on any subsequent occasion.

(g) **Severability.** No determination by a court of competent jurisdiction that any term or provision of this Agreement is invalid or otherwise unenforceable shall operate to invalidate or render unenforceable any other term or provision of this Agreement and all remaining provisions shall be enforced in accordance with their terms.

(h) **Counterparts and Signatures.** This Agreement and any amendment thereto may be executed in any number of counterparts, each of which shall be deemed an original but all of which together shall constitute one and the same single document, and any such counterpart containing an electronically scanned or facsimile signature will have the same effect as original manual signatures.

(i) **Governing Law.** This Agreement will be governed by and construed under, and the legal relations between the parties hereto will be determined in accordance with, the laws of the State of Florida, without giving effect to such state's conflict of law principles. The parties agree that any litigation regarding the interpretation, breach or enforcement of this Agreement will be exclusively filed in and heard by the Circuit Court for Broward County, Florida, and the parties hereby submit to the personal jurisdiction of such court.

(j) **Headings.** The section headings are for reference and convenience only and will not be considered in the interpretation of this Agreement.

(k) **Entire Agreement.** This Agreement, including any other attachments, exhibits and schedules hereto, which are hereby incorporated by reference into this Agreement, constitutes the entire agreement between the parties with respect to its subject matter and supersedes all other agreements, oral or written, relating to its subject matter. There are no other representations, understandings or agreements between the parties relative to such subject matter. This Agreement may not be amended, altered or modified except by a writing signed by the parties.

(l) **Due Authority.** Each party represents to the other that it is duly authorized to execute this Agreement and to perform its obligations hereunder according to the terms set forth herein. Each party further represents that its execution of this Agreement and performance of its obligations hereunder are not and will not be in violation of any obligations it may have to any third party.

(m) **SECNAP Intellectual Property.** Client covenants, represents and warrants, notwithstanding any other provision of this Agreement, that it shall in no way interfere with, impair, disseminate or cause dissemination of, or decompile, disassemble or reverse engineer, copy, modify or translate any SECNAP Intellectual Property (as defined below). Client shall have no right, title, claims or interest

in or to the SECNAP Intellectual Property and no license of SECNAP Intellectual Property is intended or implied, beyond the limited use license and restrictions on use stated herein. Client may not use the SECNAP Intellectual Property or related documentation, other than in connection with the Services and in accordance with this Agreement, or grant any other person or entity the right to do so. Upon the expiration or termination of this Agreement for any reason, Client shall deliver, or cause to be delivered or returned, to SECNAP all physical property and electronic media that contains any of SECNAP's Intellectual Property. "**SECNAP Intellectual Property**" means any and all "Inventions" (as defined below) and other information (whether conveyed visually, orally or in writing) owned by SECNAP or in which SECNAP has "Rights" (as defined below), about algorithms, trade secrets, computer software, designs, technology, ideas, know-how, show-how, products, services, processes, data, techniques, improvements, inventions (whether or not patentable), works of authorship, and other information concerning SECNAP's actual or anticipated business, technologies, research or development, or which is received in confidence by or for SECNAP from any third party. "**Rights**" means any and all patent rights, copyright rights, trade secret rights, sui generis database rights and all other intellectual property, industrial property and proprietary rights recognized anywhere in the world, now or in the future. "**Inventions**" means any and all improvements, inventions (whether or not patentable), works of authorship, derivative works, trade secrets, technology, computer software, algorithms, formulas, compositions, ideas, designs, processes, techniques, know-how and data made, conceived, reduced to practice or developed (in whole or in part, either alone or jointly with others).

(n) **Survival.** The parties agree that the provisions herein regarding intellectual property ownership, confidentiality, indemnification and limitation on liability shall survive any termination, expiration or cancellation of either this Agreement or the license to use the Services and equipment granted herein.

(o) **Certain Interpretations.** The Section and Paragraph headings in this Agreement are inserted only as a matter of convenience, and in no way define, limit, or extend or interpret the scope of this Agreement or of any particular Section or Paragraph. Pronouns, wherever used, and whatever gender, shall include natural persons, companies, partnerships, trusts, corporations, and associations of every kind and character, and the singular shall include the plural wherever and as often as may be appropriate. Whenever the terms "hereof", "hereby", "herein", "hereunder" or words of similar import are used in this Agreement, they shall be construed as referring to this Agreement in its entirety rather than to a particular section, paragraph or provision. References in this Agreement to articles, sections, paragraphs, subsections, schedules or exhibits are to articles, sections, subsections, paragraphs, schedules or exhibits in or to this Agreement unless otherwise stated. The term "person" shall mean any governmental authority or any individual, firm, partnership, corporation, limited liability company, joint venture, trust, unincorporated organization or other entity or organization. In construing this Agreement, a defined term has its defined meaning throughout this Agreement, regardless of whether it appears before or after the place where it is defined. The language used in this Agreement shall be deemed language chosen by the parties to express their mutual intent, each having an equal opportunity to participate in the drafting of the provisions hereof; accordingly, in construing this Agreement, no party shall be presumed or deemed to be the "drafter" or "preparer" hereof and no rule of strict construction shall be applied against any party.

(p) **NO JURY TRIAL.** EACH PARTY HERETO WAIVES HIS, HER OR ITS RIGHT TO A JURY TRIAL IN THE EVENT OF ANY DISPUTE OR LITIGATION ARISING HEREUNDER OR UNDER ANY RELATED TRANSACTION OR DOCUMENT EXECUTED IN CONNECTION HERewith.

[Signatures on following page]

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the date first set forth above.

SECNAP Network Security Corporation

By: _____

Date: ____/____/____

Print Name: _____

Print Title: _____

_____ **[Print Name of Client]**

By: _____

Date: ____/____/____

Print Name: _____

Print Title: _____

EXHIBIT A

SERVICE ORDER FORM

[to be attached]



SpammerTrap™

Email Encryption

This popular feature enables email messages to travel safely over the Internet, protected from hackers and other prying eyes. In doing so, it facilitates compliance with corporate policies and government regulations such as GLBA, HIPAA, HITECH and others.

Organizations concerned about transmitting privileged or proprietary information (such as client, patient, student or employee data) can easily prevent the inadvertent or deliberate compromise of that data by using email encryption.

A study by The Ponemon Institute (April 2010) indicated that the cost of data breaches is highest in the United States, due to the requirements of various laws and regulations. Further, a breach costs the average U.S. business \$6.75 million, two-thirds of that due to customer churn. Encryption of incoming and outgoing emails is a vital step in safeguarding your sensitive data and communications.

Features of SECNAP Email Encryption include:

- Enables email messages to be sent and received securely via TLS (Transport Layer Security) encryption
- Transparent to senders and recipients—operates in the background
- Email header key contains code indicating proof of encryption
- Requires only that the sending and receiving email servers be TLS-compatible
- Enables bulk import or export of domain names
- Three options include Attempt Encryption, Force Encryption, and Encryption Off
- All options are specifiable for inbound emails, outbound emails, or both

- Attempt Encryption enables email to be encrypted if destination server is TLS-compatible, and delivers the message unencrypted if it is not
- Force Encryption will only send encrypted messages, which will only be delivered if receiving server is TLS-compatible; the client site administrator is notified of failed deliveries. If 'Force Encryption' is selected as the default for Inbound messages, only emails that were TLS-encrypted by the sending location will be received
- Encryption Off disables encryption
- Any option may be set as the default for all Outbound messages, all Inbound messages, or both
- Any selected default option may be overridden by a different selection, per recipient domain, for Outbound email encryption
- Available with all appliance models and all Virtual Private SpammerTrap hosted services (Standard and Premier), integrated into the security software—no additional hardware or software required.

Explore

[SpammerTrap](#)

[Content Filtering](#)

[Email Archiving](#)

[Email Encryption](#)

[Proactive Monitoring](#)

[Robust Reporting](#)



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